

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2009 to 03/31/2010

State Totals	Total Consumers	Total Units	Avg. per Consumer	Service Unit of Measure
Adult Consumer Protection Service	13	57	4.4	1 hour
Adult Daycare	419	6,109	14.6	1 hour
Advocacy	55	305	5.5	1 hour
Assessment & Intervention	5	20	4.0	1 hour
Assisted Transportation	373	2,619	7.0	1 one-way trip
Caregiver Support	176	2,106	12.0	1 hour
Chore	1,833	14,260	7.8	1 hour
Congregate Meals	96	1,747	18.2	1 meal
Counseling	158	1,351	8.6	1 hour
Emergency Response System	453	645	1.4	1 client
Employment	9	9	1.0	1 placement
Grandparent Relative Support	6	12	2.0	1 client
Home Delivered Meals	791	18,195	23.0	1 meal
Home Repair	441	9,062	20.5	1 hour
Homemaker	348	4,320	12.4	1 hour
Information & Assistance	10	37	3.7	1 contact
Legal Assistance	60	244	4.1	1 hour
Material Aide	715	9,707	13.6	1 client
Medication Management	72	477	6.6	1 client
Mental Health Outreach	416	2,398	5.8	1/4 hour
Nutrition Counseling	628	1,730	2.8	1 session
Nutrition Education	179	776	4.3	1 session
Outreach	10	46	4.6	1 contact
Personal Care	96	1,233	12.8	1 hour
Placement Service	9	9	1.0	1 hour
Preventive Health Promotion	11	17	1.5	1 contact
Protective Payee Service	54	188	3.5	1 contact
Reassurance	39	426	10.9	1 contact
Respite	602	22,863	38.0	1 hour
Retired Service Volunteer Program	38	129	3.4	1 placement
Senior Center	33	939	28.5	1 hour
Training & Education	9	36	4.0	1 hour
Transportation	1,335	17,511	13.1	1 one-way trip
Visiting	359	4,189	11.7	1 visit

Note: This report is provided as a tool that identifies unmet needs of elderly Iowans that participate in the Case Management Program for Frail Elders (CMPFE) and should not be considered all inclusive and definitive.

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ALLAMAKEE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	9	72	8.0	1 hour
No Provider	9	72	8.0	
Home Delivered Meals	99	1,495	15.1	1 meal
No Provider	99	1,495	15.1	
Transportation	26	260	10.0	1 one-way trip
No Provider	18	180	10.0	
Unable to Staff	8	80	10.0	
CLAYTON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	9	90	10.0	1 hour
No Provider	9	90	10.0	
Chore	12	130	10.8	1 hour
Funding Inadequate	12	130	10.8	
Home Delivered Meals	24	147	6.1	1 meal
No Provider	18	135	7.5	
Unable to Staff	6	12	2.0	
Home Repair	5	5	1.0	1 hour
Funding Inadequate	5	5	1.0	
Homemaker	9	90	10.0	1 hour
Funding Inadequate	9	90	10.0	
Personal Care	2	32	16.0	1 hour
Unable to Staff	2	32	16.0	
Transportation	2	20	10.0	1 one-way trip
No Provider	2	20	10.0	

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FAYETTE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	47	499	10.6	1 hour
Funding Inadequate	27	270	10.0	
No Provider	20	229	11.5	
Congregate Meals	18	180	10.0	1 meal
No Provider	18	180	10.0	
Home Delivered Meals	100	1,142	11.4	1 meal
No Provider	100	1,142	11.4	
Home Repair	3	3	1.0	1 hour
Funding Inadequate	3	3	1.0	
Material Aide	18	18	1.0	1 client
Funding Inadequate	9	9	1.0	
No Funding	9	9	1.0	
Mental Health Outreach	55	224	4.1	1/4 hour
Funding Inadequate	9	36	4.0	
No Provider	46	188	4.1	
Respite	21	366	17.4	1 hour
Funding Inadequate	9	216	24.0	
No Funding	12	150	12.5	
Transportation	9	36	4.0	1 one-way trip
No Provider	9	36	4.0	
Visiting	2	10	5.0	1 visit
No Provider	2	10	5.0	
HOWARD	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	21	210	10.0	1 hour
No Provider	21	210	10.0	
Home Delivered Meals	92	958	10.4	1 meal
No Provider	91	940	10.3	
Unable to Staff	1	18	18.0	

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WINNESHIEK	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	21	594	28.3	1 hour
No Provider	21	594	28.3	
Home Delivered Meals	17	271	15.9	1 meal
No Provider	17	271	15.9	
Home Repair	1	418	418.0	1 hour
No Funding	1	418	418.0	
Respite	3	30	10.0	1 hour
No Funding	3	30	10.0	

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AUDUBON

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Material Aide	1	1	1.0	1 client
No Funding	1	1	1.0	

CALHOUN

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	2	16	8.0	1 one-way trip
No Provider	2	16	8.0	
Transportation	3	3	1.0	1 one-way trip
Funding Inadequate	3	3	1.0	

CARROLL

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Delivered Meals	6	186	31.0	1 meal
Funding Inadequate	6	186	31.0	
Home Repair	2	102	51.0	1 hour
Funding Inadequate	1	100	100.0	
No Funding	1	2	2.0	
Respite	3	150	50.0	1 hour
Funding Inadequate	3	150	50.0	

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CERRO GORDO	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Consumer Protection	13	57	4.4	1 hour
Funding Inadequate	13	57	4.4	
Adult Daycare	62	452	7.3	1 hour
Funding Inadequate	61	440	7.2	
No Provider	1	12	12.0	
Advocacy	36	259	7.2	1 hour
Funding Inadequate	27	162	6.0	
No Provider	9	97	10.8	
Assisted Transportation	114	953	8.4	1 one-way trip
Funding Inadequate	65	640	9.8	
No Funding	6	60	10.0	
No Provider	43	253	5.9	
Caregiver Support	74	376	5.1	1 hour
Funding Inadequate	47	313	6.7	
No Provider	27	63	2.3	
Chore	18	162	9.0	1 hour
Funding Inadequate	9	90	10.0	
No Provider	9	72	8.0	
Congregate Meals	17	420	24.7	1 meal
No Provider	17	420	24.7	
Counseling	62	695	11.2	1 hour
Funding Inadequate	26	221	8.5	
No Provider	36	474	13.2	
Emergency Response Syst	54	54	1.0	1 client
Funding Inadequate	14	14	1.0	
No Provider	1	1	1.0	
Unable to Staff	39	39	1.0	
Employment	9	9	1.0	1 placement
No Provider	9	9	1.0	

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Grandparent Relative Supp	6	12	2.0	1 client
No Provider	6	12	2.0	
Home Delivered Meals	47	1,155	24.6	1 meal
Funding Inadequate	15	401	26.7	
No Provider	32	754	23.6	
Home Repair	51	437	8.6	1 hour
Funding Inadequate	51	437	8.6	
Homemaker	12	69	5.8	1 hour
Funding Inadequate	3	60	20.0	
Unable to Staff	9	9	1.0	
Information & Assistance	9	36	4.0	1 contact
No Provider	9	36	4.0	
Legal Assistance	30	130	4.3	1 hour
Funding Inadequate	12	94	7.8	
No Provider	18	36	2.0	
Material Aide	44	287	6.5	1 client
Funding Inadequate	41	277	6.8	
No Funding	2	9	4.5	
No Provider	1	1	1.0	
Medication Management	9	9	1.0	1 client
Funding Inadequate	9	9	1.0	
Mental Health Outreach	9	18	2.0	1/4 hour
Funding Inadequate	9	18	2.0	
Nutrition Education	8	32	4.0	1 session
Funding Inadequate	8	32	4.0	
Outreach	9	45	5.0	1 contact
Funding Inadequate	9	45	5.0	
Preventive Health Promotio	11	17	1.5	1 contact
Funding Inadequate	2	8	4.0	
No Provider	9	9	1.0	

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Protective Payee Service	3	3	1.0	1 contact
No Provider	3	3	1.0	
Respite	20	248	12.4	1 hour
Funding Inadequate	4	8	2.0	
No Funding	8	120	15.0	
Unable to Staff	8	120	15.0	
Senior Center	18	549	30.5	1 hour
No Provider	18	549	30.5	
Transportation	41	506	12.3	1 one-way trip
Funding Inadequate	11	92	8.4	
No Provider	30	414	13.8	
Visiting	33	177	5.4	1 visit
Funding Inadequate	27	153	5.7	
No Provider	1	4	4.0	
Unable to Staff	5	20	4.0	

FLOYD

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	2	4	2.0	1 one-way trip
No Provider	2	4	2.0	
Home Repair	4	72	18.0	1 hour
Funding Inadequate	4	72	18.0	
Material Aide	1	5	5.0	1 client
Funding Inadequate	1	5	5.0	

FRANKLIN

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	10	509	50.9	1 client
Funding Inadequate	10	509	50.9	

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HANCOCK

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	7	7	1.0	1 hour
No Provider	7	7	1.0	
Respite	9	270	30.0	1 hour
No Provider	9	270	30.0	
Transportation	4	4	1.0	1 one-way trip
No Provider	4	4	1.0	

HUMBOLDT

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	9	90	10.0	1 hour
No Provider	9	90	10.0	
Chore	1	25	25.0	1 hour
No Provider	1	25	25.0	
Emergency Response Syst	1	1	1.0	1 client
Funding Inadequate	1	1	1.0	
Home Delivered Meals	3	60	20.0	1 meal
Funding Inadequate	3	60	20.0	
Home Repair	3	102	34.0	1 hour
Funding Inadequate	3	102	34.0	
Homemaker	7	42	6.0	1 hour
No Provider	7	42	6.0	
Medication Management	8	40	5.0	1 client
No Provider	8	40	5.0	
Personal Care	7	56	8.0	1 hour
No Provider	7	56	8.0	
Transportation	3	48	16.0	1 one-way trip
Funding Inadequate	3	48	16.0	

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KOSSUTH	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	8	40	5.0	1 hour
No Provider	8	40	5.0	
Home Repair	4	4	1.0	1 hour
Funding Inadequate	3	3	1.0	
No Provider	1	1	1.0	
Respite	9	144	16.0	1 hour
Funding Inadequate	9	144	16.0	
Transportation	9	9	1.0	1 one-way trip
No Funding	9	9	1.0	
Visiting	2	20	10.0	1 visit
No Provider	2	20	10.0	
POCAHONTAS	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	8	80	10.0	1 hour
No Provider	8	80	10.0	
Respite	4	8,664	2,166.0	1 hour
No Provider	4	8,664	2,166.0	
Transportation	18	108	6.0	1 one-way trip
Funding Inadequate	9	54	6.0	
No Provider	9	54	6.0	
SAC	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Repair	2	176	88.0	1 hour
Funding Inadequate	2	176	88.0	
Mental Health Outreach	9	36	4.0	1/4 hour
No Provider	9	36	4.0	

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WEBSTER	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	1	1	1.0	1 one-way trip
Funding Inadequate	1	1	1.0	
Chore	9	36	4.0	1 hour
No Provider	9	36	4.0	
Home Delivered Meals	6	186	31.0	1 meal
No Funding	6	186	31.0	
Home Repair	15	869	57.9	1 hour
Funding Inadequate	5	5	1.0	
No Funding	10	864	86.4	
Homemaker	7	70	10.0	1 hour
No Funding	7	70	10.0	
Material Aide	10	223	22.3	1 client
Funding Inadequate	6	215	35.8	
No Funding	1	2	2.0	
Unable to Staff	3	6	2.0	
Medication Management	5	250	50.0	1 client
No Provider	5	250	50.0	
Mental Health Outreach	8	160	20.0	1/4 hour
No Provider	8	160	20.0	
Nutrition Counseling	9	72	8.0	1 session
No Provider	9	72	8.0	
Nutrition Education	6	6	1.0	1 session
No Funding	6	6	1.0	
Respite	6	120	20.0	1 hour
No Provider	6	120	20.0	
Transportation	15	420	28.0	1 one-way trip
Funding Inadequate	9	396	44.0	
No Funding	6	24	4.0	

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WINNEBAGO	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Congregate Meals	9	207	23.0	1 meal
Funding Inadequate	9	207	23.0	
Respite	9	18	2.0	1 hour
No Provider	9	18	2.0	
Transportation	10	142	14.2	1 one-way trip
No Provider	7	112	16.0	
Unable to Staff	3	30	10.0	
WORTH	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	9	36	4.0	1 hour
No Provider	9	36	4.0	
Congregate Meals	7	217	31.0	1 meal
No Provider	7	217	31.0	
Home Delivered Meals	8	248	31.0	1 meal
No Provider	8	248	31.0	
Homemaker	3	39	13.0	1 hour
No Provider	3	39	13.0	
Material Aide	2	2	1.0	1 client
Funding Inadequate	1	1	1.0	
No Funding	1	1	1.0	
Outreach	1	1	1.0	1 contact
No Provider	1	1	1.0	
Personal Care	3	27	9.0	1 hour
No Provider	3	27	9.0	
Senior Center	9	270	30.0	1 hour
No Provider	9	270	30.0	

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WRIGHT	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Nutrition Counseling	365	1,076	2.9	1 session
No Provider	365	1,076	2.9	
Nutrition Education	6	24	4.0	1 session
No Provider	6	24	4.0	

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Northwest Aging Association

BUENA VISTA

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	72	645	9.0	1 hour
No Provider	72	645	9.0	
Mental Health Outreach	9	72	8.0	1/4 hour
No Provider	9	72	8.0	
Transportation	9	90	10.0	1 one-way trip
Funding Inadequate	9	90	10.0	

CLAY

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	7	105	15.0	1 hour
No Provider	7	105	15.0	
Chore	3	12	4.0	1 hour
Funding Inadequate	3	12	4.0	
Home Delivered Meals	2	32	16.0	1 meal
Funding Inadequate	2	32	16.0	
Homemaker	6	36	6.0	1 hour
No Provider	6	36	6.0	
Mental Health Outreach	2	24	12.0	1/4 hour
Funding Inadequate	2	24	12.0	

DICKINSON

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Mental Health Outreach	7	56	8.0	1/4 hour
Funding Inadequate	7	56	8.0	
Respite	9	225	25.0	1 hour
No Provider	9	225	25.0	

EMMET

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	29	466	16.1	1 hour
No Provider	29	466	16.1	
Homemaker	4	64	16.0	1 hour
Unable to Staff	4	64	16.0	

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LYON

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	100	649	6.5	1 hour
No Provider	100	649	6.5	
Home Repair	1	1	1.0	1 hour
No Provider	1	1	1.0	
Transportation	7	42	6.0	1 one-way trip
No Provider	7	42	6.0	
Visiting	12	180	15.0	1 visit
No Provider	12	180	15.0	

OSCEOLA

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	101	418	4.1	1 hour
No Funding	18	72	4.0	
No Provider	83	346	4.2	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	

PALO ALTO

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	15	120	8.0	1 hour
No Provider	15	120	8.0	
Respite	8	40	5.0	1 hour
No Provider	8	40	5.0	

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SIOUX	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	15	423	28.2	1 hour
No Provider	15	423	28.2	
Chore	146	775	5.3	1 hour
Funding Inadequate	1	8	8.0	
No Provider	145	767	5.3	
Congregate Meals	2	8	4.0	1 meal
No Provider	2	8	4.0	
Home Delivered Meals	18	315	17.5	1 meal
No Funding	9	207	23.0	
No Provider	9	108	12.0	
Home Repair	1	1	1.0	1 hour
No Provider	1	1	1.0	
Mental Health Outreach	4	64	16.0	1/4 hour
No Provider	4	64	16.0	
Transportation	9	36	4.0	1 one-way trip
No Funding	9	36	4.0	

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CHEROKEE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Counseling	1	5	5.0	1 hour
No Funding	1	5	5.0	
Home Delivered Meals	33	1,767	53.5	1 meal
Funding Inadequate	9	279	31.0	
No Funding	15	930	62.0	
No Provider	9	558	62.0	
Home Repair	2	5	2.5	1 hour
Funding Inadequate	1	4	4.0	
No Funding	1	1	1.0	
Nutrition Counseling	12	102	8.5	1 session
No Funding	12	102	8.5	
Visiting	4	40	10.0	1 visit
Funding Inadequate	4	40	10.0	

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MONONA

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	15	74	4.9	1 hour
Funding Inadequate	10	24	2.4	
No Funding	5	50	10.0	
Counseling	2	40	20.0	1 hour
Funding Inadequate	2	40	20.0	
Emergency Response Syst	6	6	1.0	1 client
Funding Inadequate	1	1	1.0	
No Provider	5	5	1.0	
Home Delivered Meals	27	765	28.3	1 meal
Funding Inadequate	18	558	31.0	
No Provider	9	207	23.0	
Home Repair	3	3	1.0	1 hour
Funding Inadequate	1	1	1.0	
No Funding	2	2	1.0	
Transportation	7	46	6.6	1 one-way trip
Funding Inadequate	2	6	3.0	
No Provider	5	40	8.0	

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PLYMOUTH	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Counseling	50	295	5.9	1 hour
Funding Inadequate	8	80	10.0	
No Provider	42	215	5.1	
Emergency Response Syst	7	7	1.0	1 client
Funding Inadequate	7	7	1.0	
Home Delivered Meals	5	200	40.0	1 meal
No Provider	5	200	40.0	
Home Repair	3	60	20.0	1 hour
Funding Inadequate	3	60	20.0	
Transportation	7	26	3.7	1 one-way trip
Funding Inadequate	7	26	3.7	
Visiting	12	140	11.7	1 visit
Unable to Staff	12	140	11.7	

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WOODBURY	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	14	151	10.8	1 hour
Funding Inadequate	7	81	11.6	
No Provider	7	70	10.0	
Assisted Transportation	2	46	23.0	1 one-way trip
Funding Inadequate	2	46	23.0	
Caregiver Support	9	189	21.0	1 hour
Funding Inadequate	9	189	21.0	
Chore	12	126	10.5	1 hour
No Provider	12	126	10.5	
Congregate Meals	14	317	22.6	1 meal
Funding Inadequate	5	110	22.0	
No Provider	9	207	23.0	
Emergency Response Syst	9	9	1.0	1 client
Unable to Staff	9	9	1.0	
Home Delivered Meals	16	695	43.4	1 meal
Funding Inadequate	9	231	25.7	
No Funding	7	464	66.3	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Material Aide	10	10	1.0	1 client
No Funding	6	6	1.0	
Unable to Staff	4	4	1.0	
Nutrition Counseling	8	40	5.0	1 session
No Funding	8	40	5.0	
Respite	14	526	37.6	1 hour
Funding Inadequate	14	526	37.6	

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Siouxland Area Agency on Aging

Transportation	88	777	8.8	1 one-way trip
Funding Inadequate	38	413	10.9	
No Funding	6	26	4.3	
No Provider	42	318	7.6	
Unable to Staff	2	20	10.0	
Visiting	47	673	14.3	1 visit
Funding Inadequate	18	304	16.9	
No Provider	15	260	17.3	
Unable to Staff	14	109	7.8	

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Hawkeye Valley Area Agency on Aging

BLACK HAWK	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Caregiver Support	9	9	1.0	1 hour
No Funding	9	9	1.0	
Home Repair	6	204	34.0	1 hour
Funding Inadequate	3	3	1.0	
No Funding	3	201	67.0	
Material Aide	13	34	2.6	1 client
No Funding	13	34	2.6	
Personal Care	9	360	40.0	1 hour
Funding Inadequate	9	360	40.0	
Respite	6	90	15.0	1 hour
Funding Inadequate	6	90	15.0	

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Hawkeye Valley Area Agency on Aging

BUCHANAN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Advocacy	9	9	1.0	1 hour
No Provider	9	9	1.0	
Assessment & Intervention	5	20	4.0	1 hour
Funding Inadequate	5	20	4.0	
Assisted Transportation	26	236	9.1	1 one-way trip
Funding Inadequate	2	40	20.0	
No Funding	4	32	8.0	
No Provider	20	164	8.2	
Caregiver Support	9	180	20.0	1 hour
No Funding	9	180	20.0	
Counseling	18	45	2.5	1 hour
Funding Inadequate	9	9	1.0	
No Provider	9	36	4.0	
Emergency Response Syst	1	1	1.0	1 client
Funding Inadequate	1	1	1.0	
Homemaker	1	10	10.0	1 hour
Funding Inadequate	1	10	10.0	
Medication Management	1	5	5.0	1 client
Funding Inadequate	1	5	5.0	
Nutrition Education	5	10	2.0	1 session
Funding Inadequate	5	10	2.0	
Respite	8	160	20.0	1 hour
Funding Inadequate	8	160	20.0	
Training & Education	9	36	4.0	1 hour
No Provider	9	36	4.0	

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Hawkeye Valley Area Agency on Aging

CHICKASAW	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	1	1	1.0	1 client
Funding Inadequate	1	1	1.0	
Transportation	1	10	10.0	1 one-way trip
No Provider	1	10	10.0	
HARDIN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	114	956	8.4	1 hour
Funding Inadequate	14	140	10.0	
No Provider	100	816	8.2	
Home Repair	3	6	2.0	1 hour
Funding Inadequate	2	5	2.5	
No Funding	1	1	1.0	
Mental Health Outreach	19	148	7.8	1/4 hour
No Provider	19	148	7.8	
Transportation	10	44	4.4	1 one-way trip
Funding Inadequate	9	36	4.0	
No Provider	1	8	8.0	
MARSHALL	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	9	270	30.0	1 hour
No Provider	9	270	30.0	
Chore	18	90	5.0	1 hour
No Provider	18	90	5.0	
Homemaker	6	72	12.0	1 hour
Funding Inadequate	3	42	14.0	
No Funding	3	30	10.0	
Material Aide	5	5	1.0	1 client
Funding Inadequate	5	5	1.0	
Visiting	2	28	14.0	1 visit
No Provider	2	28	14.0	

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Hawkeye Valley Area Agency on Aging

TAMA	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Respite	8	160	20.0	1 hour
Unable to Staff	8	160	20.0	
Transportation	9	180	20.0	1 one-way trip
No Provider	9	180	20.0	
Visiting	6	60	10.0	1 visit
No Provider	6	60	10.0	

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Scenic Valley Area Agency on Aging

DELAWARE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	19	126	6.6	1 hour
Funding Inadequate	9	72	8.0	
No Funding	9	34	3.8	
No Provider	1	20	20.0	
Congregate Meals	2	18	9.0	1 meal
No Provider	2	18	9.0	
Emergency Response Syst	20	20	1.0	1 client
No Provider	14	14	1.0	
Unable to Staff	6	6	1.0	
Home Delivered Meals	6	112	18.7	1 meal
Funding Inadequate	6	112	18.7	
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Homemaker	4	40	10.0	1 hour
Funding Inadequate	4	40	10.0	
Material Aide	9	9	1.0	1 client
Funding Inadequate	9	9	1.0	
Mental Health Outreach	18	153	8.5	1/4 hour
No Funding	9	9	1.0	
No Provider	9	144	16.0	
Nutrition Counseling	4	16	4.0	1 session
No Provider	4	16	4.0	
Personal Care	9	45	5.0	1 hour
No Provider	9	45	5.0	
Transportation	11	1,840	167.3	1 one-way trip
No Provider	2	400	200.0	
Unable to Staff	9	1,440	160.0	

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Scenic Valley Area Agency on Aging

DUBUQUE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	9	108	12.0	1 hour
Funding Inadequate	9	108	12.0	
Counseling	9	180	20.0	1 hour
No Provider	9	180	20.0	
Home Delivered Meals	13	403	31.0	1 meal
Funding Inadequate	13	403	31.0	
Material Aide	8	9	1.1	1 client
Funding Inadequate	8	9	1.1	
Transportation	10	76	7.6	1 one-way trip
No Provider	10	76	7.6	
JACKSON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	170	1,613	9.5	1 hour
Funding Inadequate	53	440	8.3	
No Funding	19	145	7.6	
No Provider	81	907	11.2	
Unable to Staff	17	121	7.1	
Home Repair	17	17	1.0	1 hour
Funding Inadequate	15	15	1.0	
No Funding	1	1	1.0	
No Provider	1	1	1.0	
Protective Payee Service	6	30	5.0	1 contact
Unable to Staff	6	30	5.0	
Respite	9	126	14.0	1 hour
Unable to Staff	9	126	14.0	
Transportation	26	121	4.7	1 one-way trip
Unable to Staff	26	121	4.7	
Visiting	80	450	5.6	1 visit
No Provider	72	410	5.7	
Unable to Staff	8	40	5.0	

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Generations Area Agency on Aging

CLINTON

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Counseling	9	9	1.0	1 hour
No Provider	9	9	1.0	
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Nutrition Counseling	182	188	1.0	1 session
No Provider	182	188	1.0	

MUSCATINE

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	66	858	13.0	1 hour
Funding Inadequate	8	160	20.0	
No Provider	55	668	12.1	
Unable to Staff	3	30	10.0	
Caregiver Support	8	8	1.0	1 hour
Unable to Staff	8	8	1.0	
Chore	1	20	20.0	1 hour
No Provider	1	20	20.0	
Home Repair	2	2	1.0	1 hour
No Funding	2	2	1.0	
Material Aide	9	9	1.0	1 client
No Funding	9	9	1.0	
Transportation	28	161	5.8	1 one-way trip
No Provider	28	161	5.8	
Visiting	9	9	1.0	1 visit
No Provider	9	9	1.0	

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Generations Area Agency on Aging

SCOTT	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	5	60	12.0	1 hour
No Provider	2	30	15.0	
Unable to Staff	3	30	10.0	
Assisted Transportation	9	36	4.0	1 one-way trip
Funding Inadequate	9	36	4.0	
Chore	6	180	30.0	1 hour
Funding Inadequate	3	30	10.0	
No Provider	3	150	50.0	
Home Delivered Meals	5	70	14.0	1 meal
Funding Inadequate	5	70	14.0	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Material Aide	11	20	1.8	1 client
Funding Inadequate	11	20	1.8	
Placement Service	9	9	1.0	1 hour
No Provider	9	9	1.0	
Respite	9	90	10.0	1 hour
Funding Inadequate	9	90	10.0	
Transportation	9	90	10.0	1 one-way trip
Funding Inadequate	9	90	10.0	
Visiting	9	45	5.0	1 visit
No Provider	9	45	5.0	

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Heritage Area Agency on Aging

BENTON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	4	80	20.0	1 one-way trip
Funding Inadequate	4	80	20.0	
Caregiver Support	3	250	83.3	1 hour
Funding Inadequate	3	250	83.3	
Chore	1	20	20.0	1 hour
Funding Inadequate	1	20	20.0	
Emergency Response Syst	5	5	1.0	1 client
Funding Inadequate	4	4	1.0	
No Funding	1	1	1.0	
Home Repair	8	143	17.9	1 hour
Funding Inadequate	3	102	34.0	
No Funding	5	41	8.2	
Material Aide	10	10	1.0	1 client
Funding Inadequate	4	4	1.0	
No Funding	6	6	1.0	
Senior Center	6	120	20.0	1 hour
No Provider	6	120	20.0	
Transportation	3	60	20.0	1 one-way trip
No Funding	3	60	20.0	

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Heritage Area Agency on Aging

CEDAR	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	11	11	1.0	1 client
No Funding	11	11	1.0	
Material Aide	11	14	1.3	1 client
No Funding	11	14	1.3	
Mental Health Outreach	7	70	10.0	1/4 hour
No Provider	7	70	10.0	
Personal Care	9	90	10.0	1 hour
Unable to Staff	9	90	10.0	
Protective Payee Service	1	12	12.0	1 contact
No Funding	1	12	12.0	

IOWA	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	25	186	7.4	1 hour
Funding Inadequate	9	65	7.2	
No Funding	13	91	7.0	
No Provider	3	30	10.0	
Emergency Response Syst	7	7	1.0	1 client
No Funding	7	7	1.0	
Material Aide	4	4	1.0	1 client
Funding Inadequate	4	4	1.0	
Mental Health Outreach	9	56	6.2	1/4 hour
No Provider	9	56	6.2	

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Heritage Area Agency on Aging

JOHNSON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	9	36	4.0	1 hour
Funding Inadequate	9	36	4.0	
Caregiver Support	6	24	4.0	1 hour
Funding Inadequate	6	24	4.0	
Chore	149	935	6.3	1 hour
Funding Inadequate	38	236	6.2	
No Funding	5	25	5.0	
No Provider	98	634	6.5	
Unable to Staff	8	40	5.0	
Congregate Meals	10	19	1.9	1 meal
Funding Inadequate	3	9	3.0	
No Funding	7	10	1.4	
Emergency Response Syst	36	135	3.8	1 client
Funding Inadequate	15	15	1.0	
No Funding	9	108	12.0	
No Provider	12	12	1.0	
Home Delivered Meals	39	1,184	30.4	1 meal
Funding Inadequate	39	1,184	30.4	
Home Repair	42	472	11.2	1 hour
Funding Inadequate	32	325	10.2	
No Funding	10	147	14.7	
Homemaker	53	324	6.1	1 hour
Funding Inadequate	53	324	6.1	
Legal Assistance	21	105	5.0	1 hour
No Funding	3	6	2.0	
No Provider	18	99	5.5	
Material Aide	46	55	1.2	1 client
Funding Inadequate	38	47	1.2	
No Funding	8	8	1.0	

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Heritage Area Agency on Aging

Mental Health Outreach	60	372	6.2	1/4 hour
Funding Inadequate	15	132	8.8	
No Funding	6	24	4.0	
No Provider	30	180	6.0	
Unable to Staff	9	36	4.0	
Nutrition Counseling	8	32	4.0	1 session
No Provider	8	32	4.0	
Nutrition Education	8	32	4.0	1 session
No Provider	8	32	4.0	
Personal Care	6	24	4.0	1 hour
No Funding	6	24	4.0	
Protective Payee Service	2	24	12.0	1 contact
No Funding	2	24	12.0	
Reassurance	21	381	18.1	1 contact
No Funding	6	186	31.0	
No Provider	15	195	13.0	
Respite	9	225	25.0	1 hour
Funding Inadequate	9	225	25.0	
Transportation	33	158	4.8	1 one-way trip
Funding Inadequate	27	146	5.4	
No Funding	6	12	2.0	

JONES

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	11	220	20.0	1 hour
No Provider	11	220	20.0	
Material Aide	1	1	1.0	1 client
Funding Inadequate	1	1	1.0	

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Heritage Area Agency on Aging

LINN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	84	561	6.7	1 hour
Funding Inadequate	84	561	6.7	
Assisted Transportation	36	64	1.8	1 one-way trip
Funding Inadequate	15	23	1.5	
No Funding	3	5	1.7	
No Provider	18	36	2.0	
Caregiver Support	9	30	3.3	1 hour
Funding Inadequate	9	30	3.3	
Chore	52	258	5.0	1 hour
Funding Inadequate	45	251	5.6	
No Funding	7	7	1.0	
Emergency Response Syst	216	304	1.4	1 client
Funding Inadequate	208	296	1.4	
No Funding	8	8	1.0	
Home Delivered Meals	4	248	62.0	1 meal
Funding Inadequate	4	248	62.0	
Home Repair	4	16	4.0	1 hour
Funding Inadequate	3	6	2.0	
No Funding	1	10	10.0	
Homemaker	24	144	6.0	1 hour
Funding Inadequate	24	144	6.0	
Material Aide	37	5,043	136.3	1 client
Funding Inadequate	32	5,032	157.3	
No Funding	5	11	2.2	
Medication Management	9	9	1.0	1 client
Funding Inadequate	9	9	1.0	
Mental Health Outreach	123	436	3.5	1/4 hour
Funding Inadequate	117	424	3.6	
No Funding	6	12	2.0	

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Protective Payee Service	6	60	10.0	1 contact
Funding Inadequate	6	60	10.0	
Respite	49	1,163	23.7	1 hour
Funding Inadequate	49	1,163	23.7	
Transportation	572	7,234	12.6	1 one-way trip
Funding Inadequate	300	3,091	10.3	
No Funding	153	3,370	22.0	
No Provider	114	733	6.4	
Unable to Staff	5	40	8.0	
Visiting	2	16	8.0	1 visit
Unable to Staff	2	16	8.0	

WASHINGTON

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	1	5	5.0	1 hour
Funding Inadequate	1	5	5.0	
Personal Care	2	10	5.0	1 hour
No Funding	2	10	5.0	

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Aging Resources of Central Iowa

BOONE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	15	160	10.7	1 hour
Funding Inadequate	15	160	10.7	
Chore	8	68	8.5	1 hour
Funding Inadequate	2	12	6.0	
No Provider	6	56	9.3	
Home Delivered Meals	13	385	29.6	1 meal
Funding Inadequate	13	385	29.6	
Home Repair	3	3	1.0	1 hour
Funding Inadequate	3	3	1.0	
Material Aide	3	3	1.0	1 client
Funding Inadequate	3	3	1.0	
Transportation	18	630	35.0	1 one-way trip
Funding Inadequate	18	630	35.0	

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JASPER	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	29	926	31.9	1 hour
Funding Inadequate	3	30	10.0	
No Funding	26	896	34.5	
Chore	12	72	6.0	1 hour
Funding Inadequate	8	48	6.0	
No Funding	4	24	6.0	
Emergency Response Syst	7	8	1.1	1 client
No Funding	7	8	1.1	
Home Delivered Meals	20	500	25.0	1 meal
Funding Inadequate	1	10	10.0	
No Funding	10	130	13.0	
No Provider	9	360	40.0	
Homemaker	15	120	8.0	1 hour
Funding Inadequate	6	60	10.0	
No Funding	9	60	6.7	
Material Aide	31	295	9.5	1 client
No Funding	31	295	9.5	
Medication Management	3	6	2.0	1 client
No Funding	3	6	2.0	
Mental Health Outreach	9	33	3.7	1/4 hour
No Funding	9	33	3.7	
Protective Payee Service	9	20	2.2	1 contact
No Funding	9	20	2.2	
Respite	29	873	30.1	1 hour
Funding Inadequate	19	532	28.0	
No Funding	10	341	34.1	
Transportation	29	494	17.0	1 one-way trip
No Funding	29	494	17.0	
Visiting	1	29	29.0	1 visit
No Funding	1	29	29.0	

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MARION	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	2	2	1.0	1 client
No Funding	2	2	1.0	
Home Repair	3	3	1.0	1 hour
No Funding	3	3	1.0	
Material Aide	8	66	8.3	1 client
Funding Inadequate	3	3	1.0	
No Funding	5	63	12.6	
Respite	9	170	18.9	1 hour
Funding Inadequate	9	170	18.9	
Transportation	39	860	22.1	1 one-way trip
Funding Inadequate	39	860	22.1	

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POLK	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	14	578	41.3	1 hour
Funding Inadequate	8	338	42.3	
No Funding	6	240	40.0	
Advocacy	1	1	1.0	1 hour
No Funding	1	1	1.0	
Assisted Transportation	122	687	5.6	1 one-way trip
Funding Inadequate	70	414	5.9	
No Funding	52	273	5.3	
Chore	161	1,620	10.1	1 hour
Funding Inadequate	130	1,373	10.6	
No Funding	18	162	9.0	
No Provider	13	85	6.5	
Counseling	3	42	14.0	1 hour
Funding Inadequate	3	42	14.0	
Emergency Response Syst	44	48	1.1	1 client
Funding Inadequate	8	12	1.5	
No Funding	36	36	1.0	
Home Delivered Meals	125	3,729	29.8	1 meal
Funding Inadequate	95	2,833	29.8	
No Funding	20	586	29.3	
No Provider	9	279	31.0	
Unable to Staff	1	31	31.0	
Home Repair	84	2,334	27.8	1 hour
Funding Inadequate	23	685	29.8	
No Funding	61	1,649	27.0	
Homemaker	82	1,201	14.6	1 hour
Funding Inadequate	37	482	13.0	
No Funding	40	619	15.5	
Unable to Staff	5	100	20.0	

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Information & Assistance	1	1	1.0	1 contact
Funding Inadequate	1	1	1.0	
Legal Assistance	8	8	1.0	1 hour
No Funding	8	8	1.0	
Material Aide	307	2,304	7.5	1 client
Funding Inadequate	121	710	5.9	
No Funding	186	1,594	8.6	
Medication Management	28	127	4.5	1 client
Funding Inadequate	26	122	4.7	
No Funding	2	5	2.5	
Mental Health Outreach	14	186	13.3	1/4 hour
Funding Inadequate	14	186	13.3	
Personal Care	42	524	12.5	1 hour
Funding Inadequate	26	339	13.0	
No Funding	11	110	10.0	
Unable to Staff	5	75	15.0	
Protective Payee Service	27	39	1.4	1 contact
Funding Inadequate	12	24	2.0	
No Funding	15	15	1.0	
Reassurance	9	36	4.0	1 contact
No Funding	9	36	4.0	
Respite	317	8,143	25.7	1 hour
Funding Inadequate	202	5,939	29.4	
No Funding	115	2,204	19.2	
Transportation	162	1,438	8.9	1 one-way trip
Funding Inadequate	126	1,170	9.3	
No Funding	36	268	7.4	

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STORY	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	3	15	5.0	1 hour
Funding Inadequate	3	15	5.0	
Assisted Transportation	3	30	10.0	1 one-way trip
Funding Inadequate	3	30	10.0	
Caregiver Support	9	90	10.0	1 hour
No Provider	9	90	10.0	
Chore	68	471	6.9	1 hour
Funding Inadequate	15	150	10.0	
No Funding	8	48	6.0	
No Provider	45	273	6.1	
Emergency Response Syst	5	5	1.0	1 client
Funding Inadequate	1	1	1.0	
No Funding	4	4	1.0	
Home Delivered Meals	5	279	55.8	1 meal
Funding Inadequate	4	248	62.0	
No Funding	1	31	31.0	
Home Repair	2	20	10.0	1 hour
Funding Inadequate	1	10	10.0	
No Funding	1	10	10.0	
Homemaker	14	138	9.9	1 hour
Funding Inadequate	1	8	8.0	
No Funding	13	130	10.0	
Material Aide	23	26	1.1	1 client
Funding Inadequate	18	21	1.2	
No Funding	5	5	1.0	
Medication Management	3	3	1.0	1 client
No Funding	3	3	1.0	
Mental Health Outreach	6	6	1.0	1/4 hour
No Provider	6	6	1.0	

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Aging Resources of Central Iowa

Respite	16	586	36.6	1 hour
Funding Inadequate	4	320	80.0	
No Funding	12	266	22.2	
Transportation	5	90	18.0	1 one-way trip
Funding Inadequate	5	90	18.0	

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Southwest 8 Area Agency on Aging

CASS	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	1	60	60.0	1 hour
No Provider	1	60	60.0	
Assisted Transportation	1	5	5.0	1 one-way trip
No Funding	1	5	5.0	
Home Delivered Meals	4	124	31.0	1 meal
No Provider	4	124	31.0	
Home Repair	3	3	1.0	1 hour
Funding Inadequate	2	2	1.0	
No Funding	1	1	1.0	
Homemaker	9	90	10.0	1 hour
Funding Inadequate	9	90	10.0	
Medication Management	4	20	5.0	1 client
No Provider	4	20	5.0	
Nutrition Counseling	1	20	20.0	1 session
No Provider	1	20	20.0	
Nutrition Education	32	555	17.3	1 session
No Provider	32	555	17.3	
Transportation	17	330	19.4	1 one-way trip
Funding Inadequate	1	20	20.0	
No Provider	16	310	19.4	
Visiting	75	2,225	29.7	1 visit
No Provider	75	2,225	29.7	
FREMONT				
	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	41	184	4.5	1 hour
No Provider	41	184	4.5	
Home Repair	1	2	2.0	1 hour
No Provider	1	2	2.0	

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Southwest 8 Area Agency on Aging

HARRISON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	35	35	1.0	1 hour
Funding Inadequate	20	20	1.0	
No Provider	15	15	1.0	
Home Delivered Meals	3	93	31.0	1 meal
No Funding	3	93	31.0	
Material Aide	11	11	1.0	1 client
Funding Inadequate	4	4	1.0	
No Provider	7	7	1.0	
Nutrition Counseling	10	10	1.0	1 session
Funding Inadequate	6	6	1.0	
No Provider	4	4	1.0	
Visiting	42	42	1.0	1 visit
No Provider	42	42	1.0	
MILLS	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	17	68	4.0	1 hour
No Provider	17	68	4.0	
Material Aide	4	4	1.0	1 client
No Funding	4	4	1.0	
MONTGOMERY	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Material Aide	2	4	2.0	1 client
Funding Inadequate	2	4	2.0	
Medication Management	1	4	4.0	1 client
Funding Inadequate	1	4	4.0	

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PAGE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	6	24	4.0	1 hour
No Provider	6	24	4.0	
Assisted Transportation	19	43	2.3	1 one-way trip
No Funding	11	11	1.0	
No Provider	8	32	4.0	
Caregiver Support	18	30	1.7	1 hour
No Funding	1	4	4.0	
No Provider	17	26	1.5	
Chore	173	661	3.8	1 hour
Funding Inadequate	18	189	10.5	
No Funding	7	7	1.0	
No Provider	148	465	3.1	
Congregate Meals	3	15	5.0	1 meal
No Provider	3	15	5.0	
Home Repair	75	99	1.3	1 hour
Funding Inadequate	15	21	1.4	
No Funding	1	1	1.0	
No Provider	59	77	1.3	
Homemaker	14	66	4.7	1 hour
Funding Inadequate	14	66	4.7	
Material Aide	9	137	15.2	1 client
Funding Inadequate	6	12	2.0	
No Funding	3	125	41.7	
Mental Health Outreach	5	11	2.2	1/4 hour
No Provider	5	11	2.2	
Nutrition Counseling	9	9	1.0	1 session
No Provider	9	9	1.0	
Reassurance	9	9	1.0	1 contact
No Provider	9	9	1.0	

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Respite	6	60	10.0	1 hour
Funding Inadequate	6	60	10.0	
Retired Service Volunteer P	38	129	3.4	1 placement
No Provider	36	127	3.5	
Unable to Staff	2	2	1.0	
Visiting	17	41	2.4	1 visit
No Funding	4	16	4.0	
No Provider	13	25	1.9	

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Southwest 8 Area Agency on Aging

POTTAWATTAMIE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	16	264	16.5	1 hour
No Provider	16	264	16.5	
Advocacy	9	36	4.0	1 hour
No Provider	9	36	4.0	
Assisted Transportation	1	5	5.0	1 one-way trip
Funding Inadequate	1	5	5.0	
Caregiver Support	1	10	10.0	1 hour
No Provider	1	10	10.0	
Chore	41	218	5.3	1 hour
Funding Inadequate	3	7	2.3	
No Provider	38	211	5.6	
Emergency Response Syst	1	1	1.0	1 client
No Funding	1	1	1.0	
Home Delivered Meals	6	195	32.5	1 meal
Funding Inadequate	5	165	33.0	
No Funding	1	30	30.0	
Home Repair	4	66	16.5	1 hour
Funding Inadequate	1	5	5.0	
No Provider	3	61	20.3	
Homemaker	34	520	15.3	1 hour
Funding Inadequate	34	520	15.3	
Material Aide	20	239	12.0	1 client
Funding Inadequate	17	218	12.8	
No Funding	3	21	7.0	
Medication Management	1	4	4.0	1 client
Funding Inadequate	1	4	4.0	
Mental Health Outreach	35	265	7.6	1/4 hour
No Funding	8	64	8.0	
No Provider	27	201	7.4	

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Nutrition Counseling	20	165	8.3	1 session
No Provider	20	165	8.3	
Nutrition Education	3	6	2.0	1 session
No Provider	3	6	2.0	
Respite	10	186	18.6	1 hour
Funding Inadequate	7	126	18.0	
No Funding	3	60	20.0	
Transportation	21	397	18.9	1 one-way trip
Funding Inadequate	2	55	27.5	
No Funding	8	32	4.0	
No Provider	11	310	28.2	

SHELBY

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Congregate Meals	6	138	23.0	1 meal
No Provider	6	138	23.0	
Transportation	1	12	12.0	1 one-way trip
No Provider	1	12	12.0	

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Area XIV Agency on Aging

ADAIR	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	12	180	15.0	1 hour
Funding Inadequate	3	45	15.0	
No Provider	9	135	15.0	
Congregate Meals	3	93	31.0	1 meal
No Funding	3	93	31.0	
Home Delivered Meals	9	180	20.0	1 meal
No Provider	9	180	20.0	
Homemaker	3	90	30.0	1 hour
Funding Inadequate	3	90	30.0	
DECATUR	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	6	150	25.0	1 hour
Funding Inadequate	6	150	25.0	
Emergency Response Syst	12	12	1.0	1 client
Funding Inadequate	12	12	1.0	
Home Delivered Meals	11	589	53.5	1 meal
Funding Inadequate	11	589	53.5	
Homemaker	12	105	8.8	1 hour
Funding Inadequate	9	90	10.0	
No Funding	3	15	5.0	
Material Aide	3	150	50.0	1 client
Funding Inadequate	3	150	50.0	
Personal Care	5	50	10.0	1 hour
Funding Inadequate	5	50	10.0	
Transportation	3	30	10.0	1 one-way trip
Funding Inadequate	3	30	10.0	
RINGGOLD	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Transportation	26	260	10.0	1 one-way trip
No Provider	26	260	10.0	

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Area XIV Agency on Aging

TAYLOR

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	3	90	30.0	1 one-way trip
No Provider	3	90	30.0	
Chore	6	90	15.0	1 hour
No Provider	6	90	15.0	
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Legal Assistance	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Transportation	29	335	11.6	1 one-way trip
No Provider	29	335	11.6	

UNION

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	1	30	30.0	1 hour
No Provider	1	30	30.0	
Counseling	4	40	10.0	1 hour
No Provider	4	40	10.0	
Home Repair	2	51	25.5	1 hour
Funding Inadequate	1	1	1.0	
No Funding	1	50	50.0	
Homemaker	9	270	30.0	1 hour
Unable to Staff	9	270	30.0	
Personal Care	1	10	10.0	1 hour
Funding Inadequate	1	10	10.0	
Transportation	6	88	14.7	1 one-way trip
Funding Inadequate	2	48	24.0	
No Provider	4	40	10.0	

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Seneca Area Agency on Aging

APPANOOSE

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Congregate Meals	5	115	23.0	1 meal
Unable to Staff	5	115	23.0	
Home Repair	4	4	1.0	1 hour
Funding Inadequate	3	3	1.0	
No Funding	1	1	1.0	
Homemaker	7	345	49.3	1 hour
Funding Inadequate	2	252	126.0	
No Funding	5	93	18.6	
Material Aide	5	142	28.4	1 client
No Funding	5	142	28.4	
Visiting	1	1	1.0	1 visit
Unable to Staff	1	1	1.0	

DAVIS

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	5	60	12.0	1 hour
Funding Inadequate	1	20	20.0	
No Provider	4	40	10.0	
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Nutrition Education	83	83	1.0	1 session
No Provider	83	83	1.0	

JEFFERSON

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	10	110	11.0	1 one-way trip
Funding Inadequate	10	110	11.0	
Chore	8	150	18.8	1 hour
No Provider	8	150	18.8	
Material Aide	6	11	1.8	1 client
No Funding	6	11	1.8	

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Seneca Area Agency on Aging

KEOKUK	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Caregiver Support	7	210	30.0	1 hour
Funding Inadequate	7	210	30.0	
Chore	14	360	25.7	1 hour
No Provider	14	360	25.7	
LUCAS	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Homemaker	1	30	30.0	1 hour
Funding Inadequate	1	30	30.0	
Personal Care	1	5	5.0	1 hour
Funding Inadequate	1	5	5.0	
Respite	2	30	15.0	1 hour
No Funding	2	30	15.0	
MAHASKA	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	7	105	15.0	1 hour
No Provider	7	105	15.0	
Homemaker	1	15	15.0	1 hour
Unable to Staff	1	15	15.0	
Visiting	3	3	1.0	1 visit
No Provider	3	3	1.0	
MONROE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	2	20	10.0	1 hour
Funding Inadequate	2	20	10.0	
Homemaker	3	90	30.0	1 hour
Funding Inadequate	3	90	30.0	
VAN BUREN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	17	203	11.9	1 one-way trip
Funding Inadequate	17	203	11.9	

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Seneca Area Agency on Aging

WAPELLO	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	15	726	48.4	1 hour
No Provider	15	726	48.4	
Caregiver Support	14	700	50.0	1 hour
Funding Inadequate	12	600	50.0	
Unable to Staff	2	100	50.0	
Chore	8	85	10.6	1 hour
Funding Inadequate	6	65	10.8	
No Funding	2	20	10.0	
Emergency Response Syst	9	9	1.0	1 client
Unable to Staff	9	9	1.0	
Home Delivered Meals	7	217	31.0	1 meal
No Provider	7	217	31.0	
Home Repair	67	3,348	50.0	1 hour
Funding Inadequate	66	3,298	50.0	
No Funding	1	50	50.0	
Homemaker	5	210	42.0	1 hour
Funding Inadequate	5	210	42.0	
Material Aide	20	44	2.2	1 client
Funding Inadequate	9	9	1.0	
No Funding	6	30	5.0	
No Provider	5	5	1.0	
Mental Health Outreach	8	8	1.0	1/4 hour
No Provider	8	8	1.0	
Nutrition Education	28	28	1.0	1 session
No Provider	28	28	1.0	

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Seneca Area Agency on Aging

WAYNE

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Homemaker	3	30	10.0	1 hour
Funding Inadequate	3	30	10.0	
Material Aide	2	2	1.0	1 client
Funding Inadequate	2	2	1.0	

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Southeast Iowa Area Agency on Aging

DES MOINES	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Delivered Meals	14	181	12.9	1 meal
Funding Inadequate	14	181	12.9	
HENRY	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	1	10	10.0	1 one-way trip
Funding Inadequate	1	10	10.0	
LOUISA	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Delivered Meals	4	84	21.0	1 meal
Funding Inadequate	4	84	21.0	