

**Iowa Department on Aging**  
**Senior Living Program (SLP)**  
**Unmet Needs Report**  
**7/1/2010 to 12/31/2010**

<b>Service</b>	Total Consumers	Total Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	39	944	24.2	1 hour	
Advocacy	5	5	1.0	1 hour	
Assessment & Intervention	21	84	4.0	1 hour	
Assisted Transportation	150	1,049	7.0	1 one-way trip	
Case Management	13	126	9.7	1 hour	
Chore	156	1,097	7.0	1 hour	
Emergency Response System	151	151	1.0	1 client	
Grandparent Relative Support	4	4	1.0	1 client	
Health Screening Well Elderly Clinics	167	199	1.2	1 hour	
Home Delivered Meals	100	2,170	21.7	1 meal	
Home Repair	18	87	4.8	1 hour	
Homemaker	401	3,012	7.5	1 hour	
Legal Assistance	21	42	2.0	1 hour	
Material Aide	8	12	1.5	1 client	
Medication Management	17	53	3.1	1 client	
Mental Health Outreach	21	161	7.7	1/4 hour	
Nutrition Counseling	6	24	4.0	1 session	
Nutrition Education	7	7	1.0	1 session	
Outreach	18	108	6.0	1 contact	
Personal Care	75	713	9.5	1 hour	
Preventive Health Promotion	105	147	1.4	1 contact	
Respite	72	1,646	22.9	1 hour	
Transportation	148	506	3.4	1 one-way trip	
Visiting	315	1,573	5.0	1 visit	

Note: Senior Living Program (SLP) Unmet Need data is reported to IDA from Area Agencies on Aging and SLP Providers as required by 321—28.10(231,249H). This report is provided as a tool that identifies unmet needs of elderly lowans that have contact with AAA's and their service providers and should not be considered all inclusive and definitive.

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**NorthLand Area Agency on Aging**

<b>Allamakee</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	3	25	8.3	1 one-way trip
No Funding	3	25	8.3	
Chore	12	54	4.5	1 hour
No Funding	12	54	4.5	
Emergency Response System	19	19	1.0	1 client
No Funding	19	19	1.0	
Home Delivered Meals	20	400	20.0	1 meal
Funding Inadequate	2	40	20.0	
No Funding	18	360	20.0	
Homemaker	21	105	5.0	1 hour
No Funding	21	105	5.0	
Personal Care	3	15	5.0	1 hour
No Funding	3	15	5.0	
Respite	2	40	20.0	1 hour
No Funding	2	40	20.0	
<b>Clayton</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	17	85	5.0	1 hour
No Funding	17	85	5.0	
Emergency Response System	22	22	1.0	1 client
No Funding	22	22	1.0	
Home Delivered Meals	8	140	17.5	1 meal
No Funding	8	140	17.5	
Homemaker	29	145	5.0	1 hour
No Funding	29	145	5.0	

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<b>Fayette</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	3	15	5.0	1 hour
No Funding	3	15	5.0	
Emergency Response System	51	51	1.0	1 client
No Funding	51	51	1.0	
Home Delivered Meals	16	320	20.0	1 meal
No Funding	16	320	20.0	
Homemaker	41	205	5.0	1 hour
No Funding	41	205	5.0	
Personal Care	3	15	5.0	1 hour
No Funding	3	15	5.0	
<b>Henry</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	3	15	5.0	1 hour
No Funding	3	15	5.0	
Emergency Response System	4	4	1.0	1 client
No Funding	4	4	1.0	
<b>Howard</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	9	45	5.0	1 hour
No Funding	9	45	5.0	
Emergency Response System	16	16	1.0	1 client
No Funding	16	16	1.0	
Home Delivered Meals	8	160	20.0	1 meal
No Funding	8	160	20.0	
Homemaker	6	21	3.5	1 hour
No Funding	6	21	3.5	
Personal Care	3	15	5.0	1 hour
No Funding	3	15	5.0	

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<b>Winneshiek</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	30	300	10.0	1 one-way trip
No Funding	30	300	10.0	
Chore	12	60	5.0	1 hour
No Funding	12	60	5.0	
Emergency Response System	32	32	1.0	1 client
No Funding	32	32	1.0	
Home Delivered Meals	24	480	20.0	1 meal
No Funding	24	480	20.0	
Homemaker	38	152	4.0	1 hour
No Funding	38	152	4.0	
Personal Care	4	20	5.0	1 hour
No Funding	4	20	5.0	
Respite	2	40	20.0	1 hour
No Funding	2	40	20.0	
Transportation	2	40	20.0	1 one-way trip
No Funding	2	40	20.0	

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**Northwest Aging Association**

<b>Buena Vista</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	8	47	5.9	1 hour
Funding Inadequate	8	47	5.9	
Personal Care	2	9	4.5	1 hour
Funding Inadequate	1	5	5.0	
Unable to Staff	1	4	4.0	
<b>Clay</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	1	3	3.0	1 hour
Funding Inadequate	1	3	3.0	
<b>Dickinson</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	2	5	2.5	1 hour
Funding Inadequate	2	5	2.5	
<b>Emmet</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	62	307	5.0	1 hour
Funding Inadequate	37	170	4.6	
Unable to Staff	25	137	5.5	
Personal Care	48	252	5.3	1 hour
Funding Inadequate	48	252	5.3	
<b>Lyon</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	1	2	2.0	1 hour
Funding Inadequate	1	2	2.0	
Homemaker	31	192	6.2	1 hour
Funding Inadequate	31	192	6.2	
Visiting	21	76	3.6	1 visit
Funding Inadequate	21	76	3.6	

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<b>Obrien</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Health Screening Well Elderly Clinics	121	147	1.2	1 hour
Funding Inadequate	121	147	1.2	
Preventive Health Promotion	95	116	1.2	1 contact
Funding Inadequate	95	116	1.2	
Respite	10	128	12.8	1 hour
Funding Inadequate	10	128	12.8	
Visiting	19	56	2.9	1 visit
Funding Inadequate	19	56	2.9	
<b>Osceola</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	4	12	3.0	1 hour
Funding Inadequate	4	12	3.0	
<b>Palo Alto</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	6	12	2.0	1 one-way trip
Funding Inadequate	2	4	2.0	
No Funding	2	4	2.0	
Unable to Staff	2	4	2.0	
Homemaker	6	8	1.3	1 hour
Funding Inadequate	4	4	1.0	
Unable to Staff	2	4	2.0	

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<b>Sioux</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	11	29	2.6	1 hour
Funding Inadequate	4	11	2.8	
No Funding	7	18	2.6	
Health Screening Well Elderly Clinics	9	9	1.0	1 hour
Funding Inadequate	9	9	1.0	
Homemaker	43	353	8.2	1 hour
Funding Inadequate	43	353	8.2	
Personal Care	1	15	15.0	1 hour
Funding Inadequate	1	15	15.0	
Preventive Health Promotion	10	31	3.1	1 contact
Funding Inadequate	10	31	3.1	
Respite	26	336	12.9	1 hour
Funding Inadequate	26	336	12.9	
Visiting	172	777	4.5	1 visit
Funding Inadequate	172	777	4.5	

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**Heritage Area Agency on Aging**

<b>Linn</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	2	8	4.0	1 hour
No Funding	2	8	4.0	

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**Aging Resources of Central Iowa**

<b>Boone</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Advocacy	5	5	1.0	1 hour
Funding Inadequate	5	5	1.0	
Emergency Response System	2	2	1.0	1 client
No Funding	2	2	1.0	
Home Delivered Meals	1	20	20.0	1 meal
Funding Inadequate	1	20	20.0	
Home Repair	2	2	1.0	1 hour
Funding Inadequate	2	2	1.0	
Material Aide	7	8	1.1	1 client
Funding Inadequate	3	3	1.0	
No Funding	4	5	1.3	
<b>Marion</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Personal Care	2	4	2.0	1 hour
No Funding	2	4	2.0	

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**Aging Resources of Central Iowa**

<b>Polk</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	65	630	9.7	1 one-way trip
Funding Inadequate	15	145	9.7	
No Funding	30	290	9.7	
No Provider	15	145	9.7	
Unable to Staff	5	50	10.0	
Case Management	13	126	9.7	1 hour
Funding Inadequate	3	29	9.7	
No Funding	6	58	9.7	
No Provider	3	29	9.7	
Unable to Staff	1	10	10.0	
Grandparent Relative Support	4	4	1.0	1 client
No Funding	1	1	1.0	
No Provider	3	3	1.0	
Home Repair	12	81	6.8	1 hour
Funding Inadequate	3	25	8.3	
No Funding	9	56	6.2	
Mental Health Outreach	20	160	8.0	1/4 hour
Unable to Staff	20	160	8.0	
Nutrition Counseling	6	24	4.0	1 session
No Funding	1	4	4.0	
No Provider	5	20	4.0	
Nutrition Education	6	6	1.0	1 session
No Funding	1	1	1.0	
No Provider	5	5	1.0	
Outreach	18	108	6.0	1 contact
Unable to Staff	18	108	6.0	
Transportation	117	234	2.0	1 one-way trip
Unable to Staff	117	234	2.0	

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**Aging Resources of Central Iowa**

Visiting	71	284	4.0	1 visit
Unable to Staff	71	284	4.0	
<b>Story</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	29	928	32.0	1 hour
Funding Inadequate	29	928	32.0	
Transportation	29	232	8.0	1 one-way trip
Funding Inadequate	29	232	8.0	

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**Southwest 8 Area Agency on Aging**

<b>Cass</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Personal Care	4	354	88.5	1 hour
No Funding	4	354	88.5	
<b>Fremont</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assessment & Intervention	21	84	4.0	1 hour
Funding Inadequate	4	16	4.0	
No Funding	17	68	4.0	
Assisted Transportation	12	45	3.8	1 one-way trip
No Funding	12	45	3.8	
Homemaker	46	257	5.6	1 hour
Funding Inadequate	11	44	4.0	
No Funding	24	191	8.0	
Unable to Staff	11	22	2.0	
Medication Management	15	51	3.4	1 client
Funding Inadequate	3	9	3.0	
No Funding	12	42	3.5	
Personal Care	3	12	4.0	1 hour
No Funding	3	12	4.0	
Respite	10	407	40.7	1 hour
No Funding	2	12	6.0	
Unable to Staff	8	395	49.4	

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**Southwest 8 Area Agency on Aging**

<b>Harrison</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	2	2	1.0	1 one-way trip
Unable to Staff	2	2	1.0	
Emergency Response System	1	1	1.0	1 client
No Funding	1	1	1.0	
Health Screening Well Elderly Clinics	30	36	1.2	1 hour
No Funding	30	36	1.2	
Medication Management	2	2	1.0	1 client
No Funding	2	2	1.0	
Respite	3	240	80.0	1 hour
No Funding	3	240	80.0	
<b>Mills</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	4	13	3.3	1 hour
No Provider	4	13	3.3	
Home Delivered Meals	8	160	20.0	1 meal
No Provider	8	160	20.0	
<b>Montgomery</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	1	1	1.0	1 one-way trip
Unable to Staff	1	1	1.0	
Homemaker	1	1	1.0	1 hour
No Funding	1	1	1.0	
Personal Care	2	2	1.0	1 hour
Unable to Staff	2	2	1.0	
Respite	2	29	14.5	1 hour
Unable to Staff	2	29	14.5	

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**Southwest 8 Area Agency on Aging**

<b>Pottawattamie</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	8	8	1.0	1 hour
No Funding	2	2	1.0	
No Provider	6	6	1.0	
Assisted Transportation	28	28	1.0	1 one-way trip
No Funding	22	22	1.0	
No Provider	6	6	1.0	
Chore	83	777	9.4	1 hour
Funding Inadequate	83	777	9.4	
Emergency Response System	1	1	1.0	1 client
No Funding	1	1	1.0	
Health Screening Well Elderly Clinics	7	7	1.0	1 hour
No Funding	5	5	1.0	
No Provider	2	2	1.0	
Home Delivered Meals	15	490	32.7	1 meal
Funding Inadequate	15	490	32.7	
Home Repair	4	4	1.0	1 hour
No Funding	4	4	1.0	
Homemaker	30	1020	34.0	1 hour
Funding Inadequate	30	1020	34.0	
Material Aide	1	4	4.0	1 client
No Funding	1	4	4.0	
Mental Health Outreach	1	1	1.0	1/4 hour
No Provider	1	1	1.0	
Nutrition Education	1	1	1.0	1 session
No Provider	1	1	1.0	

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**Southwest 8 Area Agency on Aging**

Respite	17	426	25.1	1 hour
Funding Inadequate	11	420	38.2	
No Funding	2	2	1.0	
Unable to Staff	4	4	1.0	
Visiting	12	360	30.0	1 visit
Funding Inadequate	12	360	30.0	

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**Seneca Area Agency on Aging**

<b>Appanoose</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	1	6	6.0	1 hour
Funding Inadequate	1	6	6.0	
<b>Davis</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
<b>Jefferson</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	9	2	0.2	1 hour
Funding Inadequate	9	2	0.2	
<b>Keokuk</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	27	157	5.8	1 hour
Funding Inadequate	27	157	5.8	
Legal Assistance	1	4	4.0	1 hour
Funding Inadequate	1	4	4.0	
<b>Lucas</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	1	4	4.0	1 hour
Funding Inadequate	1	4	4.0	
<b>Mahaska</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	1	2	2.0	1 hour
Funding Inadequate	1	2	2.0	
<b>Monroe</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	3	6	2.0	1 one-way trip
No Provider	3	6	2.0	
Emergency Response System	3	3	1.0	1 client
No Funding	3	3	1.0	

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**Seneca Area Agency on Aging**

<b>Wapello</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	4	15	3.8	1 hour
Funding Inadequate	3	14	4.7	
Unable to Staff	1	1	1.0	

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**Southeast Iowa Area Agency on Aging**

<b>Des Moines</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	1	2	2.0	1 hour
Funding Inadequate	1	2	2.0	
<b>Lee</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	8	30	3.8	1 hour
No Funding	4	19	4.8	
Unable to Staff	4	11	2.8	
Visiting	20	20	1.0	1 visit
No Funding	20	20	1.0	