

**Iowa Department on Aging  
Senior Living Program (SLP)  
Unmet Needs Report  
7/1/2010 to 6/30/2011**

<b>Service</b>	Total Consumers	Total Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	82	2,796	34.1	1 hour	
Advocacy	6	6	1.0	1 hour	
Assessment & Intervention	23	92	4.0	1 hour	
Assisted Transportation	301	2,062	6.9	1 one-way trip	
Case Management	13	126	9.7	1 hour	
Chore	548	2,094	3.8	1 hour	
Counseling	2	2	1.0	1 hour	
Emergency Response System	250	250	1.0	1 client	
Grandparent Relative Support	10	10	1.0	1 client	
Health Screening Well Elderly Clinics	204	236	1.2	1 hour	
Home Delivered Meals	178	3,883	21.8	1 meal	
Home Repair	42	161	3.8	1 hour	
Homemaker	1081	7,251	6.7	1 hour	
Legal Assistance	46	136	3.0	1 hour	
Material Aide	13	17	1.3	1 client	
Medication Management	19	61	3.2	1 client	
Mental Health Outreach	68	499	7.3	1/4 hour	
Nutrition Counseling	12	48	4.0	1 session	
Nutrition Education	13	13	1.0	1 session	
Outreach	18	108	6.0	1 contact	
Personal Care	178	1,227	6.9	1 hour	
Preventive Health Promotion	249	336	1.3	1 contact	
Respite	138	3,122	22.6	1 hour	
Transportation	266	886	3.3	1 one-way trip	
Visiting	586	3,221	5.5	1 visit	

Note: Senior Living Program (SLP) Unmet Need data is reported to IDA from Area Agencies on Aging and SLP Providers as required by 321—28.10(231,249H). This report is provided as a tool that identifies unmet needs of elderly lowans that have contact with AAA's and their service providers and should not be considered all inclusive and definitive.

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**NorthLand Area Agency on Aging**

<b>Allamakee</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	2	10	5.0	1 hour
No Funding	2	10	5.0	
Emergency Response System	2	2	1.0	1 client
No Funding	2	2	1.0	
Home Delivered Meals	4	80	20.0	1 meal
Funding Inadequate	2	40	20.0	
No Funding	2	40	20.0	
Homemaker	4	20	5.0	1 hour
No Funding	4	20	5.0	
<b>Clayton</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	8	40	5.0	1 hour
No Funding	8	40	5.0	
Emergency Response System	6	6	1.0	1 client
No Funding	6	6	1.0	
Homemaker	8	40	5.0	1 hour
No Funding	8	40	5.0	
<b>Fayette</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	2	10	5.0	1 hour
No Funding	2	10	5.0	
Emergency Response System	20	20	1.0	1 client
No Funding	20	20	1.0	
Home Delivered Meals	2	40	20.0	1 meal
No Funding	2	40	20.0	
Homemaker	18	90	5.0	1 hour
No Funding	18	90	5.0	
Personal Care	2	10	5.0	1 hour
No Funding	2	10	5.0	

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<b>Howard</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	6	30	5.0	1 hour
No Funding	6	30	5.0	
Emergency Response System	6	6	1.0	1 client
No Funding	6	6	1.0	
Home Delivered Meals	4	80	20.0	1 meal
No Funding	4	80	20.0	
Homemaker	2	8	4.0	1 hour
No Funding	2	8	4.0	
<b>Winneshiek</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	7	70	10.0	1 one-way trip
No Funding	7	70	10.0	
Chore	4	20	5.0	1 hour
No Funding	4	20	5.0	
Emergency Response System	8	8	1.0	1 client
No Funding	8	8	1.0	
Home Delivered Meals	12	240	20.0	1 meal
No Funding	12	240	20.0	
Homemaker	12	50	4.2	1 hour
No Funding	12	50	4.2	

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**Northwest Aging Association**

<b>Buena Vista</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	3	4	1.3	1 hour
Funding Inadequate	3	4	1.3	
Legal Assistance	1	2	2.0	1 hour
Funding Inadequate	1	2	2.0	
<b>Clay</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	5	10	2.0	1 one-way trip
Funding Inadequate	5	10	2.0	
Legal Assistance	3	16	5.3	1 hour
Funding Inadequate	3	16	5.3	
<b>Dickinson</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	1	8	8.0	1 hour
Funding Inadequate	1	8	8.0	
<b>Emmet</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	35	145	4.1	1 hour
Funding Inadequate	26	114	4.4	
Unable to Staff	9	31	3.4	
Personal Care	16	79	4.9	1 hour
Funding Inadequate	13	67	5.2	
Unable to Staff	3	12	4.0	
Reassurance	2	19	9.5	1 contact
Funding Inadequate	2	19	9.5	

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<b>Lyon</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	15	84	5.6	1 hour
Funding Inadequate	15	84	5.6	
Mental Health Outreach	3	8	2.7	1/4 hour
Funding Inadequate	3	8	2.7	
Visiting	11	38	3.5	1 visit
Funding Inadequate	11	38	3.5	

<b>Obrien</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Health Screening Well Elderly Clinics	12	112	9.3	1 hour
Funding Inadequate	12	112	9.3	
Homemaker	3	10	3.3	1 hour
Funding Inadequate	3	10	3.3	
Legal Assistance	1	2	2.0	1 hour
Funding Inadequate	1	2	2.0	
Preventive Health Promotion	4	21	5.3	1 contact
Funding Inadequate	4	21	5.3	
Respite	2	27	13.5	1 hour
Funding Inadequate	2	27	13.5	
Visiting	11	38	3.5	1 visit
Funding Inadequate	11	38	3.5	

<b>Osceola</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Home Repair	7	19	2.7	1 hour
Funding Inadequate	7	19	2.7	
Homemaker	5	16	3.2	1 hour
Funding Inadequate	5	16	3.2	

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<b>Palo Alto</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	4	4	1.0	1 one-way trip
Funding Inadequate	4	4	1.0	
Home Repair	7	19	2.7	1 hour
Funding Inadequate	7	19	2.7	
Homemaker	64	14	0.2	1 hour
Funding Inadequate	62	10	0.2	
Unable to Staff	2	4	2.0	
Mental Health Outreach	3	8	2.7	1/4 hour
Funding Inadequate	3	8	2.7	
<b>Sioux</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	4	41	10.3	1 hour
Funding Inadequate	4	41	10.3	
Homemaker	15	146	9.7	1 hour
Funding Inadequate	15	146	9.7	
Personal Care	1	15	15.0	1 hour
Funding Inadequate	1	15	15.0	
Respite	5	42	8.4	1 hour
Funding Inadequate	5	42	8.4	
Visiting	35	142	4.1	1 visit
Funding Inadequate	35	142	4.1	

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**Siouxland Area Agency on Aging**

<b>Ida</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	1	2	2.0	1 hour
Funding Inadequate	1	2	2.0	

<b>Woodbury</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assessment & Intervention	2	2	1.0	1 hour
No Funding	2	2	1.0	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Legal Assistance	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Transportation	2	5	2.5	1 one-way trip
No Funding	2	5	2.5	

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**Aging Resources of Central Iowa**

<b>Boone</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Emergency Response System	1	1	1.0	1 client
No Funding	1	1	1.0	
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Material Aide	4	5	1.3	1 client
No Funding	4	5	1.3	
<b>Dallas</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Transportation	5	10	2.0	1 one-way trip
Unable to Staff	5	10	2.0	
<b>Marion</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Personal Care	4	6	1.5	1 hour
Funding Inadequate	2	2	1.0	
No Funding	2	4	2.0	

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**Aging Resources of Central Iowa**

<b>Polk</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	26	251	9.7	1 one-way trip
Funding Inadequate	16	154	9.6	
No Funding	6	58	9.7	
No Provider	3	29	9.7	
Unable to Staff	1	10	10.0	
Caregiver Support	1	1	1.0	1 hour
No Provider	1	1	1.0	
Chore	1	1	1.0	1 hour
No Provider	1	1	1.0	
Grandparent Relative Support	1	1	1.0	1 client
No Provider	1	1	1.0	
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Nutrition Counseling	2	5	2.5	1 session
No Provider	2	5	2.5	
Nutrition Education	2	2	1.0	1 session
No Provider	2	2	1.0	
Transportation	46	92	2.0	1 one-way trip
Unable to Staff	46	92	2.0	
Visiting	32	128	4.0	1 visit
Unable to Staff	32	128	4.0	
<b>Story</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	14	448	32.0	1 hour
Funding Inadequate	14	448	32.0	
Respite	8	128	16.0	1 hour
Funding Inadequate	8	128	16.0	
Transportation	14	132	9.4	1 one-way trip
Funding Inadequate	14	132	9.4	

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**Southwest 8 Area Agency on Aging**

<b>Fremont</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assessment & Intervention	9	36	4.0	1 hour
No Funding	9	36	4.0	
Emergency Response System	3	3	1.0	1 client
No Funding	3	3	1.0	
Homemaker	13	180	13.8	1 hour
No Funding	13	180	13.8	
Medication Management	6	24	4.0	1 client
No Funding	6	24	4.0	
Personal Care	3	12	4.0	1 hour
No Funding	3	12	4.0	
Respite	2	12	6.0	1 hour
No Funding	2	12	6.0	
<b>Harrison</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	2	2	1.0	1 one-way trip
Unable to Staff	2	2	1.0	
Emergency Response System	1	1	1.0	1 client
No Funding	1	1	1.0	
Health Screening Well Elderly Clinics	12	12	1.0	1 hour
No Funding	12	12	1.0	
Medication Management	1	1	1.0	1 client
No Funding	1	1	1.0	
Respite	1	80	80.0	1 hour
No Funding	1	80	80.0	

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**Southwest 8 Area Agency on Aging**

<b>Pottawattamie</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	2	2	1.0	1 hour
No Funding	2	2	1.0	
Assisted Transportation	10	10	1.0	1 one-way trip
No Funding	10	10	1.0	
Chore	7	183	26.1	1 hour
Funding Inadequate	7	183	26.1	
Emergency Response System	1	1	1.0	1 client
No Funding	1	1	1.0	
Health Screening Well Elderly Clinics	2	2	1.0	1 hour
No Funding	2	2	1.0	
Home Delivered Meals	5	150	30.0	1 meal
Funding Inadequate	5	150	30.0	
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Homemaker	10	340	34.0	1 hour
Funding Inadequate	10	340	34.0	
Material Aide	1	4	4.0	1 client
No Funding	1	4	4.0	
Respite	8	164	20.5	1 hour
Funding Inadequate	4	160	40.0	
Unable to Staff	4	4	1.0	
Visiting	4	120	30.0	1 visit
Funding Inadequate	4	120	30.0	

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**Seneca Area Agency on Aging**

<b>Appanoose</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	1	1	1.0	1 hour
Unable to Staff	1	1	1.0	
<b>Jefferson</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	1	3	3.0	1 hour
Unable to Staff	1	3	3.0	
<b>Keokuk</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	1	2	2.0	1 hour
Unable to Staff	1	2	2.0	
<b>Mahaska</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	1	5	5.0	1 hour
Unable to Staff	1	5	5.0	
<b>Monroe</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	1	2	2.0	1 one-way trip
No Provider	1	2	2.0	
<b>Wapello</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	3	14	4.7	1 hour
Unable to Staff	3	14	4.7	

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**Southeast Iowa Area Agency on Aging**

<b>Des Moines</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	2	8	4.0	1 hour
Funding Inadequate	2	8	4.0	