

Iowa Department on Aging
Senior Living Program (SLP)
Unmet Needs Report
7/1/2009 to 8/31/2009

Service	Total Consumers	Total Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	14	376	26.9	1 hour	
Assisted Transportation	13	64	4.9	1 one-way trip	
Chore	23	150	6.5	1 hour	
Emergency Response System	27	36	1.3	1 client	
Health Screening Well Elderly Clinics	54	54	1.0	1 hour	
Home Delivered Meals	22	436	19.8	1 meal	
Home Repair	1	1	1.0	1 hour	
Homemaker	86	549	6.4	1 hour	
Material Aide	1	1	1.0	1 client	
Personal Care	16	129	8.1	1 hour	
Preventive Health Promotion	4	8	2.0	1 contact	
Protective Payee Service	1	9	9.0	1 contact	
Reassurance	6	93	15.5	1 contact	
Respite	19	193	10.2	1 hour	
Transportation	89	275	3.1	1 one-way trip	
Visiting	80	553	6.9	1 visit	

Note: Senior Living Program (SLP) Unmet Need data is reported to IDA from Area Agencies on Aging and SLP Providers as required by 321—28.10(231,249H). This report is provided as a tool that identifies unmet needs of elderly lowans that have contact with AAA's and their service providers and should not be considered all inclusive and definitive.

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NorthLand Area Agency on Aging

Allamakee	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Emergency Response System	5	5	1.0	1 client
No Funding	5	5	1.0	
Home Delivered Meals	2	40	20.0	1 meal
No Funding	2	40	20.0	
Homemaker	2	40	20.0	1 hour
No Funding	2	40	20.0	

Clayton	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	2	10	5.0	1 hour
No Funding	2	10	5.0	
Emergency Response System	3	3	1.0	1 client
No Funding	3	3	1.0	
Homemaker	3	15	5.0	1 hour
No Funding	3	15	5.0	
Personal Care	1	5	5.0	1 hour
No Funding	1	5	5.0	

Fayette	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	3	14	4.7	1 hour
No Funding	3	14	4.7	
Emergency Response System	10	10	1.0	1 client
No Funding	10	10	1.0	
Home Delivered Meals	4	66	16.5	1 meal
No Funding	4	66	16.5	
Homemaker	5	23	4.6	1 hour
No Funding	5	23	4.6	
Personal Care	1	5	5.0	1 hour
No Funding	1	5	5.0	

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Howard	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	1	5	5.0	1 hour
No Funding	1	5	5.0	
Emergency Response System	3	3	1.0	1 client
No Funding	3	3	1.0	
Home Delivered Meals	5	100	20.0	1 meal
No Funding	5	100	20.0	
Winneshiek	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	2	20	10.0	1 one-way trip
No Funding	2	20	10.0	
Chore	4	20	5.0	1 hour
No Funding	4	20	5.0	
Emergency Response System	4	4	1.0	1 client
No Funding	4	4	1.0	
Home Delivered Meals	2	40	20.0	1 meal
No Funding	2	40	20.0	
Homemaker	9	29	3.2	1 hour
No Funding	9	29	3.2	

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Northwest Aging Association

Buena Vista	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	6	15	2.5	1 hour
Funding Inadequate	6	15	2.5	
Personal Care	2	15	7.5	1 hour
Funding Inadequate	2	15	7.5	
Clay	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	8	40	5.0	1 one-way trip
Funding Inadequate	8	40	5.0	
Emmet	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	20	157	7.9	1 hour
Funding Inadequate	20	157	7.9	
Personal Care	6	84	14.0	1 hour
Funding Inadequate	6	84	14.0	
Reassurance	6	93	15.5	1 contact
Funding Inadequate	6	93	15.5	
Lyon	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	19	116	6.1	1 hour
Funding Inadequate	19	116	6.1	
Obrien	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Health Screening Well Elderly Clinics	42	42	1.0	1 hour
Funding Inadequate	42	42	1.0	
Osceola	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	1	24	24.0	1 hour
Funding Inadequate	1	24	24.0	
Palo Alto	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	2	2	1.0	1 one-way trip
Funding Inadequate	2	2	1.0	

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Northwest Aging Association

Sioux	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	3	15	5.0	1 hour
Funding Inadequate	3	15	5.0	
Preventive Health Promotion	4	8	2.0	1 contact
Funding Inadequate	4	8	2.0	
Respite	3	5	1.7	1 hour
Funding Inadequate	3	5	1.7	
Visiting	55	401	7.3	1 visit
Funding Inadequate	55	401	7.3	

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Siouxland Area Agency on Aging

Woodbury	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Emergency Response System	2	11	5.5	1 client
No Funding	2	11	5.5	
Protective Payee Service	1	9	9.0	1 contact
Funding Inadequate	1	9	9.0	
Transportation	3	5	1.7	1 one-way trip
Funding Inadequate	3	5	1.7	

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Aging Resources of Central Iowa

Boone	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	1	4	4.0	1 hour
No Provider	1	4	4.0	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Material Aide	1	1	1.0	1 client
No Funding	1	1	1.0	
Dallas	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	10	17	1.7	1 hour
Unable to Staff	10	17	1.7	
Transportation	35	91	2.6	1 one-way trip
Unable to Staff	35	91	2.6	
Madison	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	6	14	2.3	1 hour
Funding Inadequate	1	4	4.0	
No Funding	5	10	2.0	
Marion	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Personal Care	6	20	3.3	1 hour
No Funding	6	20	3.3	
Respite	1	4	4.0	1 hour
No Funding	1	4	4.0	
Polk	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Transportation	37	74	2.0	1 one-way trip
Unable to Staff	37	74	2.0	
Visiting	23	92	4.0	1 visit
Unable to Staff	23	92	4.0	

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Aging Resources of Central Iowa

Story	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	14	376	26.9	1 hour
Funding Inadequate	7	224	32.0	
No Funding	7	152	21.7	
Respite	13	104	8.0	1 hour
Funding Inadequate	7	56	8.0	
No Funding	6	48	8.0	
Transportation	14	105	7.5	1 one-way trip
Funding Inadequate	6	48	8.0	
No Funding	7	56	8.0	
No Provider	1	1	1.0	
Warren	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	4	3	0.8	1 hour
Unable to Staff	4	3	0.8	

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Southwest 8 Area Agency on Aging

Harrison	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Health Screening Well Elderly Clinics	12	12	1.0	1 hour
No Funding	12	12	1.0	
Mills	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Home Delivered Meals	2	50	25.0	1 meal
No Provider	2	50	25.0	
Page	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Home Delivered Meals	6	120	20.0	1 meal
No Funding	6	120	20.0	
Pottawattamie	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	3	71	23.7	1 hour
Funding Inadequate	2	60	30.0	
No Funding	1	11	11.0	
Homemaker	3	90	30.0	1 hour
Funding Inadequate	3	90	30.0	
Respite	2	80	40.0	1 hour
Funding Inadequate	2	80	40.0	
Visiting	2	60	30.0	1 visit
Funding Inadequate	2	60	30.0	

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Seneca Area Agency on Aging

Monroe	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	1	2	2.0	1 one-way trip
No Provider	1	2	2.0	
Home Delivered Meals	1	20	20.0	1 meal
No Funding	1	20	20.0	
Homemaker	1	5	5.0	1 hour
Unable to Staff	1	5	5.0	

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Southeast Iowa Area Agency on Aging

Des Moines	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	3	12	4.0	1 hour
Funding Inadequate	3	12	4.0	