

Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2010 to 3/31/2011

Service	Total Consumers	Total Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	54	1,420	26.3	1 hour	
Advocacy	6	6	1.0	1 hour	
Assessment & Intervention	23	92	4.0	1 hour	
Assisted Transportation	216	1,521	7.0	1 one-way trip	
Case Management	13	126	9.7	1 hour	
Chore	239	1,723	7.2	1 hour	
Emergency Response System	199	199	1.0	1 client	
Grandparent Relative Support	7	7	1.0	1 client	
Health Screening Well Elderly Clinics	186	218	1.2	1 hour	
Home Delivered Meals	133	2,889	21.7	1 meal	
Home Repair	22	102	4.6	1 hour	
Homemaker	696	4,872	7.0	1 hour	
Legal Assistance	26	77	3.0	1 hour	
Material Aide	11	15	1.4	1 client	
Medication Management	19	61	3.2	1 client	
Mental Health Outreach	61	427	7.0	1/4 hour	
Nutrition Counseling	9	36	4.0	1 session	
Nutrition Education	10	10	1.0	1 session	
Outreach	18	108	6.0	1 contact	
Personal Care	118	883	7.5	1 hour	
Preventive Health Promotion	147	189	1.3	1 contact	
Respite	105	2,293	21.8	1 hour	
Transportation	209	694	3.3	1 one-way trip	
Visiting	458	2,350	5.1	1 visit	

Note: Senior Living Program (SLP) Unmet Need data is reported to IDA from Area Agencies on Aging and SLP Providers as required by 321—28.10(231,249H). This report is provided as a tool that identifies unmet needs of elderly lowans that have contact with AAA's and their service providers and should not be considered all inclusive and definitive.

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Allamakee	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	3	25	8.3	1 one-way trip
No Funding	3	25	8.3	
Chore	15	67	4.5	1 hour
No Funding	15	67	4.5	
Emergency Response System	24	24	1.0	1 client
No Funding	24	24	1.0	
Home Delivered Meals	25	485	19.4	1 meal
Funding Inadequate	2	40	20.0	
No Funding	23	445	19.3	
Homemaker	32	160	5.0	1 hour
No Funding	32	160	5.0	
Personal Care	4	20	5.0	1 hour
No Funding	4	20	5.0	
Respite	2	40	20.0	1 hour
No Funding	2	40	20.0	
Clayton	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	18	90	5.0	1 hour
No Funding	18	90	5.0	
Emergency Response System	30	30	1.0	1 client
No Funding	30	30	1.0	
Home Delivered Meals	13	220	16.9	1 meal
No Funding	13	220	16.9	
Homemaker	34	170	5.0	1 hour
No Funding	34	170	5.0	

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Fayette	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	3	15	5.0	1 hour
No Funding	3	15	5.0	
Emergency Response System	60	60	1.0	1 client
No Funding	60	60	1.0	
Home Delivered Meals	22	440	20.0	1 meal
No Funding	22	440	20.0	
Homemaker	44	220	5.0	1 hour
No Funding	44	220	5.0	
Personal Care	3	15	5.0	1 hour
No Funding	3	15	5.0	
Henry	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	3	15	5.0	1 hour
No Funding	3	15	5.0	
Emergency Response System	4	4	1.0	1 client
No Funding	4	4	1.0	
Howard	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	10	50	5.0	1 hour
No Funding	10	50	5.0	
Emergency Response System	19	19	1.0	1 client
No Funding	19	19	1.0	
Home Delivered Meals	8	160	20.0	1 meal
No Funding	8	160	20.0	
Homemaker	9	36	4.0	1 hour
No Funding	9	36	4.0	
Personal Care	3	15	5.0	1 hour
No Funding	3	15	5.0	

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Winneshiek	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	35	350	10.0	1 one-way trip
No Funding	35	350	10.0	
Chore	12	60	5.0	1 hour
No Funding	12	60	5.0	
Emergency Response System	44	44	1.0	1 client
No Funding	44	44	1.0	
Home Delivered Meals	27	514	19.0	1 meal
No Funding	27	514	19.0	
Homemaker	54	231	4.3	1 hour
No Funding	54	231	4.3	
Personal Care	7	35	5.0	1 hour
No Funding	7	35	5.0	
Respite	4	80	20.0	1 hour
No Funding	4	80	20.0	
Transportation	2	40	20.0	1 one-way trip
No Funding	2	40	20.0	

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Buena Vista	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	17	75	4.4	1 hour
Funding Inadequate	17	75	4.4	
Personal Care	5	17	3.4	1 hour
Funding Inadequate	4	13	3.3	
Unable to Staff	1	4	4.0	
Clay	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	2	10	5.0	1 one-way trip
Funding Inadequate	2	10	5.0	
Legal Assistance	1	3	3.0	1 hour
Funding Inadequate	1	3	3.0	
Dickinson	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	2	5	2.5	1 hour
Funding Inadequate	2	5	2.5	
Emmet	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	117	491	4.2	1 hour
Funding Inadequate	73	288	3.9	
No Funding	19	66	3.5	
Unable to Staff	25	137	5.5	
Personal Care	78	370	4.7	1 hour
Funding Inadequate	68	330	4.9	
No Funding	10	40	4.0	

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Lyon	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	1	2	2.0	1 hour
Funding Inadequate	1	2	2.0	
Homemaker	50	316	6.3	1 hour
Funding Inadequate	50	316	6.3	
Visiting	28	161	5.8	1 visit
Funding Inadequate	28	161	5.8	

Obrien	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Health Screening Well Elderly Clinics	121	147	1.2	1 hour
Funding Inadequate	121	147	1.2	
Preventive Health Promotion	134	155	1.2	1 contact
Funding Inadequate	134	155	1.2	
Respite	16	190	11.9	1 hour
Funding Inadequate	16	190	11.9	
Visiting	26	68	2.6	1 visit
Funding Inadequate	26	68	2.6	

Osceola	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	4	12	3.0	1 hour
Funding Inadequate	4	12	3.0	

Palo Alto	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	11	22	2.0	1 one-way trip
Funding Inadequate	2	4	2.0	
No Funding	3	6	2.0	
Unable to Staff	6	12	2.0	
Homemaker	7	10	1.4	1 hour
Funding Inadequate	4	4	1.0	
Unable to Staff	3	6	2.0	

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Sioux	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	11	29	2.6	1 hour
Funding Inadequate	4	11	2.8	
No Funding	7	18	2.6	
Health Screening Well Elderly Clinics	10	10	1.0	1 hour
Funding Inadequate	9	9	1.0	
No Funding	1	1	1.0	
Homemaker	59	475	8.1	1 hour
Funding Inadequate	59	475	8.1	
Personal Care	1	15	15.0	1 hour
Funding Inadequate	1	15	15.0	
Preventive Health Promotion	11	32	2.9	1 contact
Funding Inadequate	11	32	2.9	
Respite	39	444	11.4	1 hour
Funding Inadequate	34	395	11.6	
No Funding	5	49	9.8	
Visiting	276	1201	4.4	1 visit
Funding Inadequate	276	1201	4.4	

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Heritage Area Agency on Aging

Linn	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	6	132	22.0	1 hour
Funding Inadequate	4	124	31.0	
No Funding	2	8	4.0	

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Aging Resources of Central Iowa

Boone	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Advocacy	6	6	1.0	1 hour
Funding Inadequate	6	6	1.0	
Emergency Response System	2	2	1.0	1 client
No Funding	2	2	1.0	
Home Delivered Meals	1	20	20.0	1 meal
Funding Inadequate	1	20	20.0	
Home Repair	2	2	1.0	1 hour
Funding Inadequate	2	2	1.0	
Material Aide	10	11	1.1	1 client
Funding Inadequate	6	6	1.0	
No Funding	4	5	1.3	
Marion	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Personal Care	2	4	2.0	1 hour
No Funding	2	4	2.0	

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Aging Resources of Central Iowa

Polk	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	103	998	9.7	1 one-way trip
Funding Inadequate	25	242	9.7	
No Funding	48	464	9.7	
No Provider	24	232	9.7	
Unable to Staff	6	60	10.0	
Case Management	13	126	9.7	1 hour
Funding Inadequate	3	29	9.7	
No Funding	6	58	9.7	
No Provider	3	29	9.7	
Unable to Staff	1	10	10.0	
Grandparent Relative Support	7	7	1.0	1 client
No Funding	1	1	1.0	
No Provider	6	6	1.0	
Home Repair	15	95	6.3	1 hour
Funding Inadequate	3	25	8.3	
No Funding	9	56	6.2	
No Provider	3	14	4.7	
Homemaker	32	256	8.0	1 hour
No Funding	32	256	8.0	
Mental Health Outreach	58	424	7.3	1/4 hour
Unable to Staff	58	424	7.3	
Nutrition Counseling	9	36	4.0	1 session
No Funding	2	8	4.0	
No Provider	7	28	4.0	
Nutrition Education	9	9	1.0	1 session
No Funding	2	2	1.0	
No Provider	7	7	1.0	
Outreach	18	108	6.0	1 contact
Unable to Staff	18	108	6.0	

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Aging Resources of Central Iowa

Personal Care	6	24	4.0	1 hour
No Funding	6	24	4.0	
Transportation	167	340	2.0	1 one-way trip
Unable to Staff	167	340	2.0	
Visiting	90	360	4.0	1 visit
Unable to Staff	90	360	4.0	

Story

	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	40	1280	32.0	1 hour
Funding Inadequate	40	1280	32.0	
Transportation	39	312	8.0	1 one-way trip
Funding Inadequate	39	312	8.0	

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Southwest 8 Area Agency on Aging

Cass	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Personal Care	4	354	88.5	1 hour
No Funding	4	354	88.5	
Fremont	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assessment & Intervention	23	92	4.0	1 hour
Funding Inadequate	4	16	4.0	
No Funding	17	68	4.0	
Unable to Staff	2	8	4.0	
Assisted Transportation	21	72	3.4	1 one-way trip
No Funding	21	72	3.4	
Emergency Response System	6	6	1.0	1 client
Funding Inadequate	6	6	1.0	
Homemaker	79	323	4.1	1 hour
Funding Inadequate	22	66	3.0	
No Funding	24	191	8.0	
Unable to Staff	33	66	2.0	
Medication Management	17	59	3.5	1 client
Funding Inadequate	5	17	3.4	
No Funding	12	42	3.5	
Personal Care	3	12	4.0	1 hour
No Funding	3	12	4.0	
Respite	16	644	40.3	1 hour
No Funding	2	12	6.0	
Unable to Staff	14	632	45.1	

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Southwest 8 Area Agency on Aging

Harrison	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	2	2	1.0	1 one-way trip
Unable to Staff	2	2	1.0	
Emergency Response System	1	1	1.0	1 client
No Funding	1	1	1.0	
Health Screening Well Elderly Clinics	48	54	1.1	1 hour
No Funding	48	54	1.1	
Medication Management	2	2	1.0	1 client
No Funding	2	2	1.0	
Respite	3	240	80.0	1 hour
No Funding	3	240	80.0	
Mills	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	8	24	3.0	1 hour
No Provider	8	24	3.0	
Home Delivered Meals	13	260	20.0	1 meal
No Provider	13	260	20.0	
Montgomery	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	1	1	1.0	1 one-way trip
Unable to Staff	1	1	1.0	
Homemaker	3	11	3.7	1 hour
No Funding	3	11	3.7	
Personal Care	2	2	1.0	1 hour
Unable to Staff	2	2	1.0	
Respite	2	29	14.5	1 hour
Unable to Staff	2	29	14.5	

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Southwest 8 Area Agency on Aging

Pottawattamie	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	8	8	1.0	1 hour
No Funding	2	2	1.0	
No Provider	6	6	1.0	
Assisted Transportation	35	35	1.0	1 one-way trip
No Funding	22	22	1.0	
No Provider	13	13	1.0	
Chore	157	1369	8.7	1 hour
Funding Inadequate	155	1367	8.8	
No Provider	2	2	1.0	
Emergency Response System	1	1	1.0	1 client
No Funding	1	1	1.0	
Health Screening Well Elderly Clinics	7	7	1.0	1 hour
No Funding	5	5	1.0	
No Provider	2	2	1.0	
Home Delivered Meals	24	790	32.9	1 meal
Funding Inadequate	24	790	32.9	
Home Repair	5	5	1.0	1 hour
Funding Inadequate	1	1	1.0	
No Funding	4	4	1.0	
Homemaker	45	1530	34.0	1 hour
Funding Inadequate	45	1530	34.0	
Material Aide	1	4	4.0	1 client
No Funding	1	4	4.0	
Mental Health Outreach	3	3	1.0	1/4 hour
No Provider	3	3	1.0	
Nutrition Education	1	1	1.0	1 session
No Provider	1	1	1.0	

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Preventive Health Promotion	2	2	1.0	1 contact
Funding Inadequate	2	2	1.0	
Respite	23	626	27.2	1 hour
Funding Inadequate	17	620	36.5	
No Funding	2	2	1.0	
Unable to Staff	4	4	1.0	
Visiting	18	540	30.0	1 visit
Funding Inadequate	18	540	30.0	

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Seneca Area Agency on Aging

Appanoose	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	1	6	6.0	1 hour
Funding Inadequate	1	6	6.0	
Davis	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	3	22	7.3	1 hour
No Funding	3	22	7.3	
Legal Assistance	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Jefferson	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	10	12	1.2	1 hour
Funding Inadequate	10	12	1.2	
Keokuk	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	85	490	5.8	1 hour
Funding Inadequate	85	490	5.8	
Legal Assistance	1	4	4.0	1 hour
Funding Inadequate	1	4	4.0	
Lucas	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	1	4	4.0	1 hour
Funding Inadequate	1	4	4.0	
Mahaska	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	3	18	6.0	1 hour
Funding Inadequate	2	10	5.0	
Unable to Staff	1	8	8.0	

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Seneca Area Agency on Aging

Monroe	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	3	6	2.0	1 one-way trip
No Provider	3	6	2.0	
Emergency Response System	8	8	1.0	1 client
No Funding	8	8	1.0	
Transportation	1	2	2.0	1 one-way trip
No Provider	1	2	2.0	

Wapello	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	6	24	4.0	1 hour
Funding Inadequate	4	18	4.5	
No Provider	1	5	5.0	
Unable to Staff	1	1	1.0	

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Southeast Iowa Area Agency on Aging

Des Moines	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	1	2	2.0	1 hour
Funding Inadequate	1	2	2.0	
Lee	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	22	44	2.0	1 hour
Funding Inadequate	14	14	1.0	
No Funding	4	19	4.8	
Unable to Staff	4	11	2.8	
Visiting	20	20	1.0	1 visit
No Funding	20	20	1.0	