

**Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 11/30/2010**

Service	Total Consumers	Total Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	35	816	23.3	1 hour	
Advocacy	2	2	1.0	1 hour	
Assessment & Intervention	21	84	4.0	1 hour	
Assisted Transportation	126	857	6.8	1 one-way trip	
Case Management	13	126	9.7	1 hour	
Chore	119	886	7.4	1 hour	
Emergency Response System	128	128	1.0	1 client	
Grandparent Relative Support	4	4	1.0	1 client	
Health Screening Well Elderly Clinics	161	187	1.2	1 hour	
Home Delivered Meals	85	1,850	21.8	1 meal	
Home Repair	18	87	4.8	1 hour	
Homemaker	313	2,369	7.6	1 hour	
Legal Assistance	3	8	2.7	1 hour	
Material Aide	5	9	1.8	1 client	
Medication Management	17	53	3.1	1 client	
Mental Health Outreach	1	1	1.0	1/4 hour	
Nutrition Counseling	5	20	4.0	1 session	
Nutrition Education	6	6	1.0	1 session	
Personal Care	60	632	10.5	1 hour	
Preventive Health Promotion	7	24	3.4	1 contact	
Respite	63	1,275	20.2	1 hour	
Transportation	125	436	3.5	1 one-way trip	
Visiting	264	1,297	4.9	1 visit	

Note: Senior Living Program (SLP) Unmet Need data is reported to IDA from Area Agencies on Aging and SLP Providers as required by 321—28.10(231,249H). This report is provided as a tool that identifies unmet needs of elderly lowans that have contact with AAA's and their service providers and should not be considered all inclusive and definitive.

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Allamakee	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	2	15	7.5	1 one-way trip
No Funding	2	15	7.5	
Chore	10	46	4.6	1 hour
No Funding	10	46	4.6	
Emergency Response System	15	15	1.0	1 client
No Funding	15	15	1.0	
Home Delivered Meals	17	340	20.0	1 meal
Funding Inadequate	2	40	20.0	
No Funding	15	300	20.0	
Homemaker	15	75	5.0	1 hour
No Funding	15	75	5.0	
Personal Care	2	10	5.0	1 hour
No Funding	2	10	5.0	
Respite	2	40	20.0	1 hour
No Funding	2	40	20.0	
Clayton	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	17	85	5.0	1 hour
No Funding	17	85	5.0	
Emergency Response System	19	19	1.0	1 client
No Funding	19	19	1.0	
Home Delivered Meals	6	120	20.0	1 meal
No Funding	6	120	20.0	
Homemaker	26	130	5.0	1 hour
No Funding	26	130	5.0	

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Fayette	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	3	15	5.0	1 hour
No Funding	3	15	5.0	
Emergency Response System	46	46	1.0	1 client
No Funding	46	46	1.0	
Home Delivered Meals	12	240	20.0	1 meal
No Funding	12	240	20.0	
Homemaker	39	195	5.0	1 hour
No Funding	39	195	5.0	
Personal Care	3	15	5.0	1 hour
No Funding	3	15	5.0	
Henry	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	3	15	5.0	1 hour
No Funding	3	15	5.0	
Emergency Response System	4	4	1.0	1 client
No Funding	4	4	1.0	
Howard	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	9	45	5.0	1 hour
No Funding	9	45	5.0	
Emergency Response System	13	13	1.0	1 client
No Funding	13	13	1.0	
Home Delivered Meals	8	160	20.0	1 meal
No Funding	8	160	20.0	
Homemaker	5	16	3.2	1 hour
No Funding	5	16	3.2	
Personal Care	3	15	5.0	1 hour
No Funding	3	15	5.0	

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Winneshiek	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	27	270	10.0	1 one-way trip
No Funding	27	270	10.0	
Chore	11	55	5.0	1 hour
No Funding	11	55	5.0	
Emergency Response System	26	26	1.0	1 client
No Funding	26	26	1.0	
Home Delivered Meals	23	460	20.0	1 meal
No Funding	23	460	20.0	
Homemaker	29	114	3.9	1 hour
No Funding	29	114	3.9	
Personal Care	2	10	5.0	1 hour
No Funding	2	10	5.0	
Respite	1	20	20.0	1 hour
No Funding	1	20	20.0	
Transportation	2	40	20.0	1 one-way trip
No Funding	2	40	20.0	

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Buena Vista	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	7	38	5.4	1 hour
Funding Inadequate	7	38	5.4	
Personal Care	2	9	4.5	1 hour
Funding Inadequate	1	5	5.0	
Unable to Staff	1	4	4.0	
Clay	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	1	3	3.0	1 hour
Funding Inadequate	1	3	3.0	
Dickinson	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	2	5	2.5	1 hour
Funding Inadequate	2	5	2.5	
Emmet	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	44	227	5.2	1 hour
Funding Inadequate	19	90	4.7	
Unable to Staff	25	137	5.5	
Personal Care	36	186	5.2	1 hour
Funding Inadequate	36	186	5.2	
Lyon	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	1	2	2.0	1 hour
Funding Inadequate	1	2	2.0	
Homemaker	28	164	5.9	1 hour
Funding Inadequate	28	164	5.9	
Visiting	17	52	3.1	1 visit
Funding Inadequate	17	52	3.1	

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Obrien	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Health Screening Well Elderly Clinics	121	147	1.2	1 hour
Funding Inadequate	121	147	1.2	
Respite	8	97	12.1	1 hour
Funding Inadequate	8	97	12.1	
Visiting	16	50	3.1	1 visit
Funding Inadequate	16	50	3.1	
Osceola	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	4	12	3.0	1 hour
Funding Inadequate	4	12	3.0	
Palo Alto	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	4	8	2.0	1 one-way trip
Funding Inadequate	2	4	2.0	
Unable to Staff	2	4	2.0	
Homemaker	6	8	1.3	1 hour
Funding Inadequate	4	4	1.0	
Unable to Staff	2	4	2.0	

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Sioux	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	4	11	2.8	1 hour
Funding Inadequate	4	11	2.8	
Health Screening Well Elderly Clinics	9	9	1.0	1 hour
Funding Inadequate	9	9	1.0	
Homemaker	34	283	8.3	1 hour
Funding Inadequate	34	283	8.3	
Personal Care	1	15	15.0	1 hour
Funding Inadequate	1	15	15.0	
Preventive Health Promotion	7	24	3.4	1 contact
Funding Inadequate	7	24	3.4	
Respite	25	274	11.0	1 hour
Funding Inadequate	25	274	11.0	
Visiting	142	639	4.5	1 visit
Funding Inadequate	142	639	4.5	

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Heritage Area Agency on Aging

Linn	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	2	8	4.0	1 hour
No Funding	2	8	4.0	

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Aging Resources of Central Iowa

Boone	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Advocacy	2	2	1.0	1 hour
Funding Inadequate	2	2	1.0	
Emergency Response System	2	2	1.0	1 client
No Funding	2	2	1.0	
Home Delivered Meals	1	20	20.0	1 meal
Funding Inadequate	1	20	20.0	
Home Repair	2	2	1.0	1 hour
Funding Inadequate	2	2	1.0	
Material Aide	4	5	1.3	1 client
No Funding	4	5	1.3	
Marion	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Personal Care	2	4	2.0	1 hour
No Funding	2	4	2.0	

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Aging Resources of Central Iowa

Polk	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	52	504	9.7	1 one-way trip
Funding Inadequate	12	116	9.7	
No Funding	24	232	9.7	
No Provider	12	116	9.7	
Unable to Staff	4	40	10.0	
Case Management	13	126	9.7	1 hour
Funding Inadequate	3	29	9.7	
No Funding	6	58	9.7	
No Provider	3	29	9.7	
Unable to Staff	1	10	10.0	
Grandparent Relative Support	4	4	1.0	1 client
No Funding	1	1	1.0	
No Provider	3	3	1.0	
Home Repair	12	81	6.8	1 hour
Funding Inadequate	3	25	8.3	
No Funding	9	56	6.2	
Nutrition Counseling	5	20	4.0	1 session
No Funding	1	4	4.0	
No Provider	4	16	4.0	
Nutrition Education	5	5	1.0	1 session
No Funding	1	1	1.0	
No Provider	4	4	1.0	
Transportation	98	196	2.0	1 one-way trip
Unable to Staff	98	196	2.0	
Visiting	59	236	4.0	1 visit
Unable to Staff	59	236	4.0	

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Aging Resources of Central Iowa

Story	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	25	800	32.0	1 hour
Funding Inadequate	25	800	32.0	
Transportation	25	200	8.0	1 one-way trip
Funding Inadequate	25	200	8.0	

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Southwest 8 Area Agency on Aging

Cass	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Personal Care	4	354	88.5	1 hour
No Funding	4	354	88.5	
Fremont	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assessment & Intervention	21	84	4.0	1 hour
Funding Inadequate	4	16	4.0	
No Funding	17	68	4.0	
Assisted Transportation	9	27	3.0	1 one-way trip
No Funding	9	27	3.0	
Homemaker	35	213	6.1	1 hour
No Funding	24	191	8.0	
Unable to Staff	11	22	2.0	
Medication Management	15	51	3.4	1 client
Funding Inadequate	3	9	3.0	
No Funding	12	42	3.5	
Personal Care	3	12	4.0	1 hour
No Funding	3	12	4.0	
Respite	8	249	31.1	1 hour
No Funding	2	12	6.0	
Unable to Staff	6	237	39.5	

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Southwest 8 Area Agency on Aging

Harrison	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	2	2	1.0	1 one-way trip
Unable to Staff	2	2	1.0	
Emergency Response System	1	1	1.0	1 client
No Funding	1	1	1.0	
Health Screening Well Elderly Clinics	24	24	1.0	1 hour
No Funding	24	24	1.0	
Medication Management	2	2	1.0	1 client
No Funding	2	2	1.0	
Respite	3	240	80.0	1 hour
No Funding	3	240	80.0	
Mills	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	3	9	3.0	1 hour
No Provider	3	9	3.0	
Home Delivered Meals	6	120	20.0	1 meal
No Provider	6	120	20.0	
Montgomery	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	1	1	1.0	1 one-way trip
Unable to Staff	1	1	1.0	
Homemaker	1	1	1.0	1 hour
No Funding	1	1	1.0	
Personal Care	2	2	1.0	1 hour
Unable to Staff	2	2	1.0	
Respite	2	29	14.5	1 hour
Unable to Staff	2	29	14.5	

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Southwest 8 Area Agency on Aging

Pottawattamie	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	8	8	1.0	1 hour
No Funding	2	2	1.0	
No Provider	6	6	1.0	
Assisted Transportation	28	28	1.0	1 one-way trip
No Funding	22	22	1.0	
No Provider	6	6	1.0	
Chore	58	603	10.4	1 hour
Funding Inadequate	58	603	10.4	
Emergency Response System	1	1	1.0	1 client
No Funding	1	1	1.0	
Health Screening Well Elderly Clinics	7	7	1.0	1 hour
No Funding	5	5	1.0	
No Provider	2	2	1.0	
Home Delivered Meals	12	390	32.5	1 meal
Funding Inadequate	12	390	32.5	
Home Repair	4	4	1.0	1 hour
No Funding	4	4	1.0	
Homemaker	25	850	34.0	1 hour
Funding Inadequate	25	850	34.0	
Material Aide	1	4	4.0	1 client
No Funding	1	4	4.0	
Mental Health Outreach	1	1	1.0	1/4 hour
No Provider	1	1	1.0	
Nutrition Education	1	1	1.0	1 session
No Provider	1	1	1.0	

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Respite	14	326	23.3	1 hour
Funding Inadequate	8	320	40.0	
No Funding	2	2	1.0	
Unable to Staff	4	4	1.0	
Visiting	10	300	30.0	1 visit
Funding Inadequate	10	300	30.0	

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Seneca Area Agency on Aging

Keokuk	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	7	13	1.9	1 hour
Funding Inadequate	7	13	1.9	
Monroe	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	1	2	2.0	1 one-way trip
No Provider	1	2	2.0	
Emergency Response System	1	1	1.0	1 client
No Funding	1	1	1.0	

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Southeast Iowa Area Agency on Aging

Lee	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	8	30	3.8	1 hour
No Funding	4	19	4.8	
Unable to Staff	4	11	2.8	
Visiting	20	20	1.0	1 visit
No Funding	20	20	1.0	