

**Iowa Department on Aging**  
**Senior Living Program (SLP)**  
**Unmet Needs Report**  
**7/1/2010 to 4/30/2011**

<b>Service</b>	Total Consumers	Total Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	67	1,932	28.8	1 hour	
Advocacy	6	6	1.0	1 hour	
Assessment & Intervention	23	92	4.0	1 hour	
Assisted Transportation	243	1,716	7.1	1 one-way trip	
Case Management	13	126	9.7	1 hour	
Chore	513	1,768	3.4	1 hour	
Counseling	2	2	1.0	1 hour	
Emergency Response System	226	226	1.0	1 client	
Grandparent Relative Support	8	8	1.0	1 client	
Health Screening Well Elderly Clinics	192	224	1.2	1 hour	
Home Delivered Meals	150	3,228	21.5	1 meal	
Home Repair	26	127	4.9	1 hour	
Homemaker	824	5,439	6.6	1 hour	
Legal Assistance	26	77	3.0	1 hour	
Material Aide	12	16	1.3	1 client	
Medication Management	19	61	3.2	1 client	
Mental Health Outreach	63	439	7.0	1/4 hour	
Nutrition Counseling	10	40	4.0	1 session	
Nutrition Education	11	11	1.0	1 session	
Outreach	18	108	6.0	1 contact	
Personal Care	141	952	6.8	1 hour	
Preventive Health Promotion	150	195	1.3	1 contact	
Respite	117	2,597	22.2	1 hour	
Transportation	228	756	3.3	1 one-way trip	
Visiting	503	2,649	5.3	1 visit	

Note: Senior Living Program (SLP) Unmet Need data is reported to IDA from Area Agencies on Aging and SLP Providers as required by 321—28.10(231,249H). This report is provided as a tool that identifies unmet needs of elderly lowans that have contact with AAA's and their service providers and should not be considered all inclusive and definitive.

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**NorthLand Area Agency on Aging**

<b>Allamakee</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	3	25	8.3	1 one-way trip
No Funding	3	25	8.3	
Chore	16	72	4.5	1 hour
No Funding	16	72	4.5	
Emergency Response System	26	26	1.0	1 client
No Funding	26	26	1.0	
Home Delivered Meals	30	570	19.0	1 meal
Funding Inadequate	2	40	20.0	
No Funding	28	530	18.9	
Homemaker	39	167	4.3	1 hour
No Funding	39	167	4.3	
Personal Care	6	30	5.0	1 hour
No Funding	6	30	5.0	
Respite	2	40	20.0	1 hour
No Funding	2	40	20.0	
<b>Clayton</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	19	95	5.0	1 hour
No Funding	19	95	5.0	
Emergency Response System	35	35	1.0	1 client
No Funding	35	35	1.0	
Home Delivered Meals	15	260	17.3	1 meal
No Funding	15	260	17.3	
Homemaker	40	200	5.0	1 hour
No Funding	40	200	5.0	

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<b>Fayette</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	3	15	5.0	1 hour
No Funding	3	15	5.0	
Emergency Response System	69	69	1.0	1 client
No Funding	69	69	1.0	
Home Delivered Meals	25	500	20.0	1 meal
No Funding	25	500	20.0	
Homemaker	49	245	5.0	1 hour
No Funding	49	245	5.0	
Personal Care	3	15	5.0	1 hour
No Funding	3	15	5.0	
<b>Henry</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	3	15	5.0	1 hour
No Funding	3	15	5.0	
Emergency Response System	4	4	1.0	1 client
No Funding	4	4	1.0	
<b>Howard</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	12	60	5.0	1 hour
No Funding	12	60	5.0	
Emergency Response System	23	23	1.0	1 client
No Funding	23	23	1.0	
Home Delivered Meals	8	160	20.0	1 meal
No Funding	8	160	20.0	
Homemaker	13	56	4.3	1 hour
No Funding	13	56	4.3	
Personal Care	3	15	5.0	1 hour
No Funding	3	15	5.0	

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<b>Winneshiek</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	38	380	10.0	1 one-way trip
No Funding	38	380	10.0	
Chore	12	60	5.0	1 hour
No Funding	12	60	5.0	
Emergency Response System	51	51	1.0	1 client
No Funding	51	51	1.0	
Home Delivered Meals	30	548	18.3	1 meal
No Funding	30	548	18.3	
Homemaker	64	267	4.2	1 hour
No Funding	64	267	4.2	
Personal Care	8	40	5.0	1 hour
No Funding	8	40	5.0	
Respite	4	80	20.0	1 hour
No Funding	4	80	20.0	
Transportation	2	40	20.0	1 one-way trip
No Funding	2	40	20.0	

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<b>Buena Vista</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	17	75	4.4	1 hour
Funding Inadequate	17	75	4.4	
Personal Care	5	17	3.4	1 hour
Funding Inadequate	4	13	3.3	
Unable to Staff	1	4	4.0	
<b>Clay</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	6	36	6.0	1 one-way trip
Funding Inadequate	6	36	6.0	
Legal Assistance	1	3	3.0	1 hour
Funding Inadequate	1	3	3.0	
<b>Dickinson</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	2	5	2.5	1 hour
Funding Inadequate	2	5	2.5	
<b>Emmet</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	134	552	4.1	1 hour
Funding Inadequate	90	349	3.9	
No Funding	19	66	3.5	
Unable to Staff	25	137	5.5	
Personal Care	89	406	4.6	1 hour
Funding Inadequate	79	366	4.6	
No Funding	10	40	4.0	

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<b>Lyon</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	1	2	2.0	1 hour
Funding Inadequate	1	2	2.0	
Homemaker	56	354	6.3	1 hour
Funding Inadequate	56	354	6.3	
Visiting	30	188	6.3	1 visit
Funding Inadequate	30	188	6.3	

<b>Obrien</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Health Screening Well Elderly Clinics	121	147	1.2	1 hour
Funding Inadequate	121	147	1.2	
Preventive Health Promotion	134	155	1.2	1 contact
Funding Inadequate	134	155	1.2	
Respite	18	210	11.7	1 hour
Funding Inadequate	18	210	11.7	
Visiting	28	72	2.6	1 visit
Funding Inadequate	28	72	2.6	

<b>Osceola</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	4	12	3.0	1 hour
Funding Inadequate	4	12	3.0	

<b>Palo Alto</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	11	22	2.0	1 one-way trip
Funding Inadequate	2	4	2.0	
No Funding	3	6	2.0	
Unable to Staff	6	12	2.0	
Homemaker	7	10	1.4	1 hour
Funding Inadequate	4	4	1.0	
Unable to Staff	3	6	2.0	

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<b>Sioux</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	11	29	2.6	1 hour
Funding Inadequate	4	11	2.8	
No Funding	7	18	2.6	
Health Screening Well Elderly Clinics	10	10	1.0	1 hour
Funding Inadequate	9	9	1.0	
No Funding	1	1	1.0	
Homemaker	67	516	7.7	1 hour
Funding Inadequate	67	516	7.7	
Personal Care	1	15	15.0	1 hour
Funding Inadequate	1	15	15.0	
Preventive Health Promotion	14	38	2.7	1 contact
Funding Inadequate	14	38	2.7	
Respite	42	499	11.9	1 hour
Funding Inadequate	37	450	12.2	
No Funding	5	49	9.8	
Visiting	312	1361	4.4	1 visit
Funding Inadequate	312	1361	4.4	

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**Heritage Area Agency on Aging**

<b>Linn</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	15	516	34.4	1 hour
Funding Inadequate	4	124	31.0	
No Funding	11	392	35.6	

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**Aging Resources of Central Iowa**

<b>Boone</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Advocacy	6	6	1.0	1 hour
Funding Inadequate	6	6	1.0	
Emergency Response System	2	2	1.0	1 client
No Funding	2	2	1.0	
Home Delivered Meals	1	20	20.0	1 meal
Funding Inadequate	1	20	20.0	
Home Repair	2	2	1.0	1 hour
Funding Inadequate	2	2	1.0	
Material Aide	10	11	1.1	1 client
Funding Inadequate	6	6	1.0	
No Funding	4	5	1.3	
<b>Marion</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Personal Care	2	4	2.0	1 hour
No Funding	2	4	2.0	

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**Aging Resources of Central Iowa**

<b>Polk</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	116	1124	9.7	1 one-way trip
Funding Inadequate	28	271	9.7	
No Funding	54	522	9.7	
No Provider	27	261	9.7	
Unable to Staff	7	70	10.0	
Case Management	13	126	9.7	1 hour
Funding Inadequate	3	29	9.7	
No Funding	6	58	9.7	
No Provider	3	29	9.7	
Unable to Staff	1	10	10.0	
Grandparent Relative Support	8	8	1.0	1 client
No Funding	1	1	1.0	
No Provider	7	7	1.0	
Home Repair	19	120	6.3	1 hour
Funding Inadequate	3	25	8.3	
No Funding	9	56	6.2	
No Provider	7	39	5.6	
Homemaker	75	342	4.6	1 hour
No Funding	75	342	4.6	
Mental Health Outreach	60	436	7.3	1/4 hour
Unable to Staff	60	436	7.3	
Nutrition Counseling	10	40	4.0	1 session
No Funding	2	8	4.0	
No Provider	8	32	4.0	
Nutrition Education	10	10	1.0	1 session
No Funding	2	2	1.0	
No Provider	8	8	1.0	
Outreach	18	108	6.0	1 contact
Unable to Staff	18	108	6.0	
		10		6/3/2011

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**Aging Resources of Central Iowa**

Personal Care	15	42	2.8	1 hour
No Funding	15	42	2.8	
Transportation	182	370	2.0	1 one-way trip
Unable to Staff	182	370	2.0	
Visiting	92	368	4.0	1 visit
Unable to Staff	92	368	4.0	
<b>Story</b>				
	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	44	1408	32.0	1 hour
Funding Inadequate	44	1408	32.0	
Transportation	43	344	8.0	1 one-way trip
Funding Inadequate	43	344	8.0	

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**Southwest 8 Area Agency on Aging**

<b>Cass</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Personal Care	4	354	88.5	1 hour
No Funding	4	354	88.5	
<b>Fremont</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assessment & Intervention	23	92	4.0	1 hour
Funding Inadequate	4	16	4.0	
No Funding	17	68	4.0	
Unable to Staff	2	8	4.0	
Assisted Transportation	24	81	3.4	1 one-way trip
No Funding	24	81	3.4	
Emergency Response System	6	6	1.0	1 client
Funding Inadequate	6	6	1.0	
Homemaker	90	345	3.8	1 hour
Funding Inadequate	22	66	3.0	
No Funding	24	191	8.0	
Unable to Staff	44	88	2.0	
Medication Management	17	59	3.5	1 client
Funding Inadequate	5	17	3.4	
No Funding	12	42	3.5	
Personal Care	3	12	4.0	1 hour
No Funding	3	12	4.0	
Respite	18	723	40.2	1 hour
No Funding	2	12	6.0	
Unable to Staff	16	711	44.4	

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**Southwest 8 Area Agency on Aging**

<b>Harrison</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	2	2	1.0	1 one-way trip
Unable to Staff	2	2	1.0	
Emergency Response System	1	1	1.0	1 client
No Funding	1	1	1.0	
Health Screening Well Elderly Clinics	54	60	1.1	1 hour
No Funding	54	60	1.1	
Medication Management	2	2	1.0	1 client
No Funding	2	2	1.0	
Respite	3	240	80.0	1 hour
No Funding	3	240	80.0	
<b>Mills</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	8	24	3.0	1 hour
No Provider	8	24	3.0	
Home Delivered Meals	13	260	20.0	1 meal
No Provider	13	260	20.0	
<b>Montgomery</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	1	1	1.0	1 one-way trip
Unable to Staff	1	1	1.0	
Homemaker	3	11	3.7	1 hour
No Funding	3	11	3.7	
Personal Care	2	2	1.0	1 hour
Unable to Staff	2	2	1.0	
Respite	2	29	14.5	1 hour
Unable to Staff	2	29	14.5	

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**Southwest 8 Area Agency on Aging**

<b>Pottawattamie</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Adult Daycare	8	8	1.0	1 hour
No Funding	2	2	1.0	
No Provider	6	6	1.0	
Assisted Transportation	39	39	1.0	1 one-way trip
No Funding	22	22	1.0	
No Provider	17	17	1.0	
Chore	427	1394	3.3	1 hour
Funding Inadequate	425	1392	3.3	
No Provider	2	2	1.0	
Counseling	2	2	1.0	1 hour
No Provider	2	2	1.0	
Emergency Response System	1	1	1.0	1 client
No Funding	1	1	1.0	
Health Screening Well Elderly Clinics	7	7	1.0	1 hour
No Funding	5	5	1.0	
No Provider	2	2	1.0	
Home Delivered Meals	28	910	32.5	1 meal
Funding Inadequate	28	910	32.5	
Home Repair	5	5	1.0	1 hour
Funding Inadequate	1	1	1.0	
No Funding	4	4	1.0	
Homemaker	50	1700	34.0	1 hour
Funding Inadequate	50	1700	34.0	
Material Aide	2	5	2.5	1 client
No Funding	1	4	4.0	
No Provider	1	1	1.0	
Mental Health Outreach	3	3	1.0	1/4 hour
No Provider	3	3	1.0	

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**Southwest 8 Area Agency on Aging**

Nutrition Education	1	1	1.0	1 session
No Provider	1	1	1.0	
Preventive Health Promotion	2	2	1.0	1 contact
Funding Inadequate	2	2	1.0	
Respite	28	776	27.7	1 hour
Funding Inadequate	22	770	35.0	
No Funding	2	2	1.0	
Unable to Staff	4	4	1.0	
Visiting	21	640	30.5	1 visit
Funding Inadequate	21	640	30.5	

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**Seneca Area Agency on Aging**

<b>Appanoose</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	1	6	6.0	1 hour
Funding Inadequate	1	6	6.0	
<b>Davis</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	3	22	7.3	1 hour
No Funding	3	22	7.3	
Legal Assistance	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
<b>Jefferson</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	10	12	1.2	1 hour
Funding Inadequate	10	12	1.2	
<b>Keokuk</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	91	521	5.7	1 hour
Funding Inadequate	85	490	5.8	
No Funding	6	31	5.2	
Legal Assistance	1	4	4.0	1 hour
Funding Inadequate	1	4	4.0	
<b>Lucas</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	1	4	4.0	1 hour
Funding Inadequate	1	4	4.0	
<b>Mahaska</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	3	18	6.0	1 hour
Funding Inadequate	2	10	5.0	
Unable to Staff	1	8	8.0	

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**Seneca Area Agency on Aging**

<b>Monroe</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Assisted Transportation	3	6	2.0	1 one-way trip
No Provider	3	6	2.0	
Emergency Response System	8	8	1.0	1 client
No Funding	8	8	1.0	
Transportation	1	2	2.0	1 one-way trip
No Provider	1	2	2.0	

<b>Wapello</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Legal Assistance	6	24	4.0	1 hour
Funding Inadequate	4	18	4.5	
No Provider	1	5	5.0	
Unable to Staff	1	1	1.0	

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**Southeast Iowa Area Agency on Aging**

<b>Des Moines</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Chore	1	2	2.0	1 hour
Funding Inadequate	1	2	2.0	
<b>Lee</b>	Total Consumer Contacts	Total Units	Avg. per Contact	Service Unit of Measure
Homemaker	22	44	2.0	1 hour
Funding Inadequate	14	14	1.0	
No Funding	4	19	4.8	
Unable to Staff	4	11	2.8	
Visiting	20	20	1.0	1 visit
No Funding	20	20	1.0	