

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 10/31/2010

State Totals	Total Consumers	Total Units	Avg. per Consumer	Service Unit of Measure
Adult Consumer Protection Service	4	20	5.0	1 hour
Adult Daycare	130	1,633	12.6	1 hour
Advocacy	12	92	7.7	1 hour
Assisted Transportation	110	670	6.1	1 one-way trip
Caregiver Support	35	218	6.2	1 hour
Chore	751	6,386	8.5	1 hour
Congregate Meals	29	648	22.3	1 meal
Counseling	66	733	11.1	1 hour
Emergency Response System	375	549	1.5	1 client
Employment	4	4	1.0	1 placement
Home Delivered Meals	332	8,254	24.9	1 meal
Home Repair	141	5,359	38.0	1 hour
Homemaker	214	2,577	12.0	1 hour
Legal Assistance	27	99	3.7	1 hour
Legal Education	1	2	2.0	1 contact
Material Aide	613	2,046	3.3	1 client
Medication Management	16	59	3.7	1 client
Mental Health Outreach	144	1,068	7.4	1/4 hour
Nutrition Counseling	355	1,266	3.6	1 session
Nutrition Education	26	50	1.9	1 session
Outreach	1	5	5.0	1 contact
Personal Care	62	936	15.1	1 hour
Placement Service	1	1	1.0	1 hour
Preventive Health Promotion	2	2	1.0	1 contact
Protective Payee Service	1	10	10.0	1 contact
Reassurance	8	128	16.0	1 contact
Respite	211	5,906	28.0	1 hour
Retired Service Volunteer Program	7	28	4.0	1 placement
Senior Center	6	180	30.0	1 hour
Training & Education	1	60	60.0	1 hour
Transportation	625	14,805	23.7	1 one-way trip
Visiting	102	1,016	10.0	1 visit

Note: This report is provided as a tool that identifies unmet needs of elderly lowans that participate in the Case Management Program for Frail Elders (CMPFE) and should not be considered all inclusive and definitive.

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NorthLand Area Agency on Aging

ALLAMAKEE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	4	40	10.0	1 hour
No Provider	4	40	10.0	
Home Delivered Meals	34	476	14.0	1 meal
No Provider	34	476	14.0	
Transportation	69	1,276	18.5	1 one-way trip
Funding Inadequate	8	120	15.0	
No Funding	45	1,040	23.1	
No Provider	16	116	7.3	
CLAYTON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	4	40	10.0	1 hour
No Provider	4	40	10.0	
Chore	4	40	10.0	1 hour
Funding Inadequate	4	40	10.0	
Home Delivered Meals	12	68	5.7	1 meal
No Provider	8	60	7.5	
Unable to Staff	4	8	2.0	
Home Repair	2	2	1.0	1 hour
Funding Inadequate	2	2	1.0	
Homemaker	4	40	10.0	1 hour
Funding Inadequate	4	40	10.0	
Nutrition Counseling	1	200	200.0	1 session
No Funding	1	200	200.0	
Transportation	30	2,307	76.9	1 one-way trip
No Funding	30	2,307	76.9	

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FAYETTE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	19	202	10.6	1 hour
Funding Inadequate	12	120	10.0	
No Provider	7	82	11.7	
Congregate Meals	1	10	10.0	1 meal
No Provider	1	10	10.0	
Home Delivered Meals	47	591	12.6	1 meal
No Provider	47	591	12.6	
Material Aide	7	16	2.3	1 client
Funding Inadequate	3	12	4.0	
No Funding	4	4	1.0	
Mental Health Outreach	14	56	4.0	1/4 hour
Funding Inadequate	4	16	4.0	
No Provider	10	40	4.0	
Respite	9	166	18.4	1 hour
Funding Inadequate	4	96	24.0	
No Funding	5	70	14.0	
Transportation	36	890	24.7	1 one-way trip
Funding Inadequate	3	30	10.0	
No Funding	21	764	36.4	
No Provider	12	96	8.0	
HOWARD	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	5	50	10.0	1 hour
No Provider	5	50	10.0	
Home Delivered Meals	32	344	10.8	1 meal
No Provider	32	344	10.8	
Transportation	8	96	12.0	1 one-way trip
No Funding	8	96	12.0	

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WINNESHIEK	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	12	304	25.3	1 hour
No Provider	12	304	25.3	
Emergency Response Syst	3	3	1.0	1 client
No Funding	3	3	1.0	
Home Delivered Meals	4	92	23.0	1 meal
No Provider	4	92	23.0	
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Homemaker	6	93	15.5	1 hour
No Funding	6	93	15.5	
Material Aide	1	1	1.0	1 client
No Funding	1	1	1.0	
Respite	4	40	10.0	1 hour
No Funding	4	40	10.0	
Training & Education	1	60	60.0	1 hour
Funding Inadequate	1	60	60.0	
Transportation	9	204	22.7	1 one-way trip
No Funding	9	204	22.7	

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Elderbridge Area Agency on Aging

CALHOUN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Transportation	8	3,004	375.5	1 one-way trip
No Funding	8	3,004	375.5	

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Elderbridge Area Agency on Aging

CERRO GORDO	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Consumer Protection	4	20	5.0	1 hour
Funding Inadequate	4	20	5.0	
Adult Daycare	17	89	5.2	1 hour
Funding Inadequate	17	89	5.2	
Advocacy	8	88	11.0	1 hour
Funding Inadequate	4	40	10.0	
No Provider	4	48	12.0	
Assisted Transportation	35	270	7.7	1 one-way trip
Funding Inadequate	16	156	9.8	
No Funding	3	30	10.0	
No Provider	16	84	5.3	
Caregiver Support	25	133	5.3	1 hour
Funding Inadequate	17	113	6.6	
No Provider	8	20	2.5	
Chore	4	32	8.0	1 hour
No Provider	4	32	8.0	
Counseling	28	444	15.9	1 hour
Funding Inadequate	12	180	15.0	
No Provider	16	264	16.5	
Emergency Response Syst	15	15	1.0	1 client
Funding Inadequate	4	4	1.0	
Unable to Staff	11	11	1.0	
Employment	4	4	1.0	1 placement
No Provider	4	4	1.0	
Home Delivered Meals	9	223	24.8	1 meal
Funding Inadequate	5	123	24.6	
No Provider	4	100	25.0	
Home Repair	13	118	9.1	1 hour
Funding Inadequate	13	118	9.1	

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Homemaker	4	80	20.0	1 hour
Funding Inadequate	4	80	20.0	
Legal Assistance	20	92	4.6	1 hour
Funding Inadequate	12	72	6.0	
No Provider	8	20	2.5	
Material Aide	53	481	9.1	1 client
Funding Inadequate	52	473	9.1	
No Funding	1	8	8.0	
Medication Management	4	4	1.0	1 client
Funding Inadequate	4	4	1.0	
Nutrition Counseling	4	16	4.0	1 session
No Provider	4	16	4.0	
Nutrition Education	4	16	4.0	1 session
Funding Inadequate	4	16	4.0	
Outreach	1	5	5.0	1 contact
Funding Inadequate	1	5	5.0	
Preventive Health Promotio	2	2	1.0	1 contact
No Provider	2	2	1.0	
Respite	8	120	15.0	1 hour
No Funding	4	60	15.0	
Unable to Staff	4	60	15.0	
Senior Center	2	60	30.0	1 hour
No Provider	2	60	30.0	
Transportation	10	102	10.2	1 one-way trip
Funding Inadequate	8	72	9.0	
No Provider	2	30	15.0	
Visiting	7	44	6.3	1 visit
Funding Inadequate	7	44	6.3	

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FLOYD	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	1	1	1.0	1 client
No Funding	1	1	1.0	
Home Repair	1	40	40.0	1 hour
Funding Inadequate	1	40	40.0	
Material Aide	2	10	5.0	1 client
Funding Inadequate	2	10	5.0	
FRANKLIN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	4	4	1.0	1 client
Funding Inadequate	4	4	1.0	
HANCOCK	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	4	20	5.0	1 one-way trip
No Provider	4	20	5.0	
Material Aide	25	207	8.3	1 client
Funding Inadequate	25	207	8.3	
Respite	1	30	30.0	1 hour
No Provider	1	30	30.0	
Transportation	1	100	100.0	1 one-way trip
No Provider	1	100	100.0	
HUMBOLDT	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	4	4	1.0	1 client
Funding Inadequate	4	4	1.0	
Home Repair	5	7	1.4	1 hour
No Funding	5	7	1.4	
Personal Care	1	8	8.0	1 hour
No Provider	1	8	8.0	
Transportation	4	72	18.0	1 one-way trip
No Provider	4	72	18.0	

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KOSSUTH	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	4	35	8.8	1 hour
Funding Inadequate	3	30	10.0	
No Provider	1	5	5.0	
Home Repair	2	360	180.0	1 hour
No Funding	2	360	180.0	
Respite	1	16	16.0	1 hour
Funding Inadequate	1	16	16.0	
Transportation	4	4	1.0	1 one-way trip
No Funding	4	4	1.0	
POCAHONTAS	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Respite	1	2,166	2,166.0	1 hour
No Provider	1	2,166	2,166.0	
Transportation	13	223	17.2	1 one-way trip
Funding Inadequate	8	164	20.5	
No Funding	1	35	35.0	
No Provider	4	24	6.0	
SAC	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Mental Health Outreach	4	16	4.0	1/4 hour
No Provider	4	16	4.0	

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WEBSTER	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	4	16	4.0	1 hour
No Provider	4	16	4.0	
Home Repair	3	3,301	1,100.3	1 hour
Funding Inadequate	2	2,600	1,300.0	
No Funding	1	701	701.0	
Homemaker	3	30	10.0	1 hour
No Funding	3	30	10.0	
Material Aide	1	50	50.0	1 client
No Funding	1	50	50.0	
Mental Health Outreach	4	80	20.0	1/4 hour
No Provider	4	80	20.0	
Nutrition Counseling	4	32	8.0	1 session
No Provider	4	32	8.0	
Transportation	8	1,776	222.0	1 one-way trip
Funding Inadequate	4	176	44.0	
No Provider	4	1,600	400.0	
WINNEBAGO				
Congregate Meals	4	92	23.0	1 meal
Funding Inadequate	4	92	23.0	
Transportation	4	72	18.0	1 one-way trip
No Provider	4	72	18.0	

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WORTH	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Congregate Meals	3	93	31.0	1 meal
No Provider	3	93	31.0	
Home Repair	1	100	100.0	1 hour
Funding Inadequate	1	100	100.0	
Homemaker	3	39	13.0	1 hour
No Provider	3	39	13.0	
Material Aide	7	16	2.3	1 client
Funding Inadequate	4	13	3.3	
No Funding	3	3	1.0	
Personal Care	3	27	9.0	1 hour
No Provider	3	27	9.0	
Senior Center	4	120	30.0	1 hour
No Provider	4	120	30.0	
WRIGHT				
	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Nutrition Counseling	174	802	4.6	1 session
No Provider	174	802	4.6	

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Northwest Aging Association

BUENA VISTA

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	7	49	7.0	1 hour
No Provider	7	49	7.0	
Mental Health Outreach	4	32	8.0	1/4 hour
No Provider	4	32	8.0	
Transportation	4	40	10.0	1 one-way trip
Funding Inadequate	4	40	10.0	

CLAY

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Repair	2	2	1.0	1 hour
No Funding	2	2	1.0	
Mental Health Outreach	4	48	12.0	1/4 hour
Funding Inadequate	4	48	12.0	

DICKINSON

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Mental Health Outreach	3	24	8.0	1/4 hour
Funding Inadequate	3	24	8.0	

EMMET

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	15	244	16.3	1 hour
No Provider	15	244	16.3	
Homemaker	4	64	16.0	1 hour
Unable to Staff	4	64	16.0	

LYON

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	40	268	6.7	1 hour
No Provider	40	268	6.7	
Transportation	4	24	6.0	1 one-way trip
No Provider	4	24	6.0	

OBRIEN

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	1	3	3.0	1 hour
Funding Inadequate	1	3	3.0	

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Northwest Aging Association

OSCEOLA	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	49	228	4.7	1 hour
Funding Inadequate	3	12	4.0	
No Funding	8	32	4.0	
No Provider	38	184	4.8	
Emergency Response Syst	1	1	1.0	1 client
No Funding	1	1	1.0	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Visiting	3	12	4.0	1 visit
No Provider	3	12	4.0	
PALO ALTO	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	3	30	10.0	1 hour
No Provider	3	30	10.0	
Respite	5	25	5.0	1 hour
No Provider	5	25	5.0	
SIOUX	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	4	144	36.0	1 hour
No Provider	4	144	36.0	
Chore	75	460	6.1	1 hour
Funding Inadequate	4	32	8.0	
No Provider	71	428	6.0	
Emergency Response Syst	1	1	1.0	1 client
No Funding	1	1	1.0	
Home Delivered Meals	4	92	23.0	1 meal
No Funding	4	92	23.0	
Mental Health Outreach	4	64	16.0	1/4 hour
No Provider	4	64	16.0	
Transportation	4	16	4.0	1 one-way trip
No Funding	4	16	4.0	

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CHEROKEE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Counseling	4	20	5.0	1 hour
No Funding	4	20	5.0	
Home Delivered Meals	6	372	62.0	1 meal
No Funding	5	310	62.0	
No Provider	1	62	62.0	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Nutrition Counseling	4	32	8.0	1 session
No Funding	4	32	8.0	
Visiting	4	40	10.0	1 visit
Funding Inadequate	4	40	10.0	
IDA	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	9	180	20.0	1 hour
Funding Inadequate	1	20	20.0	
No Funding	8	160	20.0	
Respite	4	192	48.0	1 hour
Unable to Staff	4	192	48.0	

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MONONA

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	12	104	8.7	1 hour
Funding Inadequate	12	104	8.7	
Counseling	4	80	20.0	1 hour
Funding Inadequate	4	80	20.0	
Emergency Response Syst	4	4	1.0	1 client
Funding Inadequate	4	4	1.0	
Home Delivered Meals	16	432	27.0	1 meal
Funding Inadequate	12	340	28.3	
No Provider	4	92	23.0	
Transportation	16	84	5.3	1 one-way trip
Funding Inadequate	4	12	3.0	
No Funding	4	44	11.0	
No Provider	8	28	3.5	

PLYMOUTH

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	8	144	18.0	1 hour
No Provider	8	144	18.0	
Counseling	10	65	6.5	1 hour
Funding Inadequate	3	30	10.0	
No Provider	7	35	5.0	
Emergency Response Syst	4	4	1.0	1 client
Funding Inadequate	4	4	1.0	
Home Repair	2	40	20.0	1 hour
Funding Inadequate	2	40	20.0	
Transportation	4	24	6.0	1 one-way trip
Funding Inadequate	4	24	6.0	

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WOODBURY	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	8	252	31.5	1 hour
Funding Inadequate	8	252	31.5	
Caregiver Support	1	21	21.0	1 hour
Funding Inadequate	1	21	21.0	
Chore	17	236	13.9	1 hour
Funding Inadequate	13	196	15.1	
No Provider	4	40	10.0	
Congregate Meals	10	252	25.2	1 meal
Funding Inadequate	6	160	26.7	
No Provider	4	92	23.0	
Counseling	4	20	5.0	1 hour
Funding Inadequate	4	20	5.0	
Emergency Response Syst	7	7	1.0	1 client
Unable to Staff	7	7	1.0	
Home Delivered Meals	26	875	33.7	1 meal
Funding Inadequate	22	627	28.5	
No Funding	4	248	62.0	
Home Repair	2	2	1.0	1 hour
Funding Inadequate	1	1	1.0	
No Funding	1	1	1.0	
Homemaker	4	40	10.0	1 hour
Funding Inadequate	4	40	10.0	
Material Aide	3	3	1.0	1 client
No Funding	3	3	1.0	
Nutrition Counseling	1	5	5.0	1 session
No Funding	1	5	5.0	
Personal Care	7	83	11.9	1 hour
Funding Inadequate	4	20	5.0	
No Funding	3	63	21.0	

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Respite	16	316	19.8	1 hour
Funding Inadequate	16	316	19.8	
Transportation	59	492	8.3	1 one-way trip
Funding Inadequate	32	304	9.5	
No Funding	4	40	10.0	
No Provider	15	92	6.1	
Unable to Staff	8	56	7.0	
Visiting	16	420	26.3	1 visit
Funding Inadequate	8	336	42.0	
No Provider	4	80	20.0	
Unable to Staff	4	4	1.0	

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Hawkeye Valley Area Agency on Aging

BLACK HAWK	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Caregiver Support	4	4	1.0	1 hour
No Funding	4	4	1.0	
Home Repair	2	101	50.5	1 hour
Funding Inadequate	1	1	1.0	
No Funding	1	100	100.0	
Personal Care	2	80	40.0	1 hour
Funding Inadequate	2	80	40.0	
BUCHANAN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Counseling	8	44	5.5	1 hour
Funding Inadequate	4	4	1.0	
No Provider	4	40	10.0	
CHICKASAW	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Delivered Meals	2	124	62.0	1 meal
No Funding	2	124	62.0	
HARDIN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	124	907	7.3	1 hour
Funding Inadequate	8	80	10.0	
No Provider	116	827	7.1	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Mental Health Outreach	9	68	7.6	1/4 hour
No Provider	9	68	7.6	
Transportation	4	16	4.0	1 one-way trip
Funding Inadequate	4	16	4.0	

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Hawkeye Valley Area Agency on Aging

MARSHALL	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	11	294	26.7	1 hour
No Provider	11	294	26.7	
Chore	8	40	5.0	1 hour
No Provider	8	40	5.0	
Material Aide	3	3	1.0	1 client
Funding Inadequate	3	3	1.0	
Mental Health Outreach	8	48	6.0	1/4 hour
No Provider	8	48	6.0	
Visiting	40	328	8.2	1 visit
No Provider	40	328	8.2	
TAMA	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Respite	1	20	20.0	1 hour
Unable to Staff	1	20	20.0	
Transportation	4	80	20.0	1 one-way trip
No Provider	4	80	20.0	

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Scenic Valley Area Agency on Aging

DELAWARE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	1	56	56.0	1 hour
Funding Inadequate	1	56	56.0	
Chore	12	136	11.3	1 hour
Funding Inadequate	4	32	8.0	
No Funding	4	24	6.0	
No Provider	4	80	20.0	
Emergency Response Syst	28	28	1.0	1 client
No Funding	4	4	1.0	
No Provider	24	24	1.0	
Home Delivered Meals	11	295	26.8	1 meal
Funding Inadequate	7	135	19.3	
No Funding	4	160	40.0	
Homemaker	4	40	10.0	1 hour
Funding Inadequate	4	40	10.0	
Material Aide	4	4	1.0	1 client
Funding Inadequate	4	4	1.0	
Mental Health Outreach	8	68	8.5	1/4 hour
No Funding	4	4	1.0	
No Provider	4	64	16.0	
Personal Care	4	20	5.0	1 hour
No Provider	4	20	5.0	
Transportation	4	640	160.0	1 one-way trip
Unable to Staff	4	640	160.0	

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Scenic Valley Area Agency on Aging

DUBUQUE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	1	12	12.0	1 hour
Funding Inadequate	1	12	12.0	
Home Delivered Meals	2	62	31.0	1 meal
Funding Inadequate	2	62	31.0	
Material Aide	12	28	2.3	1 client
Funding Inadequate	11	19	1.7	
No Funding	1	9	9.0	
JACKSON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	52	544	10.5	1 hour
Funding Inadequate	12	132	11.0	
No Funding	8	60	7.5	
No Provider	28	332	11.9	
Unable to Staff	4	20	5.0	
Home Repair	7	7	1.0	1 hour
Funding Inadequate	7	7	1.0	
Respite	1	14	14.0	1 hour
Unable to Staff	1	14	14.0	
Transportation	5	24	4.8	1 one-way trip
Unable to Staff	5	24	4.8	
Visiting	8	40	5.0	1 visit
No Provider	8	40	5.0	

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Generations Area Agency on Aging

CLINTON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Counseling	4	4	1.0	1 hour
No Provider	4	4	1.0	
Nutrition Counseling	162	162	1.0	1 session
Funding Inadequate	2	2	1.0	
No Provider	160	160	1.0	
MUSCATINE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	22	277	12.6	1 hour
Funding Inadequate	4	80	20.0	
No Provider	18	197	10.9	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Material Aide	4	4	1.0	1 client
No Funding	4	4	1.0	
Transportation	8	8	1.0	1 one-way trip
No Provider	8	8	1.0	

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Generations Area Agency on Aging

SCOTT	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	4	16	4.0	1 one-way trip
Funding Inadequate	4	16	4.0	
Emergency Response Syst	1	1	1.0	1 client
Funding Inadequate	1	1	1.0	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Material Aide	3	6	2.0	1 client
Funding Inadequate	2	5	2.5	
No Funding	1	1	1.0	
Medication Management	1	31	31.0	1 client
No Provider	1	31	31.0	
Placement Service	1	1	1.0	1 hour
No Provider	1	1	1.0	
Respite	4	40	10.0	1 hour
Funding Inadequate	4	40	10.0	
Transportation	2	20	10.0	1 one-way trip
Funding Inadequate	2	20	10.0	
Visiting	4	20	5.0	1 visit
No Provider	4	20	5.0	

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Heritage Area Agency on Aging

BENTON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	7	7	1.0	1 client
Funding Inadequate	4	4	1.0	
No Funding	3	3	1.0	
Material Aide	4	4	1.0	1 client
Funding Inadequate	4	4	1.0	
Transportation	4	80	20.0	1 one-way trip
No Funding	4	80	20.0	
CEDAR	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	6	6	1.0	1 client
No Funding	6	6	1.0	
Material Aide	4	4	1.0	1 client
Funding Inadequate	4	4	1.0	
Personal Care	4	40	10.0	1 hour
Unable to Staff	4	40	10.0	
IOWA	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	20	100	5.0	1 hour
Funding Inadequate	20	100	5.0	
Emergency Response Syst	9	9	1.0	1 client
Funding Inadequate	9	9	1.0	
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Material Aide	1	1	1.0	1 client
Funding Inadequate	1	1	1.0	
Mental Health Outreach	6	36	6.0	1/4 hour
No Provider	6	36	6.0	

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Heritage Area Agency on Aging

JOHNSON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Caregiver Support	1	20	20.0	1 hour
No Provider	1	20	20.0	
Chore	32	291	9.1	1 hour
Funding Inadequate	16	168	10.5	
No Provider	15	118	7.9	
Unable to Staff	1	5	5.0	
Congregate Meals	11	201	18.3	1 meal
Funding Inadequate	7	193	27.6	
No Funding	4	8	2.0	
Emergency Response Syst	8	41	5.1	1 client
Funding Inadequate	1	1	1.0	
No Funding	3	36	12.0	
No Provider	4	4	1.0	
Home Delivered Meals	12	602	50.2	1 meal
Funding Inadequate	12	602	50.2	
Home Repair	16	151	9.4	1 hour
Funding Inadequate	12	99	8.3	
No Funding	4	52	13.0	
Homemaker	16	120	7.5	1 hour
Funding Inadequate	16	120	7.5	
Material Aide	15	31	2.1	1 client
Funding Inadequate	14	30	2.1	
No Funding	1	1	1.0	
Medication Management	4	4	1.0	1 client
Funding Inadequate	4	4	1.0	
Mental Health Outreach	22	152	6.9	1/4 hour
Funding Inadequate	4	32	8.0	
No Funding	4	16	4.0	
No Provider	14	104	7.4	

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Heritage Area Agency on Aging

Nutrition Counseling	4	16	4.0	1 session
No Provider	4	16	4.0	
Nutrition Education	4	16	4.0	1 session
No Provider	4	16	4.0	
Reassurance	8	128	16.0	1 contact
No Funding	4	124	31.0	
No Provider	4	4	1.0	
Transportation	15	82	5.5	1 one-way trip
Funding Inadequate	15	82	5.5	

JONES

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	4	80	20.0	1 hour
No Provider	4	80	20.0	

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Heritage Area Agency on Aging

LINN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	29	146	5.0	1 hour
Funding Inadequate	29	146	5.0	
Assisted Transportation	8	52	6.5	1 one-way trip
Funding Inadequate	4	4	1.0	
No Funding	4	48	12.0	
Chore	29	154	5.3	1 hour
Funding Inadequate	23	85	3.7	
No Funding	5	59	11.8	
No Provider	1	10	10.0	
Emergency Response Syst	95	95	1.0	1 client
Funding Inadequate	83	83	1.0	
No Funding	12	12	1.0	
Home Repair	3	12	4.0	1 hour
Funding Inadequate	1	1	1.0	
No Funding	2	11	5.5	
Homemaker	41	435	10.6	1 hour
Funding Inadequate	41	435	10.6	
Material Aide	79	84	1.1	1 client
Funding Inadequate	54	59	1.1	
No Funding	25	25	1.0	
Mental Health Outreach	30	120	4.0	1/4 hour
Funding Inadequate	22	56	2.5	
No Funding	4	32	8.0	
No Provider	4	32	8.0	
Personal Care	1	16	16.0	1 hour
Funding Inadequate	1	16	16.0	
Protective Payee Service	1	10	10.0	1 contact
Funding Inadequate	1	10	10.0	
Respite	20	652	32.6	1 hour
Funding Inadequate	20	652	32.6	

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Heritage Area Agency on Aging

Transportation	122	1,364	11.2	1 one-way trip
Funding Inadequate	74	688	9.3	
No Funding	31	491	15.8	
No Provider	17	185	10.9	
Visiting	4	4	1.0	1 visit
Funding Inadequate	4	4	1.0	
WASHINGTON				
	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	4	20	5.0	1 hour
Funding Inadequate	4	20	5.0	

Iowa Department on Aging
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Aging Resources of Central Iowa

BOONE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	4	20	5.0	1 hour
Funding Inadequate	4	20	5.0	
Chore	5	30	6.0	1 hour
Funding Inadequate	4	24	6.0	
No Provider	1	6	6.0	
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Material Aide	7	23	3.3	1 client
Funding Inadequate	3	3	1.0	
No Funding	4	20	5.0	
Personal Care	8	100	12.5	1 hour
Funding Inadequate	8	100	12.5	
Respite	3	70	23.3	1 hour
Funding Inadequate	3	70	23.3	
Transportation	16	360	22.5	1 one-way trip
Funding Inadequate	16	360	22.5	

Iowa Department on Aging
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Aging Resources of Central Iowa

JASPER	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	5	16	3.2	1 hour
No Funding	5	16	3.2	
Chore	4	20	5.0	1 hour
No Funding	4	20	5.0	
Emergency Response Syst	13	18	1.4	1 client
No Funding	13	18	1.4	
Homemaker	8	76	9.5	1 hour
No Funding	8	76	9.5	
Material Aide	12	13	1.1	1 client
No Funding	12	13	1.1	
Medication Management	4	8	2.0	1 client
No Funding	4	8	2.0	
Mental Health Outreach	4	8	2.0	1/4 hour
No Funding	4	8	2.0	
Respite	5	170	34.0	1 hour
No Funding	5	170	34.0	
Transportation	13	104	8.0	1 one-way trip
No Funding	13	104	8.0	
Visiting	4	40	10.0	1 visit
No Funding	4	40	10.0	
MADISON				
	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	4	140	35.0	1 client
Funding Inadequate	4	140	35.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
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Aging Resources of Central Iowa

MARION	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	10	10	1.0	1 client
Funding Inadequate	4	4	1.0	
No Funding	6	6	1.0	
Material Aide	12	12	1.0	1 client
Funding Inadequate	4	4	1.0	
No Funding	8	8	1.0	
Personal Care	12	160	13.3	1 hour
Funding Inadequate	8	120	15.0	
No Funding	4	40	10.0	

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Aging Resources of Central Iowa

POLK	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	4	20	5.0	1 hour
Funding Inadequate	4	20	5.0	
Advocacy	4	4	1.0	1 hour
No Funding	4	4	1.0	
Assisted Transportation	44	218	5.0	1 one-way trip
Funding Inadequate	29	134	4.6	
No Funding	15	84	5.6	
Chore	54	318	5.9	1 hour
Funding Inadequate	42	238	5.7	
No Funding	8	60	7.5	
No Provider	4	20	5.0	
Counseling	4	56	14.0	1 hour
Funding Inadequate	4	56	14.0	
Emergency Response Syst	109	109	1.0	1 client
Funding Inadequate	11	11	1.0	
No Funding	98	98	1.0	
Home Delivered Meals	78	2,307	29.6	1 meal
Funding Inadequate	29	667	23.0	
No Funding	45	1,516	33.7	
No Provider	4	124	31.0	
Home Repair	36	927	25.8	1 hour
Funding Inadequate	16	232	14.5	
No Funding	20	695	34.8	
Homemaker	80	1,059	13.2	1 hour
Funding Inadequate	40	412	10.3	
No Funding	40	647	16.2	
Legal Assistance	7	7	1.0	1 hour
No Funding	7	7	1.0	
Legal Education	1	2	2.0	1 contact
No Funding	1	2	2.0	

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Aging Resources of Central Iowa

Material Aide	273	615	2.3	1 client
Funding Inadequate	145	368	2.5	
No Funding	128	247	1.9	
Medication Management	3	12	4.0	1 client
Funding Inadequate	3	12	4.0	
Mental Health Outreach	16	216	13.5	1/4 hour
Funding Inadequate	16	216	13.5	
Personal Care	11	315	28.6	1 hour
Funding Inadequate	11	315	28.6	
Respite	115	1,597	13.9	1 hour
Funding Inadequate	76	1,109	14.6	
No Funding	39	488	12.5	
Transportation	102	899	8.8	1 one-way trip
Funding Inadequate	81	707	8.7	
No Funding	21	192	9.1	
Visiting	4	60	15.0	1 visit
Funding Inadequate	4	60	15.0	

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Aging Resources of Central Iowa

STORY	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	9	34	3.8	1 hour
Funding Inadequate	9	34	3.8	
Assisted Transportation	1	4	4.0	1 one-way trip
Funding Inadequate	1	4	4.0	
Caregiver Support	4	40	10.0	1 hour
No Provider	4	40	10.0	
Chore	13	146	11.2	1 hour
Funding Inadequate	5	50	10.0	
No Provider	8	96	12.0	
Emergency Response Syst	27	27	1.0	1 client
Funding Inadequate	21	21	1.0	
No Funding	6	6	1.0	
Home Delivered Meals	19	823	43.3	1 meal
Funding Inadequate	18	793	44.1	
No Funding	1	30	30.0	
Home Repair	1	10	10.0	1 hour
Funding Inadequate	1	10	10.0	
Homemaker	17	217	12.8	1 hour
Funding Inadequate	7	82	11.7	
No Funding	10	135	13.5	
Material Aide	7	7	1.0	1 client
Funding Inadequate	3	3	1.0	
No Funding	4	4	1.0	
Personal Care	3	45	15.0	1 hour
No Funding	3	45	15.0	
Respite	4	44	11.0	1 hour
Funding Inadequate	4	44	11.0	
Transportation	17	172	10.1	1 one-way trip
Funding Inadequate	13	140	10.8	
No Funding	4	32	8.0	

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Aging Resources of Central Iowa

WARREN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Respite	4	80	20.0	1 hour
Funding Inadequate	4	80	20.0	

Iowa Department on Aging
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Southwest 8 Area Agency on Aging

CASS	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	1	1	1.0	1 client
No Funding	1	1	1.0	
Transportation	3	60	20.0	1 one-way trip
No Provider	3	60	20.0	
FREMONT	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	7	35	5.0	1 hour
No Provider	7	35	5.0	
Emergency Response Syst	4	4	1.0	1 client
No Funding	4	4	1.0	
Homemaker	4	24	6.0	1 hour
Funding Inadequate	4	24	6.0	
HARRISON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	2	2	1.0	1 hour
Funding Inadequate	1	1	1.0	
No Provider	1	1	1.0	
Emergency Response Syst	4	4	1.0	1 client
Funding Inadequate	4	4	1.0	
Visiting	8	8	1.0	1 visit
No Provider	8	8	1.0	
MILLS	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	7	28	4.0	1 hour
No Provider	7	28	4.0	
Material Aide	8	8	1.0	1 client
No Funding	8	8	1.0	

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Southwest 8 Area Agency on Aging

MONTGOMERY

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	8	32	4.0	1 hour
No Provider	8	32	4.0	
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Material Aide	1	2	2.0	1 client
Funding Inadequate	1	2	2.0	

PAGE

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	3	3	1.0	1 one-way trip
No Funding	3	3	1.0	
Chore	23	199	8.7	1 hour
Funding Inadequate	4	80	20.0	
No Provider	19	119	6.3	
Home Repair	23	42	1.8	1 hour
Funding Inadequate	8	17	2.1	
No Funding	3	4	1.3	
No Provider	12	21	1.8	
Homemaker	4	40	10.0	1 hour
Funding Inadequate	4	40	10.0	
Material Aide	4	7	1.8	1 client
Funding Inadequate	4	7	1.8	
Nutrition Counseling	1	1	1.0	1 session
No Provider	1	1	1.0	
Retired Service Volunteer P	7	28	4.0	1 placement
No Provider	7	28	4.0	

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Southwest 8 Area Agency on Aging

POTTAWATTAMIE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	4	48	12.0	1 hour
No Provider	4	48	12.0	
Chore	7	34	4.9	1 hour
Funding Inadequate	4	4	1.0	
No Provider	3	30	10.0	
Home Delivered Meals	3	45	15.0	1 meal
Funding Inadequate	3	45	15.0	
Home Repair	2	2	1.0	1 hour
Funding Inadequate	2	2	1.0	
Homemaker	3	30	10.0	1 hour
Funding Inadequate	3	30	10.0	
Material Aide	9	9	1.0	1 client
Funding Inadequate	5	5	1.0	
No Funding	4	4	1.0	
Mental Health Outreach	4	32	8.0	1/4 hour
No Provider	4	32	8.0	
Respite	1	20	20.0	1 hour
Funding Inadequate	1	20	20.0	

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Area XIV Agency on Aging

ADAIR	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Delivered Meals	4	80	20.0	1 meal
No Provider	4	80	20.0	
CLARKE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	3	24	8.0	1 hour
No Provider	3	24	8.0	
Respite	4	128	32.0	1 hour
Unable to Staff	4	128	32.0	
DECATUR	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	4	120	30.0	1 hour
Funding Inadequate	4	120	30.0	
Emergency Response Syst	4	4	1.0	1 client
Funding Inadequate	4	4	1.0	
Home Delivered Meals	4	248	62.0	1 meal
Funding Inadequate	4	248	62.0	
Homemaker	4	40	10.0	1 hour
Funding Inadequate	4	40	10.0	
Material Aide	4	200	50.0	1 client
Funding Inadequate	4	200	50.0	
Transportation	4	40	10.0	1 one-way trip
Funding Inadequate	4	40	10.0	
RINGGOLD	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	1	10	10.0	1 hour
No Provider	1	10	10.0	
Transportation	3	30	10.0	1 one-way trip
No Provider	3	30	10.0	

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Area XIV Agency on Aging

TAYLOR

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	4	20	5.0	1 hour
Funding Inadequate	4	20	5.0	
Emergency Response Syst	4	4	1.0	1 client
Funding Inadequate	4	4	1.0	
Homemaker	4	80	20.0	1 hour
Funding Inadequate	4	80	20.0	
Transportation	4	20	5.0	1 one-way trip
Funding Inadequate	4	20	5.0	

UNION

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	27	428	15.9	1 hour
No Provider	27	428	15.9	
Home Repair	1	50	50.0	1 hour
No Funding	1	50	50.0	
Homemaker	1	30	30.0	1 hour
Unable to Staff	1	30	30.0	
Personal Care	6	42	7.0	1 hour
Funding Inadequate	6	42	7.0	

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Seneca Area Agency on Aging

APPANOOSE

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	1	30	30.0	1 hour
Funding Inadequate	1	30	30.0	
Emergency Response Syst	1	1	1.0	1 client
No Funding	1	1	1.0	
Home Delivered Meals	1	28	28.0	1 meal
Funding Inadequate	1	28	28.0	
Home Repair	4	4	1.0	1 hour
Funding Inadequate	2	2	1.0	
No Funding	2	2	1.0	
Material Aide	3	3	1.0	1 client
Funding Inadequate	1	1	1.0	
No Funding	2	2	1.0	

DAVIS

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Nutrition Education	11	11	1.0	1 session
No Provider	11	11	1.0	

JEFFERSON

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	1	1	1.0	1 client
No Funding	1	1	1.0	

KEOKUK

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	

LUCAS

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	1	1	1.0	1 client
Funding Inadequate	1	1	1.0	

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Seneca Area Agency on Aging

MONROE

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	1	1	1.0	1 client
No Funding	1	1	1.0	
Home Delivered Meals	1	10	10.0	1 meal
Funding Inadequate	1	10	10.0	
Material Aide	1	1	1.0	1 client
No Funding	1	1	1.0	

VAN BUREN

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	4	80	20.0	1 one-way trip
Funding Inadequate	4	80	20.0	

WAPELLO

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	3	150	50.0	1 hour
No Provider	3	150	50.0	
Home Delivered Meals	1	9	9.0	1 meal
Funding Inadequate	1	9	9.0	
Home Repair	3	71	23.7	1 hour
Funding Inadequate	3	71	23.7	
Material Aide	37	186	5.0	1 client
Funding Inadequate	31	148	4.8	
No Funding	6	38	6.3	
Nutrition Education	7	7	1.0	1 session
No Provider	7	7	1.0	

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Southeast Iowa Area Agency on Aging

HENRY	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	4	4	1.0	1 one-way trip
No Funding	4	4	1.0	
Chore	4	4	1.0	1 hour
No Funding	4	4	1.0	
LEE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Delivered Meals	4	56	14.0	1 meal
Funding Inadequate	4	56	14.0	
LOUISA	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	3	3	1.0	1 one-way trip
No Provider	3	3	1.0	
Chore	4	4	1.0	1 hour
No Provider	4	4	1.0	