

**Iowa Department on Aging  
Senior Living Program (SLP)  
Unmet Needs Report  
7/1/2010 to 9/30/2010**

<b>Service</b>	Total Consumers	Total Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	23	488	488	21.2	1 hour
Advocacy	2	2	2	1.0	1 hour
Assessment & Intervention	17	68	68	4.0	1 hour
Assisted Transportation	96	611	611	6.4	1 one-way trip
Chore	80	616	616	7.7	1 hour
Emergency Response System	77	77	77	1.0	1 client
Grandparent Relative Support	3	3	3	1.0	1 client
Health Screening Well Elderly Clinics	146	172	172	1.2	1 hour
Home Delivered Meals	48	1,030	1,030	21.5	1 meal
Home Repair	9	50	50	5.6	1 hour
Homemaker	198	1,554	1,554	7.8	1 hour
Legal Assistance	3	8	8	2.7	1 hour
Material Aide	5	9	9	1.8	1 client
Medication Management	14	44	44	3.1	1 client
Mental Health Outreach	1	1	1	1.0	1/4 hour
Nutrition Counseling	3	12	12	4.0	1 session
Nutrition Education	4	4	4	1.0	1 session
Personal Care	38	373	373	9.8	1 hour
Preventive Health Promotion	4	15	15	3.8	1 contact
Respite	41	809	809	19.7	1 hour
Transportation	75	240	240	3.2	1 one-way trip
Visiting	180	851	851	4.7	1 visit

Note: Senior Living Program (SLP) Unmet Need data is reported to IDA from Area Agencies on Aging and SLP Providers as required by 321—28.10(231,249H). This report is provided as a tool that identifies unmet needs of elderly lowans that have contact with AAA's and their service providers and should not be considered all inclusive and definitive.

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**NorthLand Area Agency on Aging**

<b>Allamakee</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	7	31	4.4	1 hour
No Funding	7	31	4.4	
Emergency Response System	7	7	1.0	1 client
No Funding	7	7	1.0	
Home Delivered Meals	8	160	20.0	1 meal
Funding Inadequate	2	40	20.0	
No Funding	6	120	20.0	
Homemaker	8	40	5.0	1 hour
No Funding	8	40	5.0	
<b>Clayton</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	12	60	5.0	1 hour
No Funding	12	60	5.0	
Emergency Response System	9	9	1.0	1 client
No Funding	9	9	1.0	
Home Delivered Meals	2	40	20.0	1 meal
No Funding	2	40	20.0	
Homemaker	14	70	5.0	1 hour
No Funding	14	70	5.0	

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<b>Fayette</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	3	15	5.0	1 hour
No Funding	3	15	5.0	
Emergency Response System	32	32	1.0	1 client
No Funding	32	32	1.0	
Home Delivered Meals	3	60	20.0	1 meal
No Funding	3	60	20.0	
Homemaker	29	145	5.0	1 hour
No Funding	29	145	5.0	
Personal Care	3	15	5.0	1 hour
No Funding	3	15	5.0	
<b>Henry</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	3	15	5.0	1 hour
No Funding	3	15	5.0	
Emergency Response System	4	4	1.0	1 client
No Funding	4	4	1.0	
<b>Howard</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	6	30	5.0	1 hour
No Funding	6	30	5.0	
Emergency Response System	7	7	1.0	1 client
No Funding	7	7	1.0	
Home Delivered Meals	4	80	20.0	1 meal
No Funding	4	80	20.0	
Homemaker	3	6	2.0	1 hour
No Funding	3	6	2.0	
Personal Care	1	5	5.0	1 hour
No Funding	1	5	5.0	

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<b>Winneshiek</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	18	180	10.0	1 one-way trip
No Funding	18	180	10.0	
Chore	8	40	5.0	1 hour
No Funding	8	40	5.0	
Emergency Response System	14	14	1.0	1 client
No Funding	14	14	1.0	
Home Delivered Meals	18	360	20.0	1 meal
No Funding	18	360	20.0	
Homemaker	20	79	4.0	1 hour
No Funding	20	79	4.0	

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**Northwest Aging Association**

<b>Buena Vista</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	4	19	4.8	1 hour
Funding Inadequate	4	19	4.8	
Personal Care	1	4	4.0	1 hour
Unable to Staff	1	4	4.0	
<b>Clay</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	1	3	3.0	1 hour
Funding Inadequate	1	3	3.0	
<b>Dickinson</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	2	5	2.5	1 hour
Funding Inadequate	2	5	2.5	
<b>Emmet</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	34	188	5.5	1 hour
Funding Inadequate	9	51	5.7	
Unable to Staff	25	137	5.5	
Personal Care	25	141	5.6	1 hour
Funding Inadequate	25	141	5.6	
<b>Lyon</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	1	2	2.0	1 hour
Funding Inadequate	1	2	2.0	
Homemaker	15	89	5.9	1 hour
Funding Inadequate	15	89	5.9	
Visiting	14	47	3.4	1 visit
Funding Inadequate	14	47	3.4	

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**Northwest Aging Association**

<b>Obrien</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Health Screening Well Elderly Clinics	121	147	1.2	1 hour
Funding Inadequate	121	147	1.2	
Respite	6	67	11.2	1 hour
Funding Inadequate	6	67	11.2	
Visiting	13	44	3.4	1 visit
Funding Inadequate	13	44	3.4	
<b>Osceola</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	4	12	3.0	1 hour
Funding Inadequate	4	12	3.0	
<b>Palo Alto</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	1	2	2.0	1 one-way trip
Funding Inadequate	1	2	2.0	
Homemaker	2	4	2.0	1 hour
Unable to Staff	2	4	2.0	
<b>Sioux</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	4	11	2.8	1 hour
Funding Inadequate	4	11	2.8	
Homemaker	22	190	8.6	1 hour
Funding Inadequate	22	190	8.6	
Personal Care	1	15	15.0	1 hour
Funding Inadequate	1	15	15.0	
Preventive Health Promotion	4	15	3.8	1 contact
Funding Inadequate	4	15	3.8	
Respite	15	138	9.2	1 hour
Funding Inadequate	15	138	9.2	
Visiting	85	392	4.6	1 visit
Funding Inadequate	85	392	4.6	

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**Aging Resources of Central Iowa**

<b>Boone</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Advocacy	2	2	1.0	1 hour
Funding Inadequate	2	2	1.0	
Emergency Response System	2	2	1.0	1 client
No Funding	2	2	1.0	
Home Delivered Meals	1	20	20.0	1 meal
Funding Inadequate	1	20	20.0	
Home Repair	2	2	1.0	1 hour
Funding Inadequate	2	2	1.0	
Material Aide	4	5	1.3	1 client
No Funding	4	5	1.3	
<b>Marion</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Personal Care	2	4	2.0	1 hour
No Funding	2	4	2.0	

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**Aging Resources of Central Iowa**

<b>Polk</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	39	378	9.7	1 one-way trip
Funding Inadequate	9	87	9.7	
No Funding	18	174	9.7	
No Provider	9	87	9.7	
Unable to Staff	3	30	10.0	
Grandparent Relative Support	3	3	1.0	1 client
No Funding	1	1	1.0	
No Provider	2	2	1.0	
Home Repair	3	44	14.7	1 hour
No Funding	3	44	14.7	
Nutrition Counseling	3	12	4.0	1 session
No Provider	3	12	4.0	
Nutrition Education	3	3	1.0	1 session
No Provider	3	3	1.0	
Transportation	60	120	2.0	1 one-way trip
Unable to Staff	60	120	2.0	
Visiting	42	168	4.0	1 visit
Unable to Staff	42	168	4.0	

<b>Story</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	15	480	32.0	1 hour
Funding Inadequate	15	480	32.0	
Transportation	15	120	8.0	1 one-way trip
Funding Inadequate	15	120	8.0	

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**Southwest 8 Area Agency on Aging**

<b>Cass</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Personal Care	2	177	88.5	1 hour
No Funding	2	177	88.5	

<b>Fremont</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assessment & Intervention	17	68	4.0	1 hour
No Funding	17	68	4.0	
Assisted Transportation	6	18	3.0	1 one-way trip
No Funding	6	18	3.0	
Homemaker	24	191	8.0	1 hour
No Funding	24	191	8.0	
Medication Management	12	42	3.5	1 client
No Funding	12	42	3.5	
Personal Care	3	12	4.0	1 hour
No Funding	3	12	4.0	
Respite	6	170	28.3	1 hour
No Funding	2	12	6.0	
Unable to Staff	4	158	39.5	

<b>Harrison</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	2	2	1.0	1 one-way trip
Unable to Staff	2	2	1.0	
Emergency Response System	1	1	1.0	1 client
No Funding	1	1	1.0	
Health Screening Well Elderly Clinics	18	18	1.0	1 hour
No Funding	18	18	1.0	
Medication Management	2	2	1.0	1 client
No Funding	2	2	1.0	
Respite	3	240	80.0	1 hour
No Funding	3	240	80.0	

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**Southwest 8 Area Agency on Aging**

<b>Mills</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	3	9	3.0	1 hour
No Provider	3	9	3.0	
Home Delivered Meals	6	120	20.0	1 meal
No Provider	6	120	20.0	
<b>Montgomery</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	1	1	1.0	1 one-way trip
Unable to Staff	1	1	1.0	
Respite	1	28	28.0	1 hour
Unable to Staff	1	28	28.0	

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**Southwest 8 Area Agency on Aging**

<b>Pottawattamie</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	8	8	1.0	1 hour
No Funding	2	2	1.0	
No Provider	6	6	1.0	
Assisted Transportation	28	28	1.0	1 one-way trip
No Funding	22	22	1.0	
No Provider	6	6	1.0	
Chore	33	403	12.2	1 hour
Funding Inadequate	33	403	12.2	
Emergency Response System	1	1	1.0	1 client
No Funding	1	1	1.0	
Health Screening Well Elderly Clinics	7	7	1.0	1 hour
No Funding	5	5	1.0	
No Provider	2	2	1.0	
Home Delivered Meals	6	190	31.7	1 meal
Funding Inadequate	6	190	31.7	
Home Repair	4	4	1.0	1 hour
No Funding	4	4	1.0	
Homemaker	15	510	34.0	1 hour
Funding Inadequate	15	510	34.0	
Material Aide	1	4	4.0	1 client
No Funding	1	4	4.0	
Mental Health Outreach	1	1	1.0	1/4 hour
No Provider	1	1	1.0	
Nutrition Education	1	1	1.0	1 session
No Provider	1	1	1.0	

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**Southwest 8 Area Agency on Aging**

Respite	10	166	16.6	1 hour
Funding Inadequate	4	160	40.0	
No Funding	2	2	1.0	
Unable to Staff	4	4	1.0	
Visiting	6	180	30.0	1 visit
Funding Inadequate	6	180	30.0	

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**Seneca Area Agency on Aging**

<b>Monroe</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	1	2	2.0	1 one-way trip
No Provider	1	2	2.0	

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**Southeast Iowa Area Agency on Aging**

<b>Lee</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	4	11	2.8	1 hour
Unable to Staff	4	11	2.8	
Visiting	20	20	1.0	1 visit
No Funding	20	20	1.0	