

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

| State Totals                      | Total<br>Consumers | Total<br>Units | Avg. per<br>Consumer | Service<br>Unit of Measure |
|-----------------------------------|--------------------|----------------|----------------------|----------------------------|
| Adult Consumer Protection Service | 2                  | 10             | 5.0                  | 1 hour                     |
| Adult Daycare                     | 51                 | 451            | 8.8                  | 1 hour                     |
| Advocacy                          | 4                  | 44             | 11.0                 | 1 hour                     |
| Assisted Transportation           | 22                 | 106            | 4.8                  | 1 one-way trip             |
| Caregiver Support                 | 14                 | 136            | 9.7                  | 1 hour                     |
| Chore                             | 337                | 2,880          | 8.5                  | 1 hour                     |
| Congregate Meals                  | 4                  | 92             | 23.0                 | 1 meal                     |
| Counseling                        | 17                 | 161            | 9.5                  | 1 hour                     |
| Emergency Response System         | 138                | 162            | 1.2                  | 1 client                   |
| Employment                        | 2                  | 2              | 1.0                  | 1 placement                |
| Home Delivered Meals              | 129                | 3,200          | 24.8                 | 1 meal                     |
| Home Repair                       | 17                 | 153            | 9.0                  | 1 hour                     |
| Homemaker                         | 106                | 1,167          | 11.0                 | 1 hour                     |
| Information & Assistance          | 2                  | 8              | 4.0                  | 1 contact                  |
| Legal Assistance                  | 10                 | 84             | 8.4                  | 1 hour                     |
| Material Aide                     | 177                | 1,038          | 5.9                  | 1 client                   |
| Medication Management             | 4                  | 64             | 16.0                 | 1 client                   |
| Mental Health Outreach            | 59                 | 388            | 6.6                  | 1/4 hour                   |
| Nutrition Counseling              | 185                | 463            | 2.5                  | 1 session                  |
| Nutrition Education               | 2                  | 8              | 4.0                  | 1 session                  |
| Personal Care                     | 17                 | 312            | 18.4                 | 1 hour                     |
| Respite                           | 61                 | 938            | 15.4                 | 1 hour                     |
| Senior Center                     | 2                  | 60             | 30.0                 | 1 hour                     |
| Training & Education              | 2                  | 10             | 5.0                  | 1 hour                     |
| Transportation                    | 157                | 3,759          | 23.9                 | 1 one-way trip             |
| Visiting                          | 41                 | 388            | 9.5                  | 1 visit                    |

Note: This report is provided as a tool that identifies unmet needs of elderly lowans that participate in the Case Management Program for Frail Elders (CMPFE) and should not be considered all inclusive and definitive.

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**NorthLand Area Agency on Aging**

| <b>ALLAMAKEE</b>        | Total<br>Consumers | Total<br>Units | Avg. Per<br>Consumer | Service<br>Unit of Measure |
|-------------------------|--------------------|----------------|----------------------|----------------------------|
| Chore                   | 1                  | 10             | 10.0                 | 1 hour                     |
| No Provider             | 1                  | 10             | 10.0                 |                            |
| Emergency Response Syst | 6                  | 6              | 1.0                  | 1 client                   |
| Funding Inadequate      | 6                  | 6              | 1.0                  |                            |
| Home Delivered Meals    | 7                  | 64             | 9.1                  | 1 meal                     |
| No Provider             | 7                  | 64             | 9.1                  |                            |
| Homemaker               | 2                  | 20             | 10.0                 | 1 hour                     |
| Funding Inadequate      | 2                  | 20             | 10.0                 |                            |
| Medication Management   | 2                  | 2              | 1.0                  | 1 client                   |
| Funding Inadequate      | 2                  | 2              | 1.0                  |                            |
| Personal Care           | 2                  | 10             | 5.0                  | 1 hour                     |
| Funding Inadequate      | 2                  | 10             | 5.0                  |                            |
| Transportation          | 4                  | 60             | 15.0                 | 1 one-way trip             |
| Funding Inadequate      | 2                  | 40             | 20.0                 |                            |
| No Provider             | 2                  | 20             | 10.0                 |                            |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**NorthLand Area Agency on Aging**

| <b>CLAYTON</b>          | Total<br>Consumers | Total<br>Units | Avg. Per<br>Consumer | Service<br>Unit of Measure |
|-------------------------|--------------------|----------------|----------------------|----------------------------|
| Adult Daycare           | 2                  | 20             | 10.0                 | 1 hour                     |
| No Provider             | 2                  | 20             | 10.0                 |                            |
| Chore                   | 2                  | 20             | 10.0                 | 1 hour                     |
| Funding Inadequate      | 2                  | 20             | 10.0                 |                            |
| Emergency Response Syst | 9                  | 9              | 1.0                  | 1 client                   |
| Funding Inadequate      | 3                  | 3              | 1.0                  |                            |
| No Funding              | 6                  | 6              | 1.0                  |                            |
| Home Delivered Meals    | 13                 | 328            | 25.2                 | 1 meal                     |
| Funding Inadequate      | 3                  | 140            | 46.7                 |                            |
| No Funding              | 6                  | 164            | 27.3                 |                            |
| No Provider             | 2                  | 20             | 10.0                 |                            |
| Unable to Staff         | 2                  | 4              | 2.0                  |                            |
| Homemaker               | 7                  | 80             | 11.4                 | 1 hour                     |
| Funding Inadequate      | 5                  | 60             | 12.0                 |                            |
| No Funding              | 2                  | 20             | 10.0                 |                            |
| Personal Care           | 2                  | 20             | 10.0                 | 1 hour                     |
| No Funding              | 2                  | 20             | 10.0                 |                            |
| Transportation          | 2                  | 10             | 5.0                  | 1 one-way trip             |
| No Funding              | 2                  | 10             | 5.0                  |                            |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**NorthLand Area Agency on Aging**

| <b>FAYETTE</b>          | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
|-------------------------|-----------------|-------------|-------------------|-------------------------|
| Chore                   | 7               | 70          | 10.0              | 1 hour                  |
| Funding Inadequate      | 4               | 40          | 10.0              |                         |
| No Provider             | 3               | 30          | 10.0              |                         |
| Home Delivered Meals    | 22              | 286         | 13.0              | 1 meal                  |
| No Provider             | 22              | 286         | 13.0              |                         |
| Material Aide           | 6               | 6           | 1.0               | 1 client                |
| No Funding              | 6               | 6           | 1.0               |                         |
| Mental Health Outreach  | 4               | 16          | 4.0               | 1/4 hour                |
| Funding Inadequate      | 2               | 8           | 4.0               |                         |
| No Provider             | 2               | 8           | 4.0               |                         |
| Respite                 | 4               | 68          | 17.0              | 1 hour                  |
| Funding Inadequate      | 2               | 48          | 24.0              |                         |
| No Funding              | 2               | 20          | 10.0              |                         |
| Transportation          | 8               | 68          | 8.5               | 1 one-way trip          |
| No Funding              | 4               | 40          | 10.0              |                         |
| No Provider             | 4               | 28          | 7.0               |                         |
| <b>HOWARD</b>           | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Chore                   | 2               | 20          | 10.0              | 1 hour                  |
| No Provider             | 2               | 20          | 10.0              |                         |
| Emergency Response Syst | 1               | 1           | 1.0               | 1 client                |
| Funding Inadequate      | 1               | 1           | 1.0               |                         |
| Home Delivered Meals    | 20              | 210         | 10.5              | 1 meal                  |
| No Provider             | 20              | 210         | 10.5              |                         |
| Homemaker               | 1               | 5           | 5.0               | 1 hour                  |
| Funding Inadequate      | 1               | 5           | 5.0               |                         |
| Material Aide           | 1               | 1           | 1.0               | 1 client                |
| No Funding              | 1               | 1           | 1.0               |                         |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**NorthLand Area Agency on Aging**

| <b>WINNESHIEK</b>       | Total<br>Consumers | Total<br>Units | Avg. Per<br>Consumer | Service<br>Unit of Measure |
|-------------------------|--------------------|----------------|----------------------|----------------------------|
| Chore                   | 4                  | 80             | 20.0                 | 1 hour                     |
| No Provider             | 4                  | 80             | 20.0                 |                            |
| Emergency Response Syst | 2                  | 2              | 1.0                  | 1 client                   |
| No Funding              | 2                  | 2              | 1.0                  |                            |
| Homemaker               | 4                  | 62             | 15.5                 | 1 hour                     |
| No Funding              | 4                  | 62             | 15.5                 |                            |
| Material Aide           | 5                  | 5              | 1.0                  | 1 client                   |
| Funding Inadequate      | 5                  | 5              | 1.0                  |                            |
| Transportation          | 4                  | 130            | 32.5                 | 1 one-way trip             |
| No Funding              | 4                  | 130            | 32.5                 |                            |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**Elderbridge Area Agency on Aging**

| <b>CALHOUN</b> | Total<br>Consumers | Total<br>Units | Avg. Per<br>Consumer | Service<br>Unit of Measure |
|----------------|--------------------|----------------|----------------------|----------------------------|
| Transportation | 4                  | 1,502          | 375.5                | 1 one-way trip             |
| No Funding     | 4                  | 1,502          | 375.5                |                            |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**Elderbridge Area Agency on Aging**

| <b>CERRO GORDO</b>        | Total<br>Consumers | Total<br>Units | Avg. Per<br>Consumer | Service<br>Unit of Measure |
|---------------------------|--------------------|----------------|----------------------|----------------------------|
| Adult Consumer Protection | 2                  | 10             | 5.0                  | 1 hour                     |
| Funding Inadequate        | 2                  | 10             | 5.0                  |                            |
| Adult Daycare             | 6                  | 26             | 4.3                  | 1 hour                     |
| Funding Inadequate        | 6                  | 26             | 4.3                  |                            |
| Advocacy                  | 4                  | 44             | 11.0                 | 1 hour                     |
| Funding Inadequate        | 2                  | 20             | 10.0                 |                            |
| No Provider               | 2                  | 24             | 12.0                 |                            |
| Assisted Transportation   | 4                  | 22             | 5.5                  | 1 one-way trip             |
| Funding Inadequate        | 4                  | 22             | 5.5                  |                            |
| Caregiver Support         | 12                 | 66             | 5.5                  | 1 hour                     |
| Funding Inadequate        | 8                  | 56             | 7.0                  |                            |
| No Provider               | 4                  | 10             | 2.5                  |                            |
| Chore                     | 4                  | 36             | 9.0                  | 1 hour                     |
| Funding Inadequate        | 2                  | 20             | 10.0                 |                            |
| No Provider               | 2                  | 16             | 8.0                  |                            |
| Counseling                | 12                 | 152            | 12.7                 | 1 hour                     |
| Funding Inadequate        | 4                  | 20             | 5.0                  |                            |
| No Provider               | 8                  | 132            | 16.5                 |                            |
| Emergency Response Syst   | 2                  | 2              | 1.0                  | 1 client                   |
| Unable to Staff           | 2                  | 2              | 1.0                  |                            |
| Employment                | 2                  | 2              | 1.0                  | 1 placement                |
| No Provider               | 2                  | 2              | 1.0                  |                            |
| Home Delivered Meals      | 2                  | 50             | 25.0                 | 1 meal                     |
| No Provider               | 2                  | 50             | 25.0                 |                            |
| Information & Assistance  | 2                  | 8              | 4.0                  | 1 contact                  |
| No Provider               | 2                  | 8              | 4.0                  |                            |
| Legal Assistance          | 8                  | 44             | 5.5                  | 1 hour                     |
| Funding Inadequate        | 6                  | 36             | 6.0                  |                            |
| No Provider               | 2                  | 8              | 4.0                  |                            |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**Elderbridge Area Agency on Aging**

|                      |    |     |      |                |
|----------------------|----|-----|------|----------------|
| Material Aide        | 20 | 277 | 13.9 | 1 client       |
| Funding Inadequate   | 20 | 277 | 13.9 |                |
| Nutrition Counseling | 2  | 8   | 4.0  | 1 session      |
| No Provider          | 2  | 8   | 4.0  |                |
| Nutrition Education  | 2  | 8   | 4.0  | 1 session      |
| Funding Inadequate   | 2  | 8   | 4.0  |                |
| Respite              | 4  | 60  | 15.0 | 1 hour         |
| No Funding           | 2  | 30  | 15.0 |                |
| Unable to Staff      | 2  | 30  | 15.0 |                |
| Transportation       | 2  | 20  | 10.0 | 1 one-way trip |
| Funding Inadequate   | 2  | 20  | 10.0 |                |
| Visiting             | 4  | 26  | 6.5  | 1 visit        |
| Funding Inadequate   | 4  | 26  | 6.5  |                |

**FLOYD**

|                         | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
|-------------------------|-----------------|-------------|-------------------|-------------------------|
| Emergency Response Syst | 3               | 3           | 1.0               | 1 client                |
| No Funding              | 3               | 3           | 1.0               |                         |

**HANCOCK**

|                    | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
|--------------------|-----------------|-------------|-------------------|-------------------------|
| Material Aide      | 9               | 66          | 7.3               | 1 client                |
| Funding Inadequate | 9               | 66          | 7.3               |                         |

**KOSSUTH**

|                    | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
|--------------------|-----------------|-------------|-------------------|-------------------------|
| Adult Daycare      | 1               | 10          | 10.0              | 1 hour                  |
| Funding Inadequate | 1               | 10          | 10.0              |                         |
| Caregiver Support  | 2               | 70          | 35.0              | 1 hour                  |
| Funding Inadequate | 2               | 70          | 35.0              |                         |
| Material Aide      | 2               | 56          | 28.0              | 1 client                |
| Funding Inadequate | 2               | 56          | 28.0              |                         |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**Elderbridge Area Agency on Aging**

| <b>POCAHONTAS</b>      | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
|------------------------|-----------------|-------------|-------------------|-------------------------|
| Transportation         | 4               | 140         | 35.0              | 1 one-way trip          |
| Funding Inadequate     | 2               | 70          | 35.0              |                         |
| No Funding             | 2               | 70          | 35.0              |                         |
| <b>SAC</b>             | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Mental Health Outreach | 2               | 8           | 4.0               | 1/4 hour                |
| No Provider            | 2               | 8           | 4.0               |                         |
| <b>WEBSTER</b>         | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Chore                  | 2               | 8           | 4.0               | 1 hour                  |
| No Provider            | 2               | 8           | 4.0               |                         |
| Material Aide          | 3               | 363         | 121.0             | 1 client                |
| Funding Inadequate     | 3               | 363         | 121.0             |                         |
| Mental Health Outreach | 2               | 40          | 20.0              | 1/4 hour                |
| No Provider            | 2               | 40          | 20.0              |                         |
| <b>WINNEBAGO</b>       | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Material Aide          | 10              | 66          | 6.6               | 1 client                |
| Funding Inadequate     | 4               | 58          | 14.5              |                         |
| No Funding             | 6               | 8           | 1.3               |                         |
| <b>WORTH</b>           | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Legal Assistance       | 2               | 40          | 20.0              | 1 hour                  |
| No Funding             | 2               | 40          | 20.0              |                         |
| Material Aide          | 2               | 5           | 2.5               | 1 client                |
| No Funding             | 2               | 5           | 2.5               |                         |
| Senior Center          | 2               | 60          | 30.0              | 1 hour                  |
| No Provider            | 2               | 60          | 30.0              |                         |
| <b>WRIGHT</b>          | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Nutrition Counseling   | 90              | 348         | 3.9               | 1 session               |
| Funding Inadequate     | 2               | 8           | 4.0               |                         |
| No Provider            | 88              | 340         | 3.9               |                         |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**Northwest Aging Association**

| <b>BUENA VISTA</b>      | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
|-------------------------|-----------------|-------------|-------------------|-------------------------|
| Mental Health Outreach  | 2               | 16          | 8.0               | 1/4 hour                |
| No Provider             | 2               | 16          | 8.0               |                         |
| Transportation          | 1               | 10          | 10.0              | 1 one-way trip          |
| Funding Inadequate      | 1               | 10          | 10.0              |                         |
| <b>CLAY</b>             | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Chore                   | 2               | 20          | 10.0              | 1 hour                  |
| No Provider             | 2               | 20          | 10.0              |                         |
| <b>DICKINSON</b>        | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Chore                   | 2               | 20          | 10.0              | 1 hour                  |
| No Provider             | 2               | 20          | 10.0              |                         |
| <b>EMMET</b>            | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Chore                   | 8               | 152         | 19.0              | 1 hour                  |
| No Provider             | 8               | 152         | 19.0              |                         |
| Homemaker               | 2               | 32          | 16.0              | 1 hour                  |
| Unable to Staff         | 2               | 32          | 16.0              |                         |
| <b>LYON</b>             | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Chore                   | 20              | 134         | 6.7               | 1 hour                  |
| No Provider             | 20              | 134         | 6.7               |                         |
| Transportation          | 2               | 12          | 6.0               | 1 one-way trip          |
| No Provider             | 2               | 12          | 6.0               |                         |
| <b>OBRIEN</b>           | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Assisted Transportation | 2               | 12          | 6.0               | 1 one-way trip          |
| Funding Inadequate      | 2               | 12          | 6.0               |                         |
| Chore                   | 2               | 6           | 3.0               | 1 hour                  |
| Funding Inadequate      | 2               | 6           | 3.0               |                         |
| Visiting                | 2               | 16          | 8.0               | 1 visit                 |
| Funding Inadequate      | 2               | 16          | 8.0               |                         |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**Northwest Aging Association**

| <b>OSCEOLA</b>          | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
|-------------------------|-----------------|-------------|-------------------|-------------------------|
| Chore                   | 24              | 118         | 4.9               | 1 hour                  |
| No Funding              | 4               | 16          | 4.0               |                         |
| No Provider             | 20              | 102         | 5.1               |                         |
| Emergency Response Syst | 2               | 2           | 1.0               | 1 client                |
| No Funding              | 2               | 2           | 1.0               |                         |
| Material Aide           | 1               | 1           | 1.0               | 1 client                |
| Funding Inadequate      | 1               | 1           | 1.0               |                         |
| Transportation          | 2               | 16          | 8.0               | 1 one-way trip          |
| No Provider             | 2               | 16          | 8.0               |                         |
| Visiting                | 3               | 34          | 11.3              | 1 visit                 |
| No Provider             | 3               | 34          | 11.3              |                         |
| <b>PALO ALTO</b>        | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Respite                 | 2               | 10          | 5.0               | 1 hour                  |
| No Provider             | 2               | 10          | 5.0               |                         |
| <b>SIOUX</b>            | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Adult Daycare           | 2               | 72          | 36.0              | 1 hour                  |
| No Provider             | 2               | 72          | 36.0              |                         |
| Chore                   | 37              | 226         | 6.1               | 1 hour                  |
| Funding Inadequate      | 2               | 16          | 8.0               |                         |
| No Provider             | 35              | 210         | 6.0               |                         |
| Emergency Response Syst | 2               | 2           | 1.0               | 1 client                |
| No Funding              | 2               | 2           | 1.0               |                         |
| Home Delivered Meals    | 2               | 46          | 23.0              | 1 meal                  |
| No Funding              | 2               | 46          | 23.0              |                         |
| Mental Health Outreach  | 2               | 32          | 16.0              | 1/4 hour                |
| No Provider             | 2               | 32          | 16.0              |                         |
| Transportation          | 2               | 8           | 4.0               | 1 one-way trip          |
| No Funding              | 2               | 8           | 4.0               |                         |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**Siouxland Area Agency on Aging**

| <b>CHEROKEE</b>         | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
|-------------------------|-----------------|-------------|-------------------|-------------------------|
| Chore                   | 4               | 24          | 6.0               | 1 hour                  |
| No Provider             | 4               | 24          | 6.0               |                         |
| Home Delivered Meals    | 2               | 124         | 62.0              | 1 meal                  |
| No Funding              | 2               | 124         | 62.0              |                         |
| Nutrition Counseling    | 2               | 16          | 8.0               | 1 session               |
| No Funding              | 2               | 16          | 8.0               |                         |
| Transportation          | 4               | 110         | 27.5              | 1 one-way trip          |
| Funding Inadequate      | 4               | 110         | 27.5              |                         |
| <b>IDA</b>              | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Chore                   | 4               | 80          | 20.0              | 1 hour                  |
| Funding Inadequate      | 2               | 40          | 20.0              |                         |
| No Funding              | 2               | 40          | 20.0              |                         |
| <b>MONONA</b>           | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Chore                   | 10              | 104         | 10.4              | 1 hour                  |
| Funding Inadequate      | 10              | 104         | 10.4              |                         |
| Emergency Response Syst | 2               | 2           | 1.0               | 1 client                |
| Funding Inadequate      | 2               | 2           | 1.0               |                         |
| Home Delivered Meals    | 2               | 62          | 31.0              | 1 meal                  |
| Funding Inadequate      | 2               | 62          | 31.0              |                         |
| Material Aide           | 1               | 1           | 1.0               | 1 client                |
| No Funding              | 1               | 1           | 1.0               |                         |
| Transportation          | 6               | 38          | 6.3               | 1 one-way trip          |
| No Funding              | 4               | 30          | 7.5               |                         |
| No Provider             | 2               | 8           | 4.0               |                         |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**Siouxland Area Agency on Aging**

| <b>PLYMOUTH</b>         | Total<br>Consumers | Total<br>Units | Avg. Per<br>Consumer | Service<br>Unit of Measure |
|-------------------------|--------------------|----------------|----------------------|----------------------------|
| Chore                   | 6                  | 100            | 16.7                 | 1 hour                     |
| Funding Inadequate      | 2                  | 32             | 16.0                 |                            |
| No Provider             | 4                  | 68             | 17.0                 |                            |
| Emergency Response Syst | 2                  | 2              | 1.0                  | 1 client                   |
| Funding Inadequate      | 2                  | 2              | 1.0                  |                            |
| Transportation          | 2                  | 500            | 250.0                | 1 one-way trip             |
| Funding Inadequate      | 2                  | 500            | 250.0                |                            |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**Siouxland Area Agency on Aging**

| <b>WOODBURY</b>         | Total<br>Consumers | Total<br>Units | Avg. Per<br>Consumer | Service<br>Unit of Measure |
|-------------------------|--------------------|----------------|----------------------|----------------------------|
| Adult Daycare           | 4                  | 80             | 20.0                 | 1 hour                     |
| Funding Inadequate      | 4                  | 80             | 20.0                 |                            |
| Chore                   | 13                 | 136            | 10.5                 | 1 hour                     |
| Funding Inadequate      | 7                  | 94             | 13.4                 |                            |
| No Funding              | 4                  | 22             | 5.5                  |                            |
| No Provider             | 2                  | 20             | 10.0                 |                            |
| Congregate Meals        | 4                  | 92             | 23.0                 | 1 meal                     |
| Funding Inadequate      | 2                  | 46             | 23.0                 |                            |
| No Provider             | 2                  | 46             | 23.0                 |                            |
| Counseling              | 1                  | 5              | 5.0                  | 1 hour                     |
| Funding Inadequate      | 1                  | 5              | 5.0                  |                            |
| Emergency Response Syst | 10                 | 10             | 1.0                  | 1 client                   |
| Funding Inadequate      | 6                  | 6              | 1.0                  |                            |
| No Funding              | 2                  | 2              | 1.0                  |                            |
| Unable to Staff         | 2                  | 2              | 1.0                  |                            |
| Home Delivered Meals    | 13                 | 444            | 34.2                 | 1 meal                     |
| Funding Inadequate      | 9                  | 258            | 28.7                 |                            |
| No Funding              | 4                  | 186            | 46.5                 |                            |
| Home Repair             | 1                  | 1              | 1.0                  | 1 hour                     |
| No Funding              | 1                  | 1              | 1.0                  |                            |
| Homemaker               | 10                 | 54             | 5.4                  | 1 hour                     |
| Funding Inadequate      | 10                 | 54             | 5.4                  |                            |
| Personal Care           | 6                  | 102            | 17.0                 | 1 hour                     |
| Funding Inadequate      | 4                  | 70             | 17.5                 |                            |
| No Funding              | 2                  | 32             | 16.0                 |                            |
| Respite                 | 2                  | 60             | 30.0                 | 1 hour                     |
| Funding Inadequate      | 2                  | 60             | 30.0                 |                            |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**Siouxland Area Agency on Aging**

|                    |    |     |      |                |
|--------------------|----|-----|------|----------------|
| Transportation     | 16 | 130 | 8.1  | 1 one-way trip |
| Funding Inadequate | 10 | 70  | 7.0  |                |
| No Funding         | 2  | 20  | 10.0 |                |
| No Provider        | 4  | 40  | 10.0 |                |
| Visiting           | 8  | 132 | 16.5 | 1 visit        |
| Funding Inadequate | 4  | 90  | 22.5 |                |
| No Provider        | 2  | 40  | 20.0 |                |
| Unable to Staff    | 2  | 2   | 1.0  |                |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**Hawkeye Valley Area Agency on Aging**

| <b>BLACK HAWK</b>      | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
|------------------------|-----------------|-------------|-------------------|-------------------------|
| Material Aide          | 2               | 2           | 1.0               | 1 client                |
| Funding Inadequate     | 2               | 2           | 1.0               |                         |
| Personal Care          | 1               | 40          | 40.0              | 1 hour                  |
| Funding Inadequate     | 1               | 40          | 40.0              |                         |
| <b>BUCHANAN</b>        | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Counseling             | 2               | 2           | 1.0               | 1 hour                  |
| Funding Inadequate     | 2               | 2           | 1.0               |                         |
| <b>BUTLER</b>          | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Chore                  | 2               | 20          | 10.0              | 1 hour                  |
| No Provider            | 2               | 20          | 10.0              |                         |
| <b>HARDIN</b>          | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Chore                  | 72              | 530         | 7.4               | 1 hour                  |
| Funding Inadequate     | 4               | 40          | 10.0              |                         |
| No Provider            | 68              | 490         | 7.2               |                         |
| Mental Health Outreach | 6               | 40          | 6.7               | 1/4 hour                |
| No Provider            | 6               | 40          | 6.7               |                         |
| Transportation         | 2               | 8           | 4.0               | 1 one-way trip          |
| Funding Inadequate     | 2               | 8           | 4.0               |                         |
| <b>MARSHALL</b>        | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Chore                  | 4               | 20          | 5.0               | 1 hour                  |
| No Provider            | 4               | 20          | 5.0               |                         |
| Material Aide          | 2               | 2           | 1.0               | 1 client                |
| Funding Inadequate     | 2               | 2           | 1.0               |                         |
| Mental Health Outreach | 4               | 24          | 6.0               | 1/4 hour                |
| No Provider            | 4               | 24          | 6.0               |                         |
| Visiting               | 14              | 112         | 8.0               | 1 visit                 |
| No Provider            | 14              | 112         | 8.0               |                         |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**Hawkeye Valley Area Agency on Aging**

| <b>TAMA</b>    | Total<br>Consumers | Total<br>Units | Avg. Per<br>Consumer | Service<br>Unit of Measure |
|----------------|--------------------|----------------|----------------------|----------------------------|
| Transportation | 2                  | 40             | 20.0                 | 1 one-way trip             |
| No Provider    | 2                  | 40             | 20.0                 |                            |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**Scenic Valley Area Agency on Aging**

| <b>DELAWARE</b>         | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
|-------------------------|-----------------|-------------|-------------------|-------------------------|
| Chore                   | 10              | 104         | 10.4              | 1 hour                  |
| Funding Inadequate      | 4               | 36          | 9.0               |                         |
| No Funding              | 2               | 12          | 6.0               |                         |
| No Provider             | 4               | 56          | 14.0              |                         |
| Emergency Response Syst | 10              | 10          | 1.0               | 1 client                |
| Funding Inadequate      | 1               | 1           | 1.0               |                         |
| No Funding              | 2               | 2           | 1.0               |                         |
| No Provider             | 7               | 7           | 1.0               |                         |
| Home Delivered Meals    | 7               | 326         | 46.6              | 1 meal                  |
| Funding Inadequate      | 5               | 246         | 49.2              |                         |
| No Funding              | 2               | 80          | 40.0              |                         |
| Homemaker               | 1               | 20          | 20.0              | 1 hour                  |
| Funding Inadequate      | 1               | 20          | 20.0              |                         |
| Material Aide           | 2               | 2           | 1.0               | 1 client                |
| Funding Inadequate      | 2               | 2           | 1.0               |                         |
| Mental Health Outreach  | 4               | 34          | 8.5               | 1/4 hour                |
| No Funding              | 2               | 2           | 1.0               |                         |
| No Provider             | 2               | 32          | 16.0              |                         |
| Personal Care           | 2               | 10          | 5.0               | 1 hour                  |
| No Provider             | 2               | 10          | 5.0               |                         |
| Transportation          | 2               | 80          | 40.0              | 1 one-way trip          |
| No Provider             | 2               | 80          | 40.0              |                         |
| <b>DUBUQUE</b>          | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Home Delivered Meals    | 2               | 62          | 31.0              | 1 meal                  |
| Funding Inadequate      | 2               | 62          | 31.0              |                         |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**Scenic Valley Area Agency on Aging**

| <b>JACKSON</b>     | Total<br>Consumers | Total<br>Units | Avg. Per<br>Consumer | Service<br>Unit of Measure |
|--------------------|--------------------|----------------|----------------------|----------------------------|
| Chore              | 20                 | 212            | 10.6                 | 1 hour                     |
| Funding Inadequate | 6                  | 66             | 11.0                 |                            |
| No Funding         | 2                  | 10             | 5.0                  |                            |
| No Provider        | 10                 | 126            | 12.6                 |                            |
| Unable to Staff    | 2                  | 10             | 5.0                  |                            |
| Transportation     | 2                  | 10             | 5.0                  | 1 one-way trip             |
| Unable to Staff    | 2                  | 10             | 5.0                  |                            |
| Visiting           | 2                  | 10             | 5.0                  | 1 visit                    |
| No Provider        | 2                  | 10             | 5.0                  |                            |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**Generations Area Agency on Aging**

| <b>CLINTON</b>        | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
|-----------------------|-----------------|-------------|-------------------|-------------------------|
| Counseling            | 2               | 2           | 1.0               | 1 hour                  |
| No Provider           | 2               | 2           | 1.0               |                         |
| Nutrition Counseling  | 91              | 91          | 1.0               | 1 session               |
| Funding Inadequate    | 2               | 2           | 1.0               |                         |
| No Provider           | 89              | 89          | 1.0               |                         |
| <b>MUSCATINE</b>      | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Adult Daycare         | 9               | 84          | 9.3               | 1 hour                  |
| Funding Inadequate    | 1               | 20          | 20.0              |                         |
| No Provider           | 8               | 64          | 8.0               |                         |
| Material Aide         | 2               | 2           | 1.0               | 1 client                |
| No Funding            | 2               | 2           | 1.0               |                         |
| Transportation        | 4               | 4           | 1.0               | 1 one-way trip          |
| No Provider           | 4               | 4           | 1.0               |                         |
| <b>SCOTT</b>          | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Material Aide         | 4               | 24          | 6.0               | 1 client                |
| Funding Inadequate    | 4               | 24          | 6.0               |                         |
| Medication Management | 2               | 62          | 31.0              | 1 client                |
| No Provider           | 2               | 62          | 31.0              |                         |
| Respite               | 2               | 20          | 10.0              | 1 hour                  |
| Unable to Staff       | 2               | 20          | 10.0              |                         |
| Visiting              | 2               | 10          | 5.0               | 1 visit                 |
| No Provider           | 2               | 10          | 5.0               |                         |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**Heritage Area Agency on Aging**

| <b>BENTON</b>           | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
|-------------------------|-----------------|-------------|-------------------|-------------------------|
| Emergency Response Syst | 4               | 4           | 1.0               | 1 client                |
| Funding Inadequate      | 2               | 2           | 1.0               |                         |
| No Funding              | 2               | 2           | 1.0               |                         |
| Material Aide           | 1               | 1           | 1.0               | 1 client                |
| Funding Inadequate      | 1               | 1           | 1.0               |                         |
| <b>CEDAR</b>            | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Emergency Response Syst | 2               | 2           | 1.0               | 1 client                |
| Funding Inadequate      | 2               | 2           | 1.0               |                         |
| <b>IOWA</b>             | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Chore                   | 7               | 35          | 5.0               | 1 hour                  |
| Funding Inadequate      | 7               | 35          | 5.0               |                         |
| Emergency Response Syst | 4               | 4           | 1.0               | 1 client                |
| Funding Inadequate      | 4               | 4           | 1.0               |                         |
| Home Repair             | 1               | 1           | 1.0               | 1 hour                  |
| No Funding              | 1               | 1           | 1.0               |                         |
| Material Aide           | 1               | 1           | 1.0               | 1 client                |
| Funding Inadequate      | 1               | 1           | 1.0               |                         |
| Mental Health Outreach  | 4               | 16          | 4.0               | 1/4 hour                |
| No Provider             | 4               | 16          | 4.0               |                         |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**Heritage Area Agency on Aging**

| <b>JOHNSON</b>          | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
|-------------------------|-----------------|-------------|-------------------|-------------------------|
| Adult Daycare           | 2               | 14          | 7.0               | 1 hour                  |
| Funding Inadequate      | 2               | 14          | 7.0               |                         |
| Chore                   | 3               | 53          | 17.7              | 1 hour                  |
| Funding Inadequate      | 2               | 48          | 24.0              |                         |
| Unable to Staff         | 1               | 5           | 5.0               |                         |
| Emergency Response Syst | 2               | 24          | 12.0              | 1 client                |
| No Funding              | 2               | 24          | 12.0              |                         |
| Home Delivered Meals    | 4               | 168         | 42.0              | 1 meal                  |
| Funding Inadequate      | 4               | 168         | 42.0              |                         |
| Homemaker               | 6               | 37          | 6.2               | 1 hour                  |
| Funding Inadequate      | 6               | 37          | 6.2               |                         |
| Material Aide           | 4               | 4           | 1.0               | 1 client                |
| Funding Inadequate      | 4               | 4           | 1.0               |                         |
| Mental Health Outreach  | 2               | 16          | 8.0               | 1/4 hour                |
| Funding Inadequate      | 2               | 16          | 8.0               |                         |
| Transportation          | 2               | 20          | 10.0              | 1 one-way trip          |
| Funding Inadequate      | 2               | 20          | 10.0              |                         |
| Visiting                | 2               | 16          | 8.0               | 1 visit                 |
| No Provider             | 2               | 16          | 8.0               |                         |
| <b>JONES</b>            | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Chore                   | 2               | 40          | 20.0              | 1 hour                  |
| No Provider             | 2               | 40          | 20.0              |                         |
| Homemaker               | 1               | 21          | 21.0              | 1 hour                  |
| No Funding              | 1               | 21          | 21.0              |                         |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**Heritage Area Agency on Aging**

| <b>LINN</b>             | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
|-------------------------|-----------------|-------------|-------------------|-------------------------|
| Adult Daycare           | 19              | 95          | 5.0               | 1 hour                  |
| Funding Inadequate      | 19              | 95          | 5.0               |                         |
| Assisted Transportation | 2               | 2           | 1.0               | 1 one-way trip          |
| Funding Inadequate      | 2               | 2           | 1.0               |                         |
| Chore                   | 9               | 57          | 6.3               | 1 hour                  |
| Funding Inadequate      | 7               | 37          | 5.3               |                         |
| No Provider             | 2               | 20          | 10.0              |                         |
| Emergency Response Syst | 43              | 43          | 1.0               | 1 client                |
| Funding Inadequate      | 39              | 39          | 1.0               |                         |
| No Funding              | 4               | 4           | 1.0               |                         |
| Homemaker               | 28              | 342         | 12.2              | 1 hour                  |
| Funding Inadequate      | 24              | 282         | 11.8              |                         |
| No Funding              | 4               | 60          | 15.0              |                         |
| Material Aide           | 30              | 32          | 1.1               | 1 client                |
| Funding Inadequate      | 26              | 28          | 1.1               |                         |
| No Funding              | 4               | 4           | 1.0               |                         |
| Mental Health Outreach  | 20              | 80          | 4.0               | 1/4 hour                |
| Funding Inadequate      | 18              | 64          | 3.6               |                         |
| No Provider             | 2               | 16          | 8.0               |                         |
| Respite                 | 7               | 140         | 20.0              | 1 hour                  |
| Funding Inadequate      | 7               | 140         | 20.0              |                         |
| Transportation          | 43              | 449         | 10.4              | 1 one-way trip          |
| Funding Inadequate      | 26              | 224         | 8.6               |                         |
| No Funding              | 9               | 133         | 14.8              |                         |
| No Provider             | 8               | 92          | 11.5              |                         |
| <b>WASHINGTON</b>       |                 |             |                   |                         |
| Chore                   | 2               | 10          | 5.0               | 1 hour                  |
| Funding Inadequate      | 2               | 10          | 5.0               |                         |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**Aging Resources of Central Iowa**

| <b>BOONE</b>            | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
|-------------------------|-----------------|-------------|-------------------|-------------------------|
| Chore                   | 1               | 6           | 6.0               | 1 hour                  |
| Funding Inadequate      | 1               | 6           | 6.0               |                         |
| Transportation          | 2               | 20          | 10.0              | 1 one-way trip          |
| Funding Inadequate      | 2               | 20          | 10.0              |                         |
| <b>JASPER</b>           | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Adult Daycare           | 2               | 6           | 3.0               | 1 hour                  |
| No Funding              | 2               | 6           | 3.0               |                         |
| Chore                   | 4               | 20          | 5.0               | 1 hour                  |
| No Funding              | 4               | 20          | 5.0               |                         |
| Emergency Response Syst | 5               | 7           | 1.4               | 1 client                |
| No Funding              | 5               | 7           | 1.4               |                         |
| Homemaker               | 6               | 64          | 10.7              | 1 hour                  |
| Funding Inadequate      | 2               | 24          | 12.0              |                         |
| No Funding              | 4               | 40          | 10.0              |                         |
| Material Aide           | 7               | 7           | 1.0               | 1 client                |
| Funding Inadequate      | 1               | 1           | 1.0               |                         |
| No Funding              | 6               | 6           | 1.0               |                         |
| Respite                 | 2               | 20          | 10.0              | 1 hour                  |
| No Funding              | 2               | 20          | 10.0              |                         |
| Transportation          | 7               | 50          | 7.1               | 1 one-way trip          |
| No Funding              | 7               | 50          | 7.1               |                         |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**Aging Resources of Central Iowa**

| <b>MARION</b>           | Total<br>Consumers | Total<br>Units | Avg. Per<br>Consumer | Service<br>Unit of Measure |
|-------------------------|--------------------|----------------|----------------------|----------------------------|
| Chore                   | 2                  | 40             | 20.0                 | 1 hour                     |
| No Funding              | 2                  | 40             | 20.0                 |                            |
| Emergency Response Syst | 4                  | 4              | 1.0                  | 1 client                   |
| Funding Inadequate      | 2                  | 2              | 1.0                  |                            |
| No Funding              | 2                  | 2              | 1.0                  |                            |
| Home Delivered Meals    | 2                  | 46             | 23.0                 | 1 meal                     |
| No Funding              | 2                  | 46             | 23.0                 |                            |
| Homemaker               | 6                  | 50             | 8.3                  | 1 hour                     |
| Funding Inadequate      | 4                  | 30             | 7.5                  |                            |
| No Funding              | 2                  | 20             | 10.0                 |                            |
| Personal Care           | 2                  | 50             | 25.0                 | 1 hour                     |
| Funding Inadequate      | 2                  | 50             | 25.0                 |                            |
| Training & Education    | 2                  | 10             | 5.0                  | 1 hour                     |
| No Funding              | 2                  | 10             | 5.0                  |                            |
| Transportation          | 2                  | 40             | 20.0                 | 1 one-way trip             |
| Funding Inadequate      | 2                  | 40             | 20.0                 |                            |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**Aging Resources of Central Iowa**

| <b>POLK</b>             | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
|-------------------------|-----------------|-------------|-------------------|-------------------------|
| Adult Daycare           | 4               | 44          | 11.0              | 1 hour                  |
| Funding Inadequate      | 4               | 44          | 11.0              |                         |
| Assisted Transportation | 14              | 70          | 5.0               | 1 one-way trip          |
| Funding Inadequate      | 11              | 52          | 4.7               |                         |
| No Funding              | 3               | 18          | 6.0               |                         |
| Chore                   | 21              | 122         | 5.8               | 1 hour                  |
| Funding Inadequate      | 19              | 112         | 5.9               |                         |
| No Provider             | 2               | 10          | 5.0               |                         |
| Emergency Response Syst | 20              | 20          | 1.0               | 1 client                |
| No Funding              | 20              | 20          | 1.0               |                         |
| Home Delivered Meals    | 21              | 706         | 33.6              | 1 meal                  |
| Funding Inadequate      | 8               | 248         | 31.0              |                         |
| No Funding              | 13              | 458         | 35.2              |                         |
| Home Repair             | 14              | 149         | 10.6              | 1 hour                  |
| Funding Inadequate      | 1               | 24          | 24.0              |                         |
| No Funding              | 13              | 125         | 9.6               |                         |
| Homemaker               | 22              | 250         | 11.4              | 1 hour                  |
| Funding Inadequate      | 12              | 120         | 10.0              |                         |
| No Funding              | 10              | 130         | 13.0              |                         |
| Material Aide           | 44              | 56          | 1.3               | 1 client                |
| Funding Inadequate      | 16              | 24          | 1.5               |                         |
| No Funding              | 28              | 32          | 1.1               |                         |
| Mental Health Outreach  | 4               | 48          | 12.0              | 1/4 hour                |
| Funding Inadequate      | 4               | 48          | 12.0              |                         |
| Respite                 | 34              | 498         | 14.6              | 1 hour                  |
| Funding Inadequate      | 26              | 378         | 14.5              |                         |
| No Funding              | 8               | 120         | 15.0              |                         |
| Transportation          | 20              | 230         | 11.5              | 1 one-way trip          |
| Funding Inadequate      | 19              | 220         | 11.6              |                         |
| No Funding              | 1               | 10          | 10.0              |                         |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**Aging Resources of Central Iowa**

|                    |   |    |      |         |
|--------------------|---|----|------|---------|
| Visiting           | 2 | 30 | 15.0 | 1 visit |
| Funding Inadequate | 2 | 30 | 15.0 |         |

**STORY**

|                         | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
|-------------------------|-----------------|-------------|-------------------|-------------------------|
| Chore                   | 2               | 20          | 10.0              | 1 hour                  |
| Funding Inadequate      | 2               | 20          | 10.0              |                         |
| Emergency Response Syst | 2               | 2           | 1.0               | 1 client                |
| No Funding              | 2               | 2           | 1.0               |                         |
| Home Delivered Meals    | 5               | 164         | 32.8              | 1 meal                  |
| Funding Inadequate      | 5               | 164         | 32.8              |                         |
| Homemaker               | 8               | 110         | 13.8              | 1 hour                  |
| Funding Inadequate      | 6               | 90          | 15.0              |                         |
| No Funding              | 2               | 20          | 10.0              |                         |
| Material Aide           | 2               | 2           | 1.0               | 1 client                |
| No Funding              | 2               | 2           | 1.0               |                         |
| Respite                 | 2               | 22          | 11.0              | 1 hour                  |
| Funding Inadequate      | 2               | 22          | 11.0              |                         |
| Transportation          | 4               | 40          | 10.0              | 1 one-way trip          |
| Funding Inadequate      | 4               | 40          | 10.0              |                         |

**WARREN**

|                    | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
|--------------------|-----------------|-------------|-------------------|-------------------------|
| Homemaker          | 2               | 20          | 10.0              | 1 hour                  |
| Funding Inadequate | 2               | 20          | 10.0              |                         |
| Personal Care      | 2               | 80          | 40.0              | 1 hour                  |
| Funding Inadequate | 2               | 80          | 40.0              |                         |
| Respite            | 2               | 40          | 20.0              | 1 hour                  |
| Funding Inadequate | 2               | 40          | 20.0              |                         |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**Southwest 8 Area Agency on Aging**

| <b>FREMONT</b>         | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
|------------------------|-----------------|-------------|-------------------|-------------------------|
| Chore                  | 1               | 5           | 5.0               | 1 hour                  |
| No Provider            | 1               | 5           | 5.0               |                         |
| <b>HARRISON</b>        | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Visiting               | 2               | 2           | 1.0               | 1 visit                 |
| No Provider            | 2               | 2           | 1.0               |                         |
| <b>MILLS</b>           | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Material Aide          | 4               | 26          | 6.5               | 1 client                |
| Funding Inadequate     | 2               | 24          | 12.0              |                         |
| No Funding             | 2               | 2           | 1.0               |                         |
| <b>MONTGOMERY</b>      | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Chore                  | 2               | 8           | 4.0               | 1 hour                  |
| No Provider            | 2               | 8           | 4.0               |                         |
| Home Repair            | 1               | 2           | 2.0               | 1 hour                  |
| Funding Inadequate     | 1               | 2           | 2.0               |                         |
| Material Aide          | 4               | 6           | 1.5               | 1 client                |
| Funding Inadequate     | 1               | 1           | 1.0               |                         |
| No Funding             | 3               | 5           | 1.7               |                         |
| <b>PAGE</b>            | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Chore                  | 2               | 40          | 20.0              | 1 hour                  |
| Funding Inadequate     | 1               | 20          | 20.0              |                         |
| No Provider            | 1               | 20          | 20.0              |                         |
| Material Aide          | 1               | 1           | 1.0               | 1 client                |
| Funding Inadequate     | 1               | 1           | 1.0               |                         |
| <b>POTTAWATTAMIE</b>   | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Material Aide          | 5               | 5           | 1.0               | 1 client                |
| Funding Inadequate     | 5               | 5           | 1.0               |                         |
| Mental Health Outreach | 3               | 18          | 6.0               | 1/4 hour                |
| No Provider            | 3               | 18          | 6.0               |                         |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**Area XIV Agency on Aging**

| <b>ADAIR</b>         | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
|----------------------|-----------------|-------------|-------------------|-------------------------|
| Home Delivered Meals | 2               | 40          | 20.0              | 1 meal                  |
| No Provider          | 2               | 40          | 20.0              |                         |
| <b>CLARKE</b>        | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Chore                | 8               | 62          | 7.8               | 1 hour                  |
| No Provider          | 8               | 62          | 7.8               |                         |
| Transportation       | 1               | 4           | 4.0               | 1 one-way trip          |
| No Provider          | 1               | 4           | 4.0               |                         |
| <b>RINGGOLD</b>      | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Chore                | 1               | 14          | 14.0              | 1 hour                  |
| No Provider          | 1               | 14          | 14.0              |                         |
| Transportation       | 1               | 10          | 10.0              | 1 one-way trip          |
| No Provider          | 1               | 10          | 10.0              |                         |
| <b>UNION</b>         | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
| Chore                | 6               | 96          | 16.0              | 1 hour                  |
| No Provider          | 6               | 96          | 16.0              |                         |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**Seneca Area Agency on Aging**

**APPANOOSE**

|                         | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
|-------------------------|-----------------|-------------|-------------------|-------------------------|
| Chore                   | 2               | 2           | 1.0               | 1 hour                  |
| Funding Inadequate      | 2               | 2           | 1.0               |                         |
| Emergency Response Syst | 1               | 1           | 1.0               | 1 client                |
| No Funding              | 1               | 1           | 1.0               |                         |
| Home Delivered Meals    | 1               | 46          | 46.0              | 1 meal                  |
| No Funding              | 1               | 46          | 46.0              |                         |

**WAPELLO**

|               | Total Consumers | Total Units | Avg. Per Consumer | Service Unit of Measure |
|---------------|-----------------|-------------|-------------------|-------------------------|
| Material Aide | 2               | 18          | 9.0               | 1 client                |
| No Funding    | 2               | 18          | 9.0               |                         |

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2011 to 8/31/2011**

**Southeast Iowa Area Agency on Aging**

| <b>LEE</b>           | Total<br>Consumers | Total<br>Units | Avg. Per<br>Consumer | Service<br>Unit of Measure |
|----------------------|--------------------|----------------|----------------------|----------------------------|
| Home Delivered Meals | 2                  | 28             | 14.0                 | 1 meal                     |
| Funding Inadequate   | 2                  | 28             | 14.0                 |                            |