

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

State Totals	Total Consumers	Total Units	Avg. per Consumer	Service Unit of Measure
Adult Consumer Protection Service	4	20	5.0	1 hour
Adult Daycare	98	855	8.7	1 hour
Advocacy	8	88	11.0	1 hour
Assisted Transportation	50	300	6.0	1 one-way trip
Caregiver Support	30	292	9.7	1 hour
Chore	671	5,762	8.6	1 hour
Congregate Meals	8	184	23.0	1 meal
Counseling	33	317	9.6	1 hour
Emergency Response System	255	303	1.2	1 client
Employment	2	2	1.0	1 placement
Home Delivered Meals	242	5,897	24.4	1 meal
Home Repair	31	1,019	32.9	1 hour
Homemaker	197	2,139	10.9	1 hour
Information & Assistance	3	12	4.0	1 contact
Legal Assistance	20	168	8.4	1 hour
Material Aide	343	1,750	5.1	1 client
Medication Management	6	66	11.0	1 client
Mental Health Outreach	118	771	6.5	1/4 hour
Nutrition Counseling	359	912	2.5	1 session
Nutrition Education	4	16	4.0	1 session
Personal Care	32	573	17.9	1 hour
Protective Payee Service	1	1	1.0	1 contact
Respite	118	1,764	14.9	1 hour
Senior Center	4	120	30.0	1 hour
Training & Education	4	20	5.0	1 hour
Transportation	303	6,947	22.9	1 one-way trip
Visiting	84	843	10.0	1 visit

Note: This report is provided as a tool that identifies unmet needs of elderly Iowans that participate in the Case Management Program for Frail Elders (CMPFE) and should not be considered all inclusive and definitive.

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

NorthLand Area Agency on Aging

ALLAMAKEE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	5	5	1.0	1 client
Funding Inadequate	5	5	1.0	
Home Delivered Meals	7	77	11.0	1 meal
No Provider	7	77	11.0	
Homemaker	3	30	10.0	1 hour
Funding Inadequate	3	30	10.0	
Medication Management	3	3	1.0	1 client
Funding Inadequate	3	3	1.0	
Personal Care	3	15	5.0	1 hour
Funding Inadequate	3	15	5.0	
Transportation	5	70	14.0	1 one-way trip
Funding Inadequate	2	40	20.0	
No Provider	3	30	10.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

NorthLand Area Agency on Aging

CLAYTON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	3	30	10.0	1 hour
No Provider	3	30	10.0	
Chore	3	30	10.0	1 hour
Funding Inadequate	3	30	10.0	
Emergency Response Syst	10	10	1.0	1 client
Funding Inadequate	1	1	1.0	
No Funding	9	9	1.0	
Home Delivered Meals	18	341	18.9	1 meal
Funding Inadequate	3	59	19.7	
No Funding	9	246	27.3	
No Provider	3	30	10.0	
Unable to Staff	3	6	2.0	
Homemaker	7	75	10.7	1 hour
Funding Inadequate	4	45	11.3	
No Funding	3	30	10.0	
Personal Care	3	30	10.0	1 hour
No Funding	3	30	10.0	
Transportation	3	15	5.0	1 one-way trip
No Funding	3	15	5.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

NorthLand Area Agency on Aging

FAYETTE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	12	120	10.0	1 hour
Funding Inadequate	6	60	10.0	
No Provider	6	60	10.0	
Home Delivered Meals	33	429	13.0	1 meal
No Provider	33	429	13.0	
Material Aide	8	8	1.0	1 client
No Funding	8	8	1.0	
Mental Health Outreach	6	24	4.0	1/4 hour
Funding Inadequate	3	12	4.0	
No Provider	3	12	4.0	
Respite	6	102	17.0	1 hour
Funding Inadequate	3	72	24.0	
No Funding	3	30	10.0	
Transportation	12	102	8.5	1 one-way trip
No Funding	6	60	10.0	
No Provider	6	42	7.0	
 HOWARD				
	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	3	30	10.0	1 hour
No Provider	3	30	10.0	
Home Delivered Meals	28	295	10.5	1 meal
No Provider	28	295	10.5	
Material Aide	1	1	1.0	1 client
No Funding	1	1	1.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

NorthLand Area Agency on Aging

WINNESHIEK	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	6	120	20.0	1 hour
No Provider	6	120	20.0	
Emergency Response Syst	3	3	1.0	1 client
No Funding	3	3	1.0	
Homemaker	6	93	15.5	1 hour
No Funding	6	93	15.5	
Material Aide	6	6	1.0	1 client
Funding Inadequate	6	6	1.0	
Transportation	6	195	32.5	1 one-way trip
No Funding	6	195	32.5	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Elderbridge Area Agency on Aging

CALHOUN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Transportation	7	2,273	324.7	1 one-way trip
No Funding	7	2,273	324.7	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Elderbridge Area Agency on Aging

CERRO GORDO	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Consumer Protection	3	15	5.0	1 hour
Funding Inadequate	3	15	5.0	
Adult Daycare	9	39	4.3	1 hour
Funding Inadequate	9	39	4.3	
Advocacy	6	66	11.0	1 hour
Funding Inadequate	3	30	10.0	
No Provider	3	36	12.0	
Assisted Transportation	7	47	6.7	1 one-way trip
Funding Inadequate	7	47	6.7	
Caregiver Support	18	99	5.5	1 hour
Funding Inadequate	12	84	7.0	
No Provider	6	15	2.5	
Chore	8	104	13.0	1 hour
Funding Inadequate	5	80	16.0	
No Provider	3	24	8.0	
Counseling	18	228	12.7	1 hour
Funding Inadequate	6	30	5.0	
No Provider	12	198	16.5	
Emergency Response Syst	3	3	1.0	1 client
Unable to Staff	3	3	1.0	
Employment	1	1	1.0	1 placement
No Provider	1	1	1.0	
Home Delivered Meals	3	75	25.0	1 meal
No Provider	3	75	25.0	
Home Repair	3	57	19.0	1 hour
Funding Inadequate	3	57	19.0	
Information & Assistance	2	8	4.0	1 contact
No Provider	2	8	4.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Elderbridge Area Agency on Aging

Legal Assistance	12	66	5.5	1 hour
Funding Inadequate	9	54	6.0	
No Provider	3	12	4.0	
Material Aide	32	422	13.2	1 client
Funding Inadequate	32	422	13.2	
Nutrition Counseling	3	12	4.0	1 session
No Provider	3	12	4.0	
Nutrition Education	3	12	4.0	1 session
Funding Inadequate	3	12	4.0	
Respite	6	90	15.0	1 hour
No Funding	3	45	15.0	
Unable to Staff	3	45	15.0	
Transportation	3	30	10.0	1 one-way trip
Funding Inadequate	3	30	10.0	
Visiting	6	39	6.5	1 visit
Funding Inadequate	6	39	6.5	

FLOYD

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	3	3	1.0	1 client
No Funding	3	3	1.0	

HANCOCK

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Repair	1	24	24.0	1 hour
Funding Inadequate	1	24	24.0	
Material Aide	12	98	8.2	1 client
Funding Inadequate	12	98	8.2	

KOSSUTH

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Caregiver Support	3	105	35.0	1 hour
Funding Inadequate	3	105	35.0	
Material Aide	3	52	17.3	1 client
Funding Inadequate	3	52	17.3	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Elderbridge Area Agency on Aging

POCAHONTAS	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Personal Care	1	10	10.0	1 hour
Funding Inadequate	1	10	10.0	
Transportation	5	175	35.0	1 one-way trip
Funding Inadequate	2	70	35.0	
No Funding	3	105	35.0	
SAC	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Mental Health Outreach	3	12	4.0	1/4 hour
No Provider	3	12	4.0	
WEBSTER	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	3	12	4.0	1 hour
No Provider	3	12	4.0	
Home Repair	2	702	351.0	1 hour
Funding Inadequate	2	702	351.0	
Material Aide	2	363	181.5	1 client
Funding Inadequate	1	350	350.0	
No Funding	1	13	13.0	
Mental Health Outreach	3	60	20.0	1/4 hour
No Provider	3	60	20.0	
WINNEBAGO	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	11	87	7.9	1 client
Funding Inadequate	6	81	13.5	
No Funding	5	6	1.2	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Elderbridge Area Agency on Aging

WORTH

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Legal Assistance	3	60	20.0	1 hour
No Funding	3	60	20.0	
Material Aide	2	5	2.5	1 client
No Funding	2	5	2.5	
Senior Center	3	90	30.0	1 hour
No Provider	3	90	30.0	

WRIGHT

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Nutrition Counseling	137	518	3.8	1 session
Funding Inadequate	3	12	4.0	
No Provider	134	506	3.8	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Northwest Aging Association

BUENA VISTA

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Mental Health Outreach	3	24	8.0	1/4 hour
No Provider	3	24	8.0	

CLAY

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	3	30	10.0	1 hour
No Provider	3	30	10.0	
Material Aide	2	2	1.0	1 client
Funding Inadequate	2	2	1.0	

DICKINSON

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	2	20	10.0	1 hour
No Provider	2	20	10.0	

EMMET

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	12	228	19.0	1 hour
No Provider	12	228	19.0	
Homemaker	3	48	16.0	1 hour
Unable to Staff	3	48	16.0	

LYON

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	30	201	6.7	1 hour
No Provider	30	201	6.7	
Transportation	3	18	6.0	1 one-way trip
No Provider	3	18	6.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Northwest Aging Association

OBRIEN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	3	18	6.0	1 one-way trip
Funding Inadequate	3	18	6.0	
Caregiver Support	2	20	10.0	1 hour
Funding Inadequate	2	20	10.0	
Chore	3	9	3.0	1 hour
Funding Inadequate	3	9	3.0	
Home Repair	1	10	10.0	1 hour
Funding Inadequate	1	10	10.0	
Visiting	3	24	8.0	1 visit
Funding Inadequate	3	24	8.0	
OSCEOLA	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	36	169	4.7	1 hour
No Funding	6	24	4.0	
No Provider	30	145	4.8	
Emergency Response Syst	1	1	1.0	1 client
No Funding	1	1	1.0	
Transportation	3	24	8.0	1 one-way trip
No Provider	3	24	8.0	
Visiting	3	45	15.0	1 visit
No Provider	3	45	15.0	
PALO ALTO	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	1	10	10.0	1 hour
No Provider	1	10	10.0	
Respite	3	15	5.0	1 hour
No Provider	3	15	5.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Northwest Aging Association

SIoux	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	3	108	36.0	1 hour
No Provider	3	108	36.0	
Chore	56	353	6.3	1 hour
Funding Inadequate	3	24	8.0	
No Provider	53	329	6.2	
Emergency Response Syst	1	1	1.0	1 client
No Funding	1	1	1.0	
Home Delivered Meals	2	46	23.0	1 meal
No Funding	2	46	23.0	
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Mental Health Outreach	3	48	16.0	1/4 hour
No Provider	3	48	16.0	
Transportation	2	8	4.0	1 one-way trip
No Funding	2	8	4.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Siouxland Area Agency on Aging

CHEROKEE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	3	18	6.0	1 hour
No Provider	3	18	6.0	
Home Delivered Meals	5	279	55.8	1 meal
Funding Inadequate	2	93	46.5	
No Funding	3	186	62.0	
Nutrition Counseling	3	24	8.0	1 session
No Funding	3	24	8.0	
Transportation	4	105	26.3	1 one-way trip
Funding Inadequate	4	105	26.3	
IDA	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	5	100	20.0	1 hour
Funding Inadequate	2	40	20.0	
No Funding	3	60	20.0	
MONONA	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	13	126	9.7	1 hour
Funding Inadequate	13	126	9.7	
Emergency Response Syst	3	3	1.0	1 client
Funding Inadequate	3	3	1.0	
Home Delivered Meals	3	93	31.0	1 meal
Funding Inadequate	3	93	31.0	
Material Aide	3	3	1.0	1 client
No Funding	3	3	1.0	
Transportation	8	53	6.6	1 one-way trip
No Funding	5	41	8.2	
No Provider	3	12	4.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Siouxland Area Agency on Aging

PLYMOUTH	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	10	158	15.8	1 hour
Funding Inadequate	4	56	14.0	
No Provider	6	102	17.0	
Emergency Response Syst	3	3	1.0	1 client
Funding Inadequate	3	3	1.0	
Material Aide	1	70	70.0	1 client
Funding Inadequate	1	70	70.0	
Transportation	1	250	250.0	1 one-way trip
Funding Inadequate	1	250	250.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Siouxland Area Agency on Aging

WOODBURY	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	4	90	22.5	1 hour
Funding Inadequate	4	90	22.5	
Assisted Transportation	1	20	20.0	1 one-way trip
Funding Inadequate	1	20	20.0	
Chore	18	189	10.5	1 hour
Funding Inadequate	10	136	13.6	
No Funding	5	23	4.6	
No Provider	3	30	10.0	
Congregate Meals	6	138	23.0	1 meal
Funding Inadequate	3	69	23.0	
No Provider	3	69	23.0	
Emergency Response Syst	13	13	1.0	1 client
Funding Inadequate	9	9	1.0	
No Funding	1	1	1.0	
Unable to Staff	3	3	1.0	
Home Delivered Meals	18	651	36.2	1 meal
Funding Inadequate	12	372	31.0	
No Funding	6	279	46.5	
Homemaker	13	66	5.1	1 hour
Funding Inadequate	13	66	5.1	
Material Aide	1	1	1.0	1 client
Funding Inadequate	1	1	1.0	
Personal Care	7	132	18.9	1 hour
Funding Inadequate	5	100	20.0	
No Funding	2	32	16.0	
Respite	1	30	30.0	1 hour
Funding Inadequate	1	30	30.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Siouxland Area Agency on Aging

Transportation	25	225	9.0	1 one-way trip
Funding Inadequate	16	135	8.4	
No Funding	3	30	10.0	
No Provider	6	60	10.0	
Visiting	12	198	16.5	1 visit
Funding Inadequate	6	135	22.5	
No Provider	3	60	20.0	
Unable to Staff	3	3	1.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Hawkeye Valley Area Agency on Aging

BLACK HAWK	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	3	3	1.0	1 client
Funding Inadequate	3	3	1.0	
BUCHANAN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	2	40	20.0	1 one-way trip
Funding Inadequate	2	40	20.0	
Counseling	3	3	1.0	1 hour
Funding Inadequate	3	3	1.0	
Visiting	2	40	20.0	1 visit
No Provider	2	40	20.0	
BUTLER	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	2	20	10.0	1 hour
No Provider	2	20	10.0	
HARDIN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	108	795	7.4	1 hour
Funding Inadequate	6	60	10.0	
No Provider	102	735	7.2	
Mental Health Outreach	9	60	6.7	1/4 hour
No Provider	9	60	6.7	
Transportation	3	12	4.0	1 one-way trip
Funding Inadequate	3	12	4.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Hawkeye Valley Area Agency on Aging

MARSHALL	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	6	30	5.0	1 hour
No Provider	6	30	5.0	
Material Aide	2	2	1.0	1 client
Funding Inadequate	2	2	1.0	
Mental Health Outreach	6	36	6.0	1/4 hour
No Provider	6	36	6.0	
Visiting	21	168	8.0	1 visit
No Provider	21	168	8.0	
TAMA	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Transportation	3	60	20.0	1 one-way trip
No Provider	3	60	20.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Scenic Valley Area Agency on Aging

DELAWARE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	14	146	10.4	1 hour
Funding Inadequate	5	44	8.8	
No Funding	3	18	6.0	
No Provider	6	84	14.0	
Emergency Response Syst	10	10	1.0	1 client
Funding Inadequate	1	1	1.0	
No Funding	3	3	1.0	
No Provider	6	6	1.0	
Home Delivered Meals	9	414	46.0	1 meal
Funding Inadequate	6	294	49.0	
No Funding	3	120	40.0	
Homemaker	3	60	20.0	1 hour
Funding Inadequate	3	60	20.0	
Material Aide	3	3	1.0	1 client
Funding Inadequate	3	3	1.0	
Mental Health Outreach	6	51	8.5	1/4 hour
No Funding	3	3	1.0	
No Provider	3	48	16.0	
Personal Care	3	15	5.0	1 hour
No Provider	3	15	5.0	
Transportation	3	120	40.0	1 one-way trip
No Provider	3	120	40.0	
DUBUQUE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Delivered Meals	2	62	31.0	1 meal
Funding Inadequate	2	62	31.0	
Material Aide	1	2	2.0	1 client
Funding Inadequate	1	2	2.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Scenic Valley Area Agency on Aging

JACKSON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	30	318	10.6	1 hour
Funding Inadequate	9	99	11.0	
No Funding	3	15	5.0	
No Provider	15	189	12.6	
Unable to Staff	3	15	5.0	
Transportation	3	15	5.0	1 one-way trip
Unable to Staff	3	15	5.0	
Visiting	1	5	5.0	1 visit
No Provider	1	5	5.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Generations Area Agency on Aging

CLINTON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Counseling	3	3	1.0	1 hour
No Provider	3	3	1.0	
Nutrition Counseling	121	121	1.0	1 session
Funding Inadequate	3	3	1.0	
No Provider	118	118	1.0	
MUSCATINE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	11	105	9.5	1 hour
Funding Inadequate	3	60	20.0	
No Provider	8	45	5.6	
Material Aide	3	3	1.0	1 client
No Funding	3	3	1.0	
Transportation	6	6	1.0	1 one-way trip
No Provider	6	6	1.0	
SCOTT	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	4	33	8.3	1 client
Funding Inadequate	4	33	8.3	
Medication Management	1	31	31.0	1 client
No Provider	1	31	31.0	
Respite	3	30	10.0	1 hour
Unable to Staff	3	30	10.0	
Visiting	3	15	5.0	1 visit
No Provider	3	15	5.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Heritage Area Agency on Aging

BENTON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	1	25	25.0	1 hour
No Provider	1	25	25.0	
Emergency Response Syst	6	6	1.0	1 client
Funding Inadequate	3	3	1.0	
No Funding	3	3	1.0	
Material Aide	2	2	1.0	1 client
Funding Inadequate	2	2	1.0	
Mental Health Outreach	1	1	1.0	1/4 hour
Funding Inadequate	1	1	1.0	
CEDAR	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	2	2	1.0	1 client
Funding Inadequate	2	2	1.0	
IOWA	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	9	45	5.0	1 hour
Funding Inadequate	9	45	5.0	
Emergency Response Syst	5	5	1.0	1 client
Funding Inadequate	5	5	1.0	
Material Aide	1	1	1.0	1 client
Funding Inadequate	1	1	1.0	
Mental Health Outreach	5	20	4.0	1/4 hour
No Provider	5	20	4.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Heritage Area Agency on Aging

JOHNSON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	3	21	7.0	1 hour
Funding Inadequate	3	21	7.0	
Chore	3	72	24.0	1 hour
Funding Inadequate	3	72	24.0	
Emergency Response Syst	4	37	9.3	1 client
Funding Inadequate	1	1	1.0	
No Funding	3	36	12.0	
Home Delivered Meals	6	252	42.0	1 meal
Funding Inadequate	6	252	42.0	
Homemaker	6	42	7.0	1 hour
Funding Inadequate	6	42	7.0	
Material Aide	5	5	1.0	1 client
Funding Inadequate	5	5	1.0	
Mental Health Outreach	3	24	8.0	1/4 hour
Funding Inadequate	3	24	8.0	
Transportation	3	30	10.0	1 one-way trip
Funding Inadequate	3	30	10.0	
Visiting	4	25	6.3	1 visit
No Provider	4	25	6.3	
JONES	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	3	60	20.0	1 hour
No Provider	3	60	20.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Heritage Area Agency on Aging

LINN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	31	167	5.4	1 hour
Funding Inadequate	31	167	5.4	
Assisted Transportation	3	3	1.0	1 one-way trip
Funding Inadequate	3	3	1.0	
Chore	14	77	5.5	1 hour
Funding Inadequate	11	56	5.1	
No Funding	1	1	1.0	
No Provider	2	20	10.0	
Emergency Response Syst	61	61	1.0	1 client
Funding Inadequate	55	55	1.0	
No Funding	6	6	1.0	
Homemaker	36	445	12.4	1 hour
Funding Inadequate	30	355	11.8	
No Funding	6	90	15.0	
Material Aide	46	49	1.1	1 client
Funding Inadequate	38	41	1.1	
No Funding	8	8	1.0	
Mental Health Outreach	29	110	3.8	1/4 hour
Funding Inadequate	26	86	3.3	
No Provider	3	24	8.0	
Respite	9	66	7.3	1 hour
Funding Inadequate	9	66	7.3	
Transportation	58	599	10.3	1 one-way trip
Funding Inadequate	36	306	8.5	
No Funding	11	160	14.5	
No Provider	11	133	12.1	
WASHINGTON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	3	15	5.0	1 hour
Funding Inadequate	3	15	5.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Aging Resources of Central Iowa

BOONE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	1	1	1.0	1 client
Funding Inadequate	1	1	1.0	
Transportation	3	30	10.0	1 one-way trip
Funding Inadequate	3	30	10.0	
JASPER	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	3	9	3.0	1 hour
No Funding	3	9	3.0	
Chore	4	20	5.0	1 hour
No Funding	4	20	5.0	
Emergency Response Syst	7	10	1.4	1 client
No Funding	7	10	1.4	
Home Delivered Meals	1	16	16.0	1 meal
No Funding	1	16	16.0	
Homemaker	9	75	8.3	1 hour
Funding Inadequate	3	36	12.0	
No Funding	6	39	6.5	
Material Aide	9	9	1.0	1 client
No Funding	9	9	1.0	
Respite	3	30	10.0	1 hour
No Funding	3	30	10.0	
Transportation	10	62	6.2	1 one-way trip
No Funding	10	62	6.2	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Aging Resources of Central Iowa

MARION	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	3	60	20.0	1 hour
No Funding	3	60	20.0	
Emergency Response Syst	6	6	1.0	1 client
Funding Inadequate	3	3	1.0	
No Funding	3	3	1.0	
Home Delivered Meals	3	69	23.0	1 meal
No Funding	3	69	23.0	
Homemaker	9	75	8.3	1 hour
Funding Inadequate	6	45	7.5	
No Funding	3	30	10.0	
Personal Care	3	75	25.0	1 hour
Funding Inadequate	3	75	25.0	
Training & Education	3	15	5.0	1 hour
No Funding	3	15	5.0	
Transportation	4	120	30.0	1 one-way trip
Funding Inadequate	4	120	30.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Aging Resources of Central Iowa

POLK	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	6	66	11.0	1 hour
Funding Inadequate	6	66	11.0	
Assisted Transportation	24	126	5.3	1 one-way trip
Funding Inadequate	18	84	4.7	
No Funding	6	42	7.0	
Chore	34	208	6.1	1 hour
Funding Inadequate	29	191	6.6	
No Funding	2	2	1.0	
No Provider	3	15	5.0	
Emergency Response Syst	34	34	1.0	1 client
Funding Inadequate	2	2	1.0	
No Funding	32	32	1.0	
Home Delivered Meals	30	980	32.7	1 meal
Funding Inadequate	11	372	33.8	
No Funding	19	608	32.0	
Home Repair	11	122	11.1	1 hour
No Funding	11	122	11.1	
Homemaker	31	335	10.8	1 hour
Funding Inadequate	18	180	10.0	
No Funding	13	155	11.9	
Material Aide	63	92	1.5	1 client
Funding Inadequate	26	49	1.9	
No Funding	37	43	1.2	
Mental Health Outreach	6	72	12.0	1/4 hour
Funding Inadequate	6	72	12.0	
Protective Payee Service	1	1	1.0	1 contact
No Provider	1	1	1.0	
Respite	50	791	15.8	1 hour
Funding Inadequate	38	611	16.1	
No Funding	12	180	15.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Aging Resources of Central Iowa

Transportation	29	348	12.0	1 one-way trip
Funding Inadequate	29	348	12.0	
Visiting	3	45	15.0	1 visit
Funding Inadequate	3	45	15.0	

STORY

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	5	36	7.2	1 hour
Funding Inadequate	3	30	10.0	
No Provider	2	6	3.0	
Emergency Response Syst	3	3	1.0	1 client
No Funding	3	3	1.0	
Home Delivered Meals	3	82	27.3	1 meal
Funding Inadequate	3	82	27.3	
Homemaker	11	140	12.7	1 hour
Funding Inadequate	8	110	13.8	
No Funding	3	30	10.0	
Material Aide	2	2	1.0	1 client
No Funding	2	2	1.0	
Respite	3	33	11.0	1 hour
Funding Inadequate	3	33	11.0	
Transportation	6	60	10.0	1 one-way trip
Funding Inadequate	6	60	10.0	

WARREN

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Homemaker	3	30	10.0	1 hour
Funding Inadequate	3	30	10.0	
Personal Care	3	120	40.0	1 hour
Funding Inadequate	3	120	40.0	
Respite	3	60	20.0	1 hour
Funding Inadequate	3	60	20.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Southwest 8 Area Agency on Aging

DALLAS	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Mental Health Outreach	2	16	8.0	1/4 hour
No Provider	2	16	8.0	
HARRISON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	2	2	1.0	1 client
Funding Inadequate	2	2	1.0	
Visiting	3	3	1.0	1 visit
No Provider	3	3	1.0	
MILLS	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	6	39	6.5	1 client
Funding Inadequate	3	36	12.0	
No Funding	3	3	1.0	
MONTGOMERY	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	3	12	4.0	1 hour
No Provider	3	12	4.0	
Material Aide	1	1	1.0	1 client
Funding Inadequate	1	1	1.0	
Visiting	2	40	20.0	1 visit
No Provider	2	40	20.0	
PAGE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Repair	1	12	12.0	1 hour
Funding Inadequate	1	12	12.0	
Material Aide	1	1	1.0	1 client
Funding Inadequate	1	1	1.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Southwest 8 Area Agency on Aging

POTTAWATTAMIE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	3	3	1.0	1 client
Funding Inadequate	3	3	1.0	
Mental Health Outreach	3	15	5.0	1/4 hour
No Provider	3	15	5.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Area XIV Agency on Aging

ADAIR	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	2	2	1.0	1 client
No Provider	2	2	1.0	
Home Delivered Meals	2	40	20.0	1 meal
No Provider	2	40	20.0	
CLARKE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	15	107	7.1	1 hour
No Provider	15	107	7.1	
Transportation	3	12	4.0	1 one-way trip
No Provider	3	12	4.0	
RINGGOLD	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	5	70	14.0	1 hour
No Provider	5	70	14.0	
Transportation	2	20	10.0	1 one-way trip
No Provider	2	20	10.0	
UNION	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	9	144	16.0	1 hour
No Provider	9	144	16.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Seneca Area Agency on Aging

APPANOOSE

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Material Aide	1	1	1.0	1 client
No Funding	1	1	1.0	

DAVIS

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	1	1	1.0	1 client
Funding Inadequate	1	1	1.0	

WAPELLO

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	3	27	9.0	1 client
No Funding	3	27	9.0	

WAYNE

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Homemaker	1	5	5.0	1 hour
Funding Inadequate	1	5	5.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2011 to 10/31/2011

Southeast Iowa Area Agency on Aging

LEE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Delivered Meals	3	42	14.0	1 meal
Funding Inadequate	3	42	14.0	