

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
**Unmet Needs Report**  
**7/1/2010 to 08/31/2010**

State Totals	Total Consumers	Total Units	Avg. per Consumer	Service Unit of Measure
Adult Consumer Protection Service	3	15	5.0	1 hour
Adult Daycare	100	1,296	13.0	1 hour
Advocacy	9	69	7.7	1 hour
Assisted Transportation	87	534	6.1	1 one-way trip
Caregiver Support	27	174	6.4	1 hour
Chore	571	4,768	8.4	1 hour
Congregate Meals	24	552	23.0	1 meal
Counseling	49	551	11.2	1 hour
Emergency Response System	284	412	1.5	1 client
Employment	3	3	1.0	1 placement
Home Delivered Meals	253	6,344	25.1	1 meal
Home Repair	114	5,161	45.3	1 hour
Homemaker	165	1,989	12.1	1 hour
Legal Assistance	21	75	3.6	1 hour
Legal Education	1	2	2.0	1 contact
Material Aide	468	1,488	3.2	1 client
Medication Management	12	24	2.0	1 client
Mental Health Outreach	111	819	7.4	1/4 hour
Nutrition Counseling	267	992	3.7	1 session
Nutrition Education	21	39	1.9	1 session
Outreach	1	5	5.0	1 contact
Personal Care	49	749	15.3	1 hour
Placement Service	1	1	1.0	1 hour
Preventive Health Promotion	1	1	1.0	1 contact
Protective Payee Service	1	10	10.0	1 contact
Reassurance	6	96	16.0	1 contact
Respite	161	5,025	31.2	1 hour
Retired Service Volunteer Program	6	24	4.0	1 placement
Senior Center	4	120	30.0	1 hour
Training & Education	1	60	60.0	1 hour
Transportation	488	11,568	23.7	1 one-way trip
Visiting	78	765	9.8	1 visit

Note: This report is provided as a tool that identifies unmet needs of elderly lowans that participate in the Case Management Program for Frail Elders (CMPFE) and should not be considered all inclusive and definitive.

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**NorthLand Area Agency on Aging**

<b>ALLAMAKEE</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	3	30	10.0	1 hour
No Provider	3	30	10.0	
Home Delivered Meals	26	360	13.8	1 meal
No Provider	26	360	13.8	
Transportation	56	1,027	18.3	1 one-way trip
Funding Inadequate	6	90	15.0	
No Funding	38	850	22.4	
No Provider	12	87	7.3	
<b>CLAYTON</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	3	30	10.0	1 hour
No Provider	3	30	10.0	
Chore	3	30	10.0	1 hour
Funding Inadequate	3	30	10.0	
Home Delivered Meals	9	51	5.7	1 meal
No Provider	6	45	7.5	
Unable to Staff	3	6	2.0	
Home Repair	2	2	1.0	1 hour
Funding Inadequate	2	2	1.0	
Homemaker	3	30	10.0	1 hour
Funding Inadequate	3	30	10.0	
Nutrition Counseling	1	200	200.0	1 session
No Funding	1	200	200.0	
Transportation	27	2,095	77.6	1 one-way trip
No Funding	27	2,095	77.6	

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<b>FAYETTE</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	15	162	10.8	1 hour
Funding Inadequate	9	90	10.0	
No Provider	6	72	12.0	
Congregate Meals	1	10	10.0	1 meal
No Provider	1	10	10.0	
Home Delivered Meals	36	451	12.5	1 meal
No Provider	36	451	12.5	
Material Aide	5	5	1.0	1 client
Funding Inadequate	2	2	1.0	
No Funding	3	3	1.0	
Mental Health Outreach	12	48	4.0	1/4 hour
Funding Inadequate	3	12	4.0	
No Provider	9	36	4.0	
Respite	6	102	17.0	1 hour
Funding Inadequate	3	72	24.0	
No Funding	3	30	10.0	
Transportation	28	700	25.0	1 one-way trip
Funding Inadequate	3	30	10.0	
No Funding	16	598	37.4	
No Provider	9	72	8.0	
<b>HOWARD</b>				
Chore	4	40	10.0	1 hour
No Provider	4	40	10.0	
Home Delivered Meals	24	258	10.8	1 meal
No Provider	24	258	10.8	
Transportation	6	72	12.0	1 one-way trip
No Funding	6	72	12.0	

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<b>WINNESHIEK</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	9	228	25.3	1 hour
No Provider	9	228	25.3	
Emergency Response Syst	2	2	1.0	1 client
No Funding	2	2	1.0	
Home Delivered Meals	3	69	23.0	1 meal
No Provider	3	69	23.0	
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Homemaker	4	62	15.5	1 hour
No Funding	4	62	15.5	
Material Aide	1	1	1.0	1 client
No Funding	1	1	1.0	
Respite	3	30	10.0	1 hour
No Funding	3	30	10.0	
Training & Education	1	60	60.0	1 hour
Funding Inadequate	1	60	60.0	
Transportation	7	139	19.9	1 one-way trip
No Funding	7	139	19.9	

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**Elderbridge Area Agency on Aging**

<b>CALHOUN</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Transportation	6	2,253	375.5	1 one-way trip
No Funding	6	2,253	375.5	

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**Elderbridge Area Agency on Aging**

<b>CERRO GORDO</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Consumer Protection	3	15	5.0	1 hour
Funding Inadequate	3	15	5.0	
Adult Daycare	13	68	5.2	1 hour
Funding Inadequate	13	68	5.2	
Advocacy	6	66	11.0	1 hour
Funding Inadequate	3	30	10.0	
No Provider	3	36	12.0	
Assisted Transportation	28	223	8.0	1 one-way trip
Funding Inadequate	13	130	10.0	
No Funding	3	30	10.0	
No Provider	12	63	5.3	
Caregiver Support	19	100	5.3	1 hour
Funding Inadequate	13	85	6.5	
No Provider	6	15	2.5	
Chore	3	24	8.0	1 hour
No Provider	3	24	8.0	
Counseling	21	333	15.9	1 hour
Funding Inadequate	9	135	15.0	
No Provider	12	198	16.5	
Emergency Response Syst	12	12	1.0	1 client
Funding Inadequate	3	3	1.0	
Unable to Staff	9	9	1.0	
Employment	3	3	1.0	1 placement
No Provider	3	3	1.0	
Home Delivered Meals	7	175	25.0	1 meal
Funding Inadequate	4	100	25.0	
No Provider	3	75	25.0	
Home Repair	6	48	8.0	1 hour
Funding Inadequate	6	48	8.0	

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Homemaker	3	60	20.0	1 hour
Funding Inadequate	3	60	20.0	
Legal Assistance	15	69	4.6	1 hour
Funding Inadequate	9	54	6.0	
No Provider	6	15	2.5	
Material Aide	34	302	8.9	1 client
Funding Inadequate	34	302	8.9	
Medication Management	3	3	1.0	1 client
Funding Inadequate	3	3	1.0	
Nutrition Counseling	3	12	4.0	1 session
No Provider	3	12	4.0	
Nutrition Education	3	12	4.0	1 session
Funding Inadequate	3	12	4.0	
Outreach	1	5	5.0	1 contact
Funding Inadequate	1	5	5.0	
Preventive Health Promotio	1	1	1.0	1 contact
No Provider	1	1	1.0	
Respite	6	90	15.0	1 hour
No Funding	3	45	15.0	
Unable to Staff	3	45	15.0	
Senior Center	1	30	30.0	1 hour
No Provider	1	30	30.0	
Transportation	7	74	10.6	1 one-way trip
Funding Inadequate	6	54	9.0	
No Provider	1	20	20.0	
Visiting	6	36	6.0	1 visit
Funding Inadequate	6	36	6.0	

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<b>FLOYD</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Repair	1	40	40.0	1 hour
Funding Inadequate	1	40	40.0	
Material Aide	2	10	5.0	1 client
Funding Inadequate	2	10	5.0	
<b>FRANKLIN</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	3	3	1.0	1 client
Funding Inadequate	3	3	1.0	
<b>HANCOCK</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	3	15	5.0	1 one-way trip
No Provider	3	15	5.0	
Material Aide	17	141	8.3	1 client
Funding Inadequate	17	141	8.3	
Respite	1	30	30.0	1 hour
No Provider	1	30	30.0	
<b>HUMBOLDT</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	3	3	1.0	1 client
Funding Inadequate	3	3	1.0	
Home Repair	4	6	1.5	1 hour
No Funding	4	6	1.5	
Personal Care	1	8	8.0	1 hour
No Provider	1	8	8.0	
Transportation	3	54	18.0	1 one-way trip
No Provider	3	54	18.0	

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<b>KOSSUTH</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	3	25	8.3	1 hour
Funding Inadequate	2	20	10.0	
No Provider	1	5	5.0	
Home Repair	2	360	180.0	1 hour
No Funding	2	360	180.0	
Respite	1	16	16.0	1 hour
Funding Inadequate	1	16	16.0	
Transportation	3	3	1.0	1 one-way trip
No Funding	3	3	1.0	
<b>POCAHONTAS</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Respite	1	2,166	2,166.0	1 hour
No Provider	1	2,166	2,166.0	
Transportation	9	141	15.7	1 one-way trip
Funding Inadequate	6	123	20.5	
No Provider	3	18	6.0	
<b>SAC</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Mental Health Outreach	3	12	4.0	1/4 hour
No Provider	3	12	4.0	

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<b>WEBSTER</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	3	12	4.0	1 hour
No Provider	3	12	4.0	
Home Repair	3	3,301	1,100.3	1 hour
Funding Inadequate	2	2,600	1,300.0	
No Funding	1	701	701.0	
Homemaker	3	30	10.0	1 hour
No Funding	3	30	10.0	
Material Aide	1	50	50.0	1 client
No Funding	1	50	50.0	
Mental Health Outreach	3	60	20.0	1/4 hour
No Provider	3	60	20.0	
Nutrition Counseling	3	24	8.0	1 session
No Provider	3	24	8.0	
Transportation	6	1,332	222.0	1 one-way trip
Funding Inadequate	3	132	44.0	
No Provider	3	1,200	400.0	
<b>WINNEBAGO</b>				
Congregate Meals	3	69	23.0	1 meal
Funding Inadequate	3	69	23.0	
Transportation	3	54	18.0	1 one-way trip
No Provider	3	54	18.0	

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<b>WORTH</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Congregate Meals	3	93	31.0	1 meal
No Provider	3	93	31.0	
Home Repair	1	100	100.0	1 hour
Funding Inadequate	1	100	100.0	
Homemaker	3	39	13.0	1 hour
No Provider	3	39	13.0	
Material Aide	5	5	1.0	1 client
Funding Inadequate	3	3	1.0	
No Funding	2	2	1.0	
Personal Care	3	27	9.0	1 hour
No Provider	3	27	9.0	
Senior Center	3	90	30.0	1 hour
No Provider	3	90	30.0	
<b>WRIGHT</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Nutrition Counseling	129	591	4.6	1 session
No Provider	129	591	4.6	

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**Northwest Aging Association**

<b>BUENA VISTA</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	7	49	7.0	1 hour
No Provider	7	49	7.0	
Mental Health Outreach	3	24	8.0	1/4 hour
No Provider	3	24	8.0	
Transportation	3	30	10.0	1 one-way trip
Funding Inadequate	3	30	10.0	
<b>CLAY</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Repair	2	2	1.0	1 hour
No Funding	2	2	1.0	
Mental Health Outreach	3	36	12.0	1/4 hour
Funding Inadequate	3	36	12.0	
<b>DICKINSON</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Mental Health Outreach	3	24	8.0	1/4 hour
Funding Inadequate	3	24	8.0	
<b>EMMET</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	12	198	16.5	1 hour
No Provider	12	198	16.5	
Homemaker	3	48	16.0	1 hour
Unable to Staff	3	48	16.0	
<b>LYON</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	30	201	6.7	1 hour
No Provider	30	201	6.7	
Transportation	3	18	6.0	1 one-way trip
No Provider	3	18	6.0	

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**Northwest Aging Association**

**OSCEOLA**

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	37	173	4.7	1 hour
Funding Inadequate	2	8	4.0	
No Funding	6	24	4.0	
No Provider	29	141	4.9	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Visiting	2	8	4.0	1 visit
No Provider	2	8	4.0	

**PALO ALTO**

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	3	30	10.0	1 hour
No Provider	3	30	10.0	
Respite	3	15	5.0	1 hour
No Provider	3	15	5.0	

**SIOUX**

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	3	108	36.0	1 hour
No Provider	3	108	36.0	
Chore	57	355	6.2	1 hour
Funding Inadequate	3	24	8.0	
No Provider	54	331	6.1	
Home Delivered Meals	3	69	23.0	1 meal
No Funding	3	69	23.0	
Mental Health Outreach	3	48	16.0	1/4 hour
No Provider	3	48	16.0	
Transportation	3	12	4.0	1 one-way trip
No Funding	3	12	4.0	

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**Siouxland Area Agency on Aging**

<b>CHEROKEE</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Counseling	3	15	5.0	1 hour
No Funding	3	15	5.0	
Home Delivered Meals	5	310	62.0	1 meal
No Funding	4	248	62.0	
No Provider	1	62	62.0	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Nutrition Counseling	3	24	8.0	1 session
No Funding	3	24	8.0	
Visiting	3	30	10.0	1 visit
Funding Inadequate	3	30	10.0	
<b>IDA</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	6	120	20.0	1 hour
No Funding	6	120	20.0	
Respite	3	144	48.0	1 hour
Unable to Staff	3	144	48.0	

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**Siouxland Area Agency on Aging**

**MONONA**

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	9	78	8.7	1 hour
Funding Inadequate	9	78	8.7	
Counseling	3	60	20.0	1 hour
Funding Inadequate	3	60	20.0	
Emergency Response Syst	3	3	1.0	1 client
Funding Inadequate	3	3	1.0	
Home Delivered Meals	12	324	27.0	1 meal
Funding Inadequate	9	255	28.3	
No Provider	3	69	23.0	
Transportation	12	63	5.3	1 one-way trip
Funding Inadequate	3	9	3.0	
No Funding	3	33	11.0	
No Provider	6	21	3.5	

**PLYMOUTH**

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	6	108	18.0	1 hour
No Provider	6	108	18.0	
Counseling	8	55	6.9	1 hour
Funding Inadequate	3	30	10.0	
No Provider	5	25	5.0	
Emergency Response Syst	3	3	1.0	1 client
Funding Inadequate	3	3	1.0	
Home Repair	2	40	20.0	1 hour
Funding Inadequate	2	40	20.0	
Transportation	3	18	6.0	1 one-way trip
Funding Inadequate	3	18	6.0	

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<b>WOODBURY</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	6	189	31.5	1 hour
Funding Inadequate	6	189	31.5	
Caregiver Support	1	21	21.0	1 hour
Funding Inadequate	1	21	21.0	
Chore	11	144	13.1	1 hour
Funding Inadequate	8	114	14.3	
No Provider	3	30	10.0	
Congregate Meals	8	206	25.8	1 meal
Funding Inadequate	5	137	27.4	
No Provider	3	69	23.0	
Counseling	2	10	5.0	1 hour
Funding Inadequate	2	10	5.0	
Emergency Response Syst	5	5	1.0	1 client
Unable to Staff	5	5	1.0	
Home Delivered Meals	19	645	33.9	1 meal
Funding Inadequate	16	459	28.7	
No Funding	3	186	62.0	
Home Repair	2	2	1.0	1 hour
Funding Inadequate	1	1	1.0	
No Funding	1	1	1.0	
Homemaker	3	30	10.0	1 hour
Funding Inadequate	3	30	10.0	
Material Aide	3	3	1.0	1 client
No Funding	3	3	1.0	
Nutrition Counseling	1	5	5.0	1 session
No Funding	1	5	5.0	
Personal Care	5	57	11.4	1 hour
Funding Inadequate	3	15	5.0	
No Funding	2	42	21.0	

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Respite	12	237	19.8	1 hour
Funding Inadequate	12	237	19.8	
Transportation	45	378	8.4	1 one-way trip
Funding Inadequate	24	234	9.8	
No Funding	3	30	10.0	
No Provider	12	72	6.0	
Unable to Staff	6	42	7.0	
Visiting	12	315	26.3	1 visit
Funding Inadequate	6	252	42.0	
No Provider	3	60	20.0	
Unable to Staff	3	3	1.0	

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**Hawkeye Valley Area Agency on Aging**

<b>BLACK HAWK</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Caregiver Support	3	3	1.0	1 hour
No Funding	3	3	1.0	
Home Repair	2	101	50.5	1 hour
Funding Inadequate	1	1	1.0	
No Funding	1	100	100.0	
Personal Care	1	40	40.0	1 hour
Funding Inadequate	1	40	40.0	
<b>BUCHANAN</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Counseling	6	33	5.5	1 hour
Funding Inadequate	3	3	1.0	
No Provider	3	30	10.0	
<b>CHICKASAW</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Delivered Meals	2	124	62.0	1 meal
No Funding	2	124	62.0	
<b>HARDIN</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	93	669	7.2	1 hour
Funding Inadequate	6	60	10.0	
No Provider	87	609	7.0	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Mental Health Outreach	6	48	8.0	1/4 hour
No Provider	6	48	8.0	
Transportation	3	12	4.0	1 one-way trip
Funding Inadequate	3	12	4.0	

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**Hawkeye Valley Area Agency on Aging**

<b>MARSHALL</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	9	243	27.0	1 hour
No Provider	9	243	27.0	
Chore	6	30	5.0	1 hour
No Provider	6	30	5.0	
Material Aide	2	2	1.0	1 client
Funding Inadequate	2	2	1.0	
Mental Health Outreach	6	36	6.0	1/4 hour
No Provider	6	36	6.0	
Visiting	30	246	8.2	1 visit
No Provider	30	246	8.2	
<b>TAMA</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Respite	1	20	20.0	1 hour
Unable to Staff	1	20	20.0	
Transportation	3	60	20.0	1 one-way trip
No Provider	3	60	20.0	

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**Scenic Valley Area Agency on Aging**

<b>DELAWARE</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	1	56	56.0	1 hour
Funding Inadequate	1	56	56.0	
Chore	9	102	11.3	1 hour
Funding Inadequate	3	24	8.0	
No Funding	3	18	6.0	
No Provider	3	60	20.0	
Emergency Response Syst	20	20	1.0	1 client
No Funding	3	3	1.0	
No Provider	17	17	1.0	
Home Delivered Meals	9	225	25.0	1 meal
Funding Inadequate	6	105	17.5	
No Funding	3	120	40.0	
Homemaker	3	30	10.0	1 hour
Funding Inadequate	3	30	10.0	
Material Aide	3	3	1.0	1 client
Funding Inadequate	3	3	1.0	
Mental Health Outreach	6	51	8.5	1/4 hour
No Funding	3	3	1.0	
No Provider	3	48	16.0	
Personal Care	3	15	5.0	1 hour
No Provider	3	15	5.0	
Transportation	3	480	160.0	1 one-way trip
Unable to Staff	3	480	160.0	

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**Scenic Valley Area Agency on Aging**

<b>DUBUQUE</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	1	12	12.0	1 hour
Funding Inadequate	1	12	12.0	
Home Delivered Meals	1	31	31.0	1 meal
Funding Inadequate	1	31	31.0	
Material Aide	7	13	1.9	1 client
Funding Inadequate	7	13	1.9	
<b>JACKSON</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	39	408	10.5	1 hour
Funding Inadequate	9	99	11.0	
No Funding	6	45	7.5	
No Provider	21	249	11.9	
Unable to Staff	3	15	5.0	
Home Repair	7	7	1.0	1 hour
Funding Inadequate	7	7	1.0	
Respite	1	14	14.0	1 hour
Unable to Staff	1	14	14.0	
Transportation	4	19	4.8	1 one-way trip
Unable to Staff	4	19	4.8	
Visiting	6	30	5.0	1 visit
No Provider	6	30	5.0	

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**Generations Area Agency on Aging**

<b>CLINTON</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Counseling	3	3	1.0	1 hour
No Provider	3	3	1.0	
Nutrition Counseling	123	123	1.0	1 session
Funding Inadequate	2	2	1.0	
No Provider	121	121	1.0	
<b>MUSCATINE</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	18	216	12.0	1 hour
Funding Inadequate	3	60	20.0	
No Provider	15	156	10.4	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Material Aide	3	3	1.0	1 client
No Funding	3	3	1.0	
Transportation	6	6	1.0	1 one-way trip
No Provider	6	6	1.0	

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**Generations Area Agency on Aging**

<b>SCOTT</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	3	12	4.0	1 one-way trip
Funding Inadequate	3	12	4.0	
Emergency Response Syst	1	1	1.0	1 client
Funding Inadequate	1	1	1.0	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Material Aide	3	6	2.0	1 client
Funding Inadequate	2	5	2.5	
No Funding	1	1	1.0	
Placement Service	1	1	1.0	1 hour
No Provider	1	1	1.0	
Respite	3	30	10.0	1 hour
Funding Inadequate	3	30	10.0	
Transportation	1	10	10.0	1 one-way trip
Funding Inadequate	1	10	10.0	
Visiting	3	15	5.0	1 visit
No Provider	3	15	5.0	

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**Heritage Area Agency on Aging**

<b>BENTON</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	5	5	1.0	1 client
Funding Inadequate	3	3	1.0	
No Funding	2	2	1.0	
Material Aide	3	3	1.0	1 client
Funding Inadequate	3	3	1.0	
Transportation	3	60	20.0	1 one-way trip
No Funding	3	60	20.0	
<b>CEDAR</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	4	4	1.0	1 client
No Funding	4	4	1.0	
Material Aide	3	3	1.0	1 client
Funding Inadequate	3	3	1.0	
Personal Care	3	30	10.0	1 hour
Unable to Staff	3	30	10.0	
<b>IOWA</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	15	75	5.0	1 hour
Funding Inadequate	15	75	5.0	
Emergency Response Syst	6	6	1.0	1 client
Funding Inadequate	6	6	1.0	
Mental Health Outreach	6	36	6.0	1/4 hour
No Provider	6	36	6.0	

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**Heritage Area Agency on Aging**

<b>JOHNSON</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Caregiver Support	1	20	20.0	1 hour
No Provider	1	20	20.0	
Chore	25	226	9.0	1 hour
Funding Inadequate	13	130	10.0	
No Provider	12	96	8.0	
Congregate Meals	9	174	19.3	1 meal
Funding Inadequate	6	168	28.0	
No Funding	3	6	2.0	
Emergency Response Syst	6	28	4.7	1 client
Funding Inadequate	1	1	1.0	
No Funding	2	24	12.0	
No Provider	3	3	1.0	
Home Delivered Meals	9	456	50.7	1 meal
Funding Inadequate	9	456	50.7	
Home Repair	9	89	9.9	1 hour
Funding Inadequate	6	52	8.7	
No Funding	3	37	12.3	
Homemaker	12	90	7.5	1 hour
Funding Inadequate	12	90	7.5	
Material Aide	13	28	2.2	1 client
Funding Inadequate	12	27	2.3	
No Funding	1	1	1.0	
Medication Management	3	3	1.0	1 client
Funding Inadequate	3	3	1.0	
Mental Health Outreach	17	116	6.8	1/4 hour
Funding Inadequate	3	24	8.0	
No Funding	3	12	4.0	
No Provider	11	80	7.3	
Nutrition Counseling	3	12	4.0	1 session
No Provider	3	12	4.0	

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**Heritage Area Agency on Aging**

Nutrition Education	3	12	4.0	1 session
No Provider	3	12	4.0	
Reassurance	6	96	16.0	1 contact
No Funding	3	93	31.0	
No Provider	3	3	1.0	
Transportation	13	68	5.2	1 one-way trip
Funding Inadequate	13	68	5.2	

**JONES**

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	3	60	20.0	1 hour
No Provider	3	60	20.0	

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**Heritage Area Agency on Aging**

<b>LINN</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	21	102	4.9	1 hour
Funding Inadequate	21	102	4.9	
Assisted Transportation	6	39	6.5	1 one-way trip
Funding Inadequate	3	3	1.0	
No Funding	3	36	12.0	
Chore	21	83	4.0	1 hour
Funding Inadequate	18	65	3.6	
No Funding	3	18	6.0	
Emergency Response Syst	73	73	1.0	1 client
Funding Inadequate	64	64	1.0	
No Funding	9	9	1.0	
Home Repair	3	12	4.0	1 hour
Funding Inadequate	1	1	1.0	
No Funding	2	11	5.5	
Homemaker	29	299	10.3	1 hour
Funding Inadequate	29	299	10.3	
Material Aide	59	62	1.1	1 client
Funding Inadequate	40	43	1.1	
No Funding	19	19	1.0	
Mental Health Outreach	22	88	4.0	1/4 hour
Funding Inadequate	16	40	2.5	
No Funding	3	24	8.0	
No Provider	3	24	8.0	
Protective Payee Service	1	10	10.0	1 contact
Funding Inadequate	1	10	10.0	
Respite	15	489	32.6	1 hour
Funding Inadequate	15	489	32.6	

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**Heritage Area Agency on Aging**

Transportation	93	1,047	11.3	1 one-way trip
Funding Inadequate	56	521	9.3	
No Funding	24	387	16.1	
No Provider	13	139	10.7	
Visiting	3	3	1.0	1 visit
Funding Inadequate	3	3	1.0	
<b>WASHINGTON</b>				
	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	3	15	5.0	1 hour
Funding Inadequate	3	15	5.0	

**Iowa Department on Aging**  
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**Aging Resources of Central Iowa**

<b>BOONE</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	3	15	5.0	1 hour
Funding Inadequate	3	15	5.0	
Chore	4	24	6.0	1 hour
Funding Inadequate	3	18	6.0	
No Provider	1	6	6.0	
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Material Aide	6	18	3.0	1 client
Funding Inadequate	3	3	1.0	
No Funding	3	15	5.0	
Personal Care	6	75	12.5	1 hour
Funding Inadequate	6	75	12.5	
Respite	1	15	15.0	1 hour
Funding Inadequate	1	15	15.0	
Transportation	12	270	22.5	1 one-way trip
Funding Inadequate	12	270	22.5	

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
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**Aging Resources of Central Iowa**

<b>JASPER</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	4	13	3.3	1 hour
No Funding	4	13	3.3	
Chore	3	15	5.0	1 hour
No Funding	3	15	5.0	
Emergency Response Syst	11	15	1.4	1 client
No Funding	11	15	1.4	
Homemaker	6	57	9.5	1 hour
No Funding	6	57	9.5	
Material Aide	10	11	1.1	1 client
No Funding	10	11	1.1	
Medication Management	3	6	2.0	1 client
No Funding	3	6	2.0	
Mental Health Outreach	3	6	2.0	1/4 hour
No Funding	3	6	2.0	
Respite	5	170	34.0	1 hour
No Funding	5	170	34.0	
Transportation	10	80	8.0	1 one-way trip
No Funding	10	80	8.0	
Visiting	3	30	10.0	1 visit
No Funding	3	30	10.0	
<b>MADISON</b>				
	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	3	105	35.0	1 client
Funding Inadequate	3	105	35.0	

**Iowa Department on Aging**  
**Case Management Program for Frail Elders (CMPFE)**  
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**Aging Resources of Central Iowa**

<b>MARION</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	6	6	1.0	1 client
Funding Inadequate	3	3	1.0	
No Funding	3	3	1.0	
Material Aide	9	9	1.0	1 client
Funding Inadequate	3	3	1.0	
No Funding	6	6	1.0	
Personal Care	9	120	13.3	1 hour
Funding Inadequate	6	90	15.0	
No Funding	3	30	10.0	

**Iowa Department on Aging**  
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**Aging Resources of Central Iowa**

<b>POLK</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	3	15	5.0	1 hour
Funding Inadequate	3	15	5.0	
Advocacy	3	3	1.0	1 hour
No Funding	3	3	1.0	
Assisted Transportation	34	172	5.1	1 one-way trip
Funding Inadequate	22	106	4.8	
No Funding	12	66	5.5	
Chore	42	243	5.8	1 hour
Funding Inadequate	33	183	5.5	
No Funding	6	45	7.5	
No Provider	3	15	5.0	
Counseling	3	42	14.0	1 hour
Funding Inadequate	3	42	14.0	
Emergency Response Syst	88	88	1.0	1 client
Funding Inadequate	9	9	1.0	
No Funding	79	79	1.0	
Home Delivered Meals	61	1,821	29.9	1 meal
Funding Inadequate	23	541	23.5	
No Funding	35	1,187	33.9	
No Provider	3	93	31.0	
Home Repair	31	870	28.1	1 hour
Funding Inadequate	11	175	15.9	
No Funding	20	695	34.8	
Homemaker	63	832	13.2	1 hour
Funding Inadequate	31	324	10.5	
No Funding	32	508	15.9	
Legal Assistance	6	6	1.0	1 hour
No Funding	6	6	1.0	
Legal Education	1	2	2.0	1 contact
No Funding	1	2	2.0	

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**Aging Resources of Central Iowa**

Material Aide	216	484	2.2	1 client
Funding Inadequate	115	289	2.5	
No Funding	101	195	1.9	
Medication Management	3	12	4.0	1 client
Funding Inadequate	3	12	4.0	
Mental Health Outreach	12	162	13.5	1/4 hour
Funding Inadequate	12	162	13.5	
Personal Care	10	300	30.0	1 hour
Funding Inadequate	10	300	30.0	
Respite	90	1,268	14.1	1 hour
Funding Inadequate	60	887	14.8	
No Funding	30	381	12.7	
Transportation	83	744	9.0	1 one-way trip
Funding Inadequate	65	584	9.0	
No Funding	18	160	8.9	
Visiting	3	45	15.0	1 visit
Funding Inadequate	3	45	15.0	

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**Aging Resources of Central Iowa**

<b>STORY</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	6	18	3.0	1 hour
Funding Inadequate	6	18	3.0	
Assisted Transportation	1	4	4.0	1 one-way trip
Funding Inadequate	1	4	4.0	
Caregiver Support	3	30	10.0	1 hour
No Provider	3	30	10.0	
Chore	10	112	11.2	1 hour
Funding Inadequate	4	40	10.0	
No Provider	6	72	12.0	
Emergency Response Syst	21	21	1.0	1 client
Funding Inadequate	16	16	1.0	
No Funding	5	5	1.0	
Home Delivered Meals	15	648	43.2	1 meal
Funding Inadequate	14	618	44.1	
No Funding	1	30	30.0	
Home Repair	1	10	10.0	1 hour
Funding Inadequate	1	10	10.0	
Homemaker	14	184	13.1	1 hour
Funding Inadequate	5	64	12.8	
No Funding	9	120	13.3	
Material Aide	6	6	1.0	1 client
Funding Inadequate	3	3	1.0	
No Funding	3	3	1.0	
Personal Care	3	45	15.0	1 hour
No Funding	3	45	15.0	
Respite	3	33	11.0	1 hour
Funding Inadequate	3	33	11.0	
Transportation	12	114	9.5	1 one-way trip
Funding Inadequate	9	90	10.0	
No Funding	3	24	8.0	

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**Aging Resources of Central Iowa**

<b>WARREN</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Respite	3	60	20.0	1 hour
Funding Inadequate	3	60	20.0	

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**Southwest 8 Area Agency on Aging**

<b>CASS</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Transportation	3	60	20.0	1 one-way trip
No Provider	3	60	20.0	
<b>FREMONT</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	6	30	5.0	1 hour
No Provider	6	30	5.0	
Emergency Response Syst	3	3	1.0	1 client
No Funding	3	3	1.0	
Homemaker	3	18	6.0	1 hour
Funding Inadequate	3	18	6.0	
<b>HARRISON</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	2	2	1.0	1 hour
Funding Inadequate	1	1	1.0	
No Provider	1	1	1.0	
Emergency Response Syst	3	3	1.0	1 client
Funding Inadequate	3	3	1.0	
Visiting	7	7	1.0	1 visit
No Provider	7	7	1.0	
<b>MILLS</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	6	24	4.0	1 hour
No Provider	6	24	4.0	
Material Aide	6	6	1.0	1 client
No Funding	6	6	1.0	

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**Southwest 8 Area Agency on Aging**

<b>MONTGOMERY</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	6	24	4.0	1 hour
No Provider	6	24	4.0	
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Material Aide	1	2	2.0	1 client
Funding Inadequate	1	2	2.0	
<b>PAGE</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	3	3	1.0	1 one-way trip
No Funding	3	3	1.0	
Chore	19	154	8.1	1 hour
Funding Inadequate	3	60	20.0	
No Provider	16	94	5.9	
Home Repair	22	40	1.8	1 hour
Funding Inadequate	8	17	2.1	
No Funding	2	2	1.0	
No Provider	12	21	1.8	
Homemaker	3	30	10.0	1 hour
Funding Inadequate	3	30	10.0	
Material Aide	3	6	2.0	1 client
Funding Inadequate	3	6	2.0	
Nutrition Counseling	1	1	1.0	1 session
No Provider	1	1	1.0	
Retired Service Volunteer P	6	24	4.0	1 placement
No Provider	6	24	4.0	

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**Southwest 8 Area Agency on Aging**

<b>POTTAWATTAMIE</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	3	36	12.0	1 hour
No Provider	3	36	12.0	
Chore	6	33	5.5	1 hour
Funding Inadequate	3	3	1.0	
No Provider	3	30	10.0	
Home Delivered Meals	2	30	15.0	1 meal
Funding Inadequate	2	30	15.0	
Home Repair	2	2	1.0	1 hour
Funding Inadequate	2	2	1.0	
Homemaker	3	30	10.0	1 hour
Funding Inadequate	3	30	10.0	
Material Aide	5	5	1.0	1 client
Funding Inadequate	2	2	1.0	
No Funding	3	3	1.0	
Mental Health Outreach	3	24	8.0	1/4 hour
No Provider	3	24	8.0	

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**Area XIV Agency on Aging**

<b>ADAIR</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Delivered Meals	3	60	20.0	1 meal
No Provider	3	60	20.0	
<b>CLARKE</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	2	16	8.0	1 hour
No Provider	2	16	8.0	
Respite	3	96	32.0	1 hour
Unable to Staff	3	96	32.0	
<b>DECATUR</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	3	90	30.0	1 hour
Funding Inadequate	3	90	30.0	
Emergency Response Syst	3	3	1.0	1 client
Funding Inadequate	3	3	1.0	
Home Delivered Meals	3	186	62.0	1 meal
Funding Inadequate	3	186	62.0	
Homemaker	3	30	10.0	1 hour
Funding Inadequate	3	30	10.0	
Material Aide	3	150	50.0	1 client
Funding Inadequate	3	150	50.0	
Transportation	3	30	10.0	1 one-way trip
Funding Inadequate	3	30	10.0	
<b>RINGGOLD</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	1	10	10.0	1 hour
No Provider	1	10	10.0	
Transportation	3	30	10.0	1 one-way trip
No Provider	3	30	10.0	

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**Area XIV Agency on Aging**

<b>TAYLOR</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	3	15	5.0	1 hour
Funding Inadequate	3	15	5.0	
Emergency Response Syst	3	3	1.0	1 client
Funding Inadequate	3	3	1.0	
Homemaker	3	60	20.0	1 hour
Funding Inadequate	3	60	20.0	
Transportation	3	15	5.0	1 one-way trip
Funding Inadequate	3	15	5.0	
 <b>UNION</b>				
	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	20	320	16.0	1 hour
No Provider	20	320	16.0	
Home Repair	1	50	50.0	1 hour
No Funding	1	50	50.0	
Homemaker	1	30	30.0	1 hour
Unable to Staff	1	30	30.0	
Personal Care	5	32	6.4	1 hour
Funding Inadequate	5	32	6.4	

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**Seneca Area Agency on Aging**

<b>DAVIS</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Nutrition Education	9	9	1.0	1 session
No Provider	9	9	1.0	
<b>JEFFERSON</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	1	1	1.0	1 client
No Funding	1	1	1.0	
<b>VAN BUREN</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	3	60	20.0	1 one-way trip
Funding Inadequate	3	60	20.0	
<b>WAPELLO</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	3	150	50.0	1 hour
No Provider	3	150	50.0	
Home Delivered Meals	1	9	9.0	1 meal
Funding Inadequate	1	9	9.0	
Home Repair	3	71	23.7	1 hour
Funding Inadequate	3	71	23.7	
Material Aide	35	147	4.2	1 client
Funding Inadequate	30	118	3.9	
No Funding	5	29	5.8	
Nutrition Education	6	6	1.0	1 session
No Provider	6	6	1.0	

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**Southeast Iowa Area Agency on Aging**

<b>HENRY</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	3	3	1.0	1 one-way trip
No Funding	3	3	1.0	
Chore	3	3	1.0	1 hour
No Funding	3	3	1.0	
<b>LEE</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Delivered Meals	3	42	14.0	1 meal
Funding Inadequate	3	42	14.0	
<b>LOUISA</b>	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	3	3	1.0	1 one-way trip
No Provider	3	3	1.0	
Chore	3	3	1.0	1 hour
No Provider	3	3	1.0	