

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

State Totals	Total Consumers	Total Units	Avg. per Consumer	Service Unit of Measure
Adult Consumer Protection Service	11	65	5.9	1 hour
Adult Daycare	294	3,244	11.0	1 hour
Advocacy	26	226	8.7	1 hour
Assisted Transportation	222	1,313	5.9	1 one-way trip
Caregiver Support	83	482	5.8	1 hour
Chore	1,842	16,597	9.0	1 hour
Congregate Meals	45	1,022	22.7	1 meal
Counseling	153	1,661	10.9	1 hour
Emergency Response System	953	1,404	1.5	1 client
Employment	10	10	1.0	1 placement
Home Delivered Meals	809	20,112	24.9	1 meal
Home Repair	227	11,161	49.2	1 hour
Homemaker	557	6,442	11.6	1 hour
Information & Assistance	1	4	4.0	1 contact
Legal Assistance	58	295	5.1	1 hour
Legal Education	1	2	2.0	1 contact
Material Aide	1,355	5,479	4.0	1 client
Medication Management	43	277	6.4	1 client
Mental Health Outreach	348	2,498	7.2	1/4 hour
Nutrition Counseling	923	2,920	3.2	1 session
Nutrition Education	38	80	2.1	1 session
Outreach	6	10	1.7	1 contact
Personal Care	137	2,084	15.2	1 hour
Placement Service	1	1	1.0	1 hour
Preventive Health Promotion	5	363	72.6	1 contact
Protective Payee Service	1	10	10.0	1 contact
Reassurance	19	289	15.2	1 contact
Respite	463	10,396	22.5	1 hour
Retired Service Volunteer Program	8	32	4.0	1 placement
Senior Center	13	390	30.0	1 hour
Training & Education	1	60	60.0	1 hour
Transportation	1,299	31,247	24.1	1 one-way trip
Visiting	238	2,505	10.5	1 visit

Note: This report is provided as a tool that identifies unmet needs of elderly lowans that participate in the Case Management Program for Frail Elders (CMPFE) and should not be considered all inclusive and definitive.

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

NorthLand Area Agency on Aging

ALLAMAKEE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	10	100	10.0	1 hour
No Provider	10	100	10.0	
Emergency Response Syst	13	13	1.0	1 client
Funding Inadequate	13	13	1.0	
Home Delivered Meals	77	1,057	13.7	1 meal
No Provider	77	1,057	13.7	
Homemaker	3	20	6.7	1 hour
Funding Inadequate	3	20	6.7	
Medication Management	4	4	1.0	1 client
Funding Inadequate	4	4	1.0	
Personal Care	4	20	5.0	1 hour
Funding Inadequate	4	20	5.0	
Transportation	113	2,070	18.3	1 one-way trip
Funding Inadequate	16	260	16.3	
No Funding	62	1,570	25.3	
No Provider	35	240	6.9	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

NorthLand Area Agency on Aging

CLAYTON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	10	100	10.0	1 hour
No Provider	10	100	10.0	
Chore	10	100	10.0	1 hour
Funding Inadequate	10	100	10.0	
Emergency Response Syst	13	13	1.0	1 client
Funding Inadequate	5	5	1.0	
No Funding	8	8	1.0	
Home Delivered Meals	41	623	15.2	1 meal
Funding Inadequate	5	310	62.0	
No Funding	5	141	28.2	
No Provider	21	152	7.2	
Unable to Staff	10	20	2.0	
Home Repair	2	2	1.0	1 hour
Funding Inadequate	2	2	1.0	
Homemaker	18	168	9.3	1 hour
Funding Inadequate	18	168	9.3	
Nutrition Counseling	1	200	200.0	1 session
No Funding	1	200	200.0	
Personal Care	2	20	10.0	1 hour
No Funding	2	20	10.0	
Transportation	45	3,380	75.1	1 one-way trip
No Funding	44	3,375	76.7	
No Provider	1	5	5.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

NorthLand Area Agency on Aging

FAYETTE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	40	412	10.3	1 hour
Funding Inadequate	27	270	10.0	
No Provider	13	142	10.9	
Congregate Meals	1	10	10.0	1 meal
No Provider	1	10	10.0	
Home Delivered Meals	113	1,437	12.7	1 meal
No Provider	113	1,437	12.7	
Material Aide	24	51	2.1	1 client
Funding Inadequate	8	35	4.4	
No Funding	16	16	1.0	
Mental Health Outreach	26	104	4.0	1/4 hour
Funding Inadequate	10	40	4.0	
No Provider	16	64	4.0	
Respite	23	430	18.7	1 hour
Funding Inadequate	10	240	24.0	
No Funding	13	190	14.6	
Transportation	67	1,520	22.7	1 one-way trip
Funding Inadequate	3	30	10.0	
No Funding	38	1,290	33.9	
No Provider	26	200	7.7	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

NorthLand Area Agency on Aging

HOWARD	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	11	110	10.0	1 hour
No Provider	11	110	10.0	
Emergency Response Syst	1	1	1.0	1 client
Funding Inadequate	1	1	1.0	
Home Delivered Meals	82	880	10.7	1 meal
No Provider	82	880	10.7	
Homemaker	1	5	5.0	1 hour
Funding Inadequate	1	5	5.0	
Material Aide	2	2	1.0	1 client
No Funding	2	2	1.0	
Transportation	15	186	12.4	1 one-way trip
No Funding	15	186	12.4	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

NorthLand Area Agency on Aging

WINNESHIEK	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	34	808	23.8	1 hour
No Funding	4	48	12.0	
No Provider	30	760	25.3	
Emergency Response Syst	13	13	1.0	1 client
No Funding	13	13	1.0	
Home Delivered Meals	10	230	23.0	1 meal
No Provider	10	230	23.0	
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Homemaker	22	319	14.5	1 hour
No Funding	22	319	14.5	
Material Aide	1	1	1.0	1 client
No Funding	1	1	1.0	
Medication Management	4	8	2.0	1 client
No Funding	4	8	2.0	
Respite	10	100	10.0	1 hour
No Funding	10	100	10.0	
Training & Education	1	60	60.0	1 hour
Funding Inadequate	1	60	60.0	
Transportation	21	594	28.3	1 one-way trip
No Funding	21	594	28.3	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Elderbridge Area Agency on Aging

CALHOUN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Transportation	20	7,510	375.5	1 one-way trip
No Funding	20	7,510	375.5	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Elderbridge Area Agency on Aging

CERRO GORDO	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Consumer Protection	10	50	5.0	1 hour
Funding Inadequate	10	50	5.0	
Adult Daycare	40	207	5.2	1 hour
Funding Inadequate	40	207	5.2	
Advocacy	20	220	11.0	1 hour
Funding Inadequate	10	100	10.0	
No Provider	10	120	12.0	
Assisted Transportation	69	518	7.5	1 one-way trip
Funding Inadequate	37	337	9.1	
No Funding	3	30	10.0	
No Provider	29	151	5.2	
Caregiver Support	61	331	5.4	1 hour
Funding Inadequate	41	281	6.9	
No Provider	20	50	2.5	
Chore	10	80	8.0	1 hour
No Provider	10	80	8.0	
Counseling	64	1,086	17.0	1 hour
Funding Inadequate	24	426	17.8	
No Provider	40	660	16.5	
Emergency Response Syst	25	25	1.0	1 client
Funding Inadequate	8	8	1.0	
Unable to Staff	17	17	1.0	
Employment	10	10	1.0	1 placement
No Provider	10	10	1.0	
Home Delivered Meals	15	373	24.9	1 meal
Funding Inadequate	5	123	24.6	
No Provider	10	250	25.0	
Home Repair	45	508	11.3	1 hour
Funding Inadequate	45	508	11.3	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Elderbridge Area Agency on Aging

Homemaker	8	160	20.0	1 hour
Funding Inadequate	8	160	20.0	
Information & Assistance	1	4	4.0	1 contact
No Provider	1	4	4.0	
Legal Assistance	46	226	4.9	1 hour
Funding Inadequate	30	180	6.0	
No Provider	16	46	2.9	
Material Aide	142	1,695	11.9	1 client
Funding Inadequate	138	1,662	12.0	
No Funding	3	24	8.0	
No Provider	1	9	9.0	
Medication Management	5	5	1.0	1 client
Funding Inadequate	5	5	1.0	
Nutrition Counseling	10	40	4.0	1 session
No Provider	10	40	4.0	
Nutrition Education	10	40	4.0	1 session
Funding Inadequate	10	40	4.0	
Outreach	1	5	5.0	1 contact
Funding Inadequate	1	5	5.0	
Preventive Health Promotio	3	3	1.0	1 contact
No Provider	3	3	1.0	
Respite	20	300	15.0	1 hour
No Funding	10	150	15.0	
Unable to Staff	10	150	15.0	
Senior Center	3	90	30.0	1 hour
No Provider	3	90	30.0	
Transportation	27	262	9.7	1 one-way trip
Funding Inadequate	19	172	9.1	
No Provider	8	90	11.3	
Visiting	13	92	7.1	1 visit
Funding Inadequate	13	92	7.1	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Elderbridge Area Agency on Aging

FLOYD	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	8	8	1.0	1 client
No Funding	8	8	1.0	
Home Repair	1	40	40.0	1 hour
Funding Inadequate	1	40	40.0	
Material Aide	2	10	5.0	1 client
Funding Inadequate	2	10	5.0	
FRANKLIN				
	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	8	8	1.0	1 client
Funding Inadequate	8	8	1.0	
HANCOCK				
	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	9	45	5.0	1 one-way trip
No Provider	9	45	5.0	
Home Repair	2	44	22.0	1 hour
Funding Inadequate	2	44	22.0	
Material Aide	56	467	8.3	1 client
Funding Inadequate	56	467	8.3	
Respite	1	30	30.0	1 hour
No Provider	1	30	30.0	
Transportation	3	300	100.0	1 one-way trip
No Provider	3	300	100.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Elderbridge Area Agency on Aging

HUMBOLDT	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	8	8	1.0	1 client
Funding Inadequate	8	8	1.0	
Home Repair	9	12	1.3	1 hour
No Funding	9	12	1.3	
Personal Care	1	8	8.0	1 hour
No Provider	1	8	8.0	
Transportation	10	180	18.0	1 one-way trip
No Provider	10	180	18.0	
KOSSUTH	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	10	95	9.5	1 hour
Funding Inadequate	9	90	10.0	
No Provider	1	5	5.0	
Home Delivered Meals	3	57	19.0	1 meal
No Funding	3	57	19.0	
Home Repair	2	360	180.0	1 hour
No Funding	2	360	180.0	
Material Aide	3	304	101.3	1 client
Funding Inadequate	1	200	200.0	
No Funding	2	104	52.0	
Respite	1	16	16.0	1 hour
Funding Inadequate	1	16	16.0	
Transportation	5	5	1.0	1 one-way trip
No Funding	5	5	1.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Elderbridge Area Agency on Aging

POCAHONTAS

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Respite	1	2,166	2,166.0	1 hour
No Provider	1	2,166	2,166.0	
Transportation	37	715	19.3	1 one-way trip
Funding Inadequate	20	410	20.5	
No Funding	7	245	35.0	
No Provider	10	60	6.0	

SAC

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Mental Health Outreach	10	40	4.0	1/4 hour
No Provider	10	40	4.0	

WEBSTER

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	10	40	4.0	1 hour
No Provider	10	40	4.0	
Home Repair	10	8,279	827.9	1 hour
Funding Inadequate	9	7,578	842.0	
No Funding	1	701	701.0	
Homemaker	3	30	10.0	1 hour
No Funding	3	30	10.0	
Material Aide	5	261	52.2	1 client
Funding Inadequate	4	211	52.8	
No Funding	1	50	50.0	
Mental Health Outreach	10	200	20.0	1/4 hour
No Provider	10	200	20.0	
Nutrition Counseling	4	32	8.0	1 session
No Provider	4	32	8.0	
Transportation	16	4,264	266.5	1 one-way trip
Funding Inadequate	6	264	44.0	
No Provider	10	4,000	400.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Elderbridge Area Agency on Aging

WINNEBAGO	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Congregate Meals	5	115	23.0	1 meal
Funding Inadequate	5	115	23.0	
Material Aide	2	11	5.5	1 client
Funding Inadequate	1	10	10.0	
No Funding	1	1	1.0	
Transportation	10	180	18.0	1 one-way trip
No Provider	10	180	18.0	
WORTH	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	5	100	20.0	1 hour
No Provider	5	100	20.0	
Congregate Meals	3	93	31.0	1 meal
No Provider	3	93	31.0	
Home Repair	1	100	100.0	1 hour
Funding Inadequate	1	100	100.0	
Homemaker	3	39	13.0	1 hour
No Provider	3	39	13.0	
Legal Assistance	3	60	20.0	1 hour
No Funding	3	60	20.0	
Material Aide	9	38	4.2	1 client
Funding Inadequate	6	35	5.8	
No Funding	3	3	1.0	
Outreach	5	5	1.0	1 contact
No Provider	5	5	1.0	
Personal Care	3	27	9.0	1 hour
No Provider	3	27	9.0	
Senior Center	10	300	30.0	1 hour
No Provider	10	300	30.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Elderbridge Area Agency on Aging

WRIGHT	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Nutrition Counseling	450	2,104	4.7	1 session
No Provider	450	2,104	4.7	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Northwest Aging Association

BUENA VISTA

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	7	49	7.0	1 hour
No Provider	7	49	7.0	
Mental Health Outreach	10	80	8.0	1/4 hour
No Provider	10	80	8.0	
Transportation	10	100	10.0	1 one-way trip
Funding Inadequate	10	100	10.0	

CLAY

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	1	10	10.0	1 hour
No Provider	1	10	10.0	
Home Repair	4	6	1.5	1 hour
Funding Inadequate	1	2	2.0	
No Funding	3	4	1.3	
Mental Health Outreach	8	96	12.0	1/4 hour
Funding Inadequate	8	96	12.0	
Visiting	1	5	5.0	1 visit
No Provider	1	5	5.0	

DICKINSON

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	9	65	7.2	1 hour
Funding Inadequate	1	5	5.0	
No Provider	8	60	7.5	
Mental Health Outreach	3	24	8.0	1/4 hour
Funding Inadequate	3	24	8.0	

EMMET

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	38	670	17.6	1 hour
No Provider	38	670	17.6	
Homemaker	10	160	16.0	1 hour
Unable to Staff	10	160	16.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Northwest Aging Association

LYON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	100	670	6.7	1 hour
No Provider	100	670	6.7	
Transportation	10	60	6.0	1 one-way trip
No Provider	10	60	6.0	
OBRIEN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	7	21	3.0	1 hour
Funding Inadequate	7	21	3.0	
OSCEOLA	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	122	574	4.7	1 hour
Funding Inadequate	7	28	4.0	
No Funding	20	80	4.0	
No Provider	95	466	4.9	
Emergency Response Syst	7	7	1.0	1 client
No Funding	7	7	1.0	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Transportation	6	48	8.0	1 one-way trip
No Provider	6	48	8.0	
Visiting	15	126	8.4	1 visit
No Provider	15	126	8.4	
PALO ALTO	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	3	30	10.0	1 hour
No Provider	3	30	10.0	
Respite	14	70	5.0	1 hour
No Provider	14	70	5.0	
Visiting	3	30	10.0	1 visit
No Provider	3	30	10.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Northwest Aging Association

SIoux	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	10	360	36.0	1 hour
No Provider	10	360	36.0	
Chore	185	1,106	6.0	1 hour
Funding Inadequate	10	80	8.0	
No Provider	175	1,026	5.9	
Emergency Response Syst	7	7	1.0	1 client
No Funding	7	7	1.0	
Home Delivered Meals	10	230	23.0	1 meal
No Funding	10	230	23.0	
Mental Health Outreach	8	128	16.0	1/4 hour
No Provider	8	128	16.0	
Transportation	10	40	4.0	1 one-way trip
No Funding	10	40	4.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Siouxland Area Agency on Aging

CHEROKEE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	12	72	6.0	1 hour
No Provider	12	72	6.0	
Counseling	6	30	5.0	1 hour
No Funding	6	30	5.0	
Home Delivered Meals	12	744	62.0	1 meal
No Funding	11	682	62.0	
No Provider	1	62	62.0	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Nutrition Counseling	10	80	8.0	1 session
No Funding	10	80	8.0	
Transportation	7	210	30.0	1 one-way trip
Funding Inadequate	7	210	30.0	
Visiting	5	50	10.0	1 visit
Funding Inadequate	5	50	10.0	
IDA	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	36	720	20.0	1 hour
Funding Inadequate	16	320	20.0	
No Funding	20	400	20.0	
Respite	9	432	48.0	1 hour
Unable to Staff	9	432	48.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Siouxland Area Agency on Aging

MONONA

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	34	308	9.1	1 hour
Funding Inadequate	31	278	9.0	
No Funding	3	30	10.0	
Counseling	4	80	20.0	1 hour
Funding Inadequate	4	80	20.0	
Emergency Response Syst	15	15	1.0	1 client
Funding Inadequate	15	15	1.0	
Home Delivered Meals	34	894	26.3	1 meal
Funding Inadequate	24	664	27.7	
No Provider	10	230	23.0	
Transportation	29	178	6.1	1 one-way trip
Funding Inadequate	4	12	3.0	
No Funding	11	114	10.4	
No Provider	14	52	3.7	

PLYMOUTH

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	20	360	18.0	1 hour
No Provider	20	360	18.0	
Counseling	18	105	5.8	1 hour
Funding Inadequate	3	30	10.0	
No Provider	15	75	5.0	
Emergency Response Syst	11	11	1.0	1 client
Funding Inadequate	11	11	1.0	
Home Repair	2	40	20.0	1 hour
Funding Inadequate	2	40	20.0	
Transportation	10	60	6.0	1 one-way trip
Funding Inadequate	10	60	6.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Siouxland Area Agency on Aging

WOODBURY	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	18	542	30.1	1 hour
Funding Inadequate	18	542	30.1	
Caregiver Support	1	21	21.0	1 hour
Funding Inadequate	1	21	21.0	
Chore	60	830	13.8	1 hour
Funding Inadequate	46	708	15.4	
No Funding	3	21	7.0	
No Provider	11	101	9.2	
Congregate Meals	22	528	24.0	1 meal
Funding Inadequate	12	298	24.8	
No Provider	10	230	23.0	
Counseling	16	80	5.0	1 hour
Funding Inadequate	16	80	5.0	
Emergency Response Syst	20	20	1.0	1 client
Funding Inadequate	6	6	1.0	
Unable to Staff	14	14	1.0	
Home Delivered Meals	68	2,359	34.7	1 meal
Funding Inadequate	56	1,677	29.9	
No Funding	12	682	56.8	
Home Repair	2	2	1.0	1 hour
Funding Inadequate	1	1	1.0	
No Funding	1	1	1.0	
Homemaker	21	144	6.9	1 hour
Funding Inadequate	21	144	6.9	
Material Aide	4	4	1.0	1 client
Funding Inadequate	1	1	1.0	
No Funding	3	3	1.0	
Nutrition Counseling	1	5	5.0	1 session
No Funding	1	5	5.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Siouxland Area Agency on Aging

Personal Care	19	239	12.6	1 hour
Funding Inadequate	10	50	5.0	
No Funding	9	189	21.0	
Respite	33	650	19.7	1 hour
Funding Inadequate	33	650	19.7	
Transportation	132	1,158	8.8	1 one-way trip
Funding Inadequate	77	741	9.6	
No Funding	10	100	10.0	
No Provider	26	187	7.2	
Unable to Staff	19	130	6.8	
Visiting	40	1,050	26.3	1 visit
Funding Inadequate	20	840	42.0	
No Provider	10	200	20.0	
Unable to Staff	10	10	1.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Hawkeye Valley Area Agency on Aging

BLACK HAWK	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Caregiver Support	10	10	1.0	1 hour
No Funding	10	10	1.0	
Home Repair	2	101	50.5	1 hour
Funding Inadequate	1	1	1.0	
No Funding	1	100	100.0	
Material Aide	5	5	1.0	1 client
Funding Inadequate	5	5	1.0	
Personal Care	8	320	40.0	1 hour
Funding Inadequate	8	320	40.0	
BUCHANAN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	4	80	20.0	1 hour
No Provider	4	80	20.0	
Counseling	20	110	5.5	1 hour
Funding Inadequate	10	10	1.0	
No Provider	10	100	10.0	
Home Delivered Meals	2	124	62.0	1 meal
No Funding	2	124	62.0	
CHICKASAW	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Delivered Meals	2	124	62.0	1 meal
No Funding	2	124	62.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Hawkeye Valley Area Agency on Aging

HARDIN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	322	2,453	7.6	1 hour
Funding Inadequate	20	200	10.0	
No Provider	302	2,253	7.5	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Mental Health Outreach	31	204	6.6	1/4 hour
No Provider	31	204	6.6	
Transportation	10	40	4.0	1 one-way trip
Funding Inadequate	10	40	4.0	
MARSHALL	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	13	334	25.7	1 hour
No Provider	13	334	25.7	
Chore	20	100	5.0	1 hour
No Provider	20	100	5.0	
Material Aide	5	5	1.0	1 client
Funding Inadequate	5	5	1.0	
Mental Health Outreach	20	120	6.0	1/4 hour
No Provider	20	120	6.0	
Visiting	96	788	8.2	1 visit
No Provider	96	788	8.2	
TAMA	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Respite	4	80	20.0	1 hour
Unable to Staff	4	80	20.0	
Transportation	10	200	20.0	1 one-way trip
No Provider	10	200	20.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Scenic Valley Area Agency on Aging

DELAWARE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	1	56	56.0	1 hour
Funding Inadequate	1	56	56.0	
Chore	36	400	11.1	1 hour
Funding Inadequate	16	140	8.8	
No Funding	10	60	6.0	
No Provider	10	200	20.0	
Emergency Response Syst	77	77	1.0	1 client
No Funding	9	9	1.0	
No Provider	68	68	1.0	
Home Delivered Meals	34	1,137	33.4	1 meal
Funding Inadequate	25	777	31.1	
No Funding	9	360	40.0	
Homemaker	11	193	17.5	1 hour
Funding Inadequate	11	193	17.5	
Material Aide	11	11	1.0	1 client
Funding Inadequate	11	11	1.0	
Mental Health Outreach	20	170	8.5	1/4 hour
No Funding	10	10	1.0	
No Provider	10	160	16.0	
Personal Care	10	50	5.0	1 hour
No Provider	10	50	5.0	
Transportation	6	840	140.0	1 one-way trip
No Provider	1	40	40.0	
Unable to Staff	5	800	160.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Scenic Valley Area Agency on Aging

DUBUQUE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	1	12	12.0	1 hour
Funding Inadequate	1	12	12.0	
Home Delivered Meals	8	248	31.0	1 meal
Funding Inadequate	8	248	31.0	
Material Aide	25	45	1.8	1 client
Funding Inadequate	24	36	1.5	
No Funding	1	9	9.0	
JACKSON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	123	1,290	10.5	1 hour
Funding Inadequate	30	330	11.0	
No Funding	17	120	7.1	
No Provider	66	790	12.0	
Unable to Staff	10	50	5.0	
Home Repair	14	16	1.1	1 hour
Funding Inadequate	14	16	1.1	
Respite	1	14	14.0	1 hour
Unable to Staff	1	14	14.0	
Transportation	11	54	4.9	1 one-way trip
Unable to Staff	11	54	4.9	
Visiting	17	85	5.0	1 visit
No Provider	17	85	5.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Generations Area Agency on Aging

CLINTON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Counseling	10	10	1.0	1 hour
No Provider	10	10	1.0	
Home Delivered Meals	1	15	15.0	1 meal
Funding Inadequate	1	15	15.0	
Nutrition Counseling	442	442	1.0	1 session
Funding Inadequate	8	8	1.0	
No Provider	434	434	1.0	
MUSCATINE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	58	709	12.2	1 hour
Funding Inadequate	10	200	20.0	
No Provider	48	509	10.6	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Material Aide	10	10	1.0	1 client
No Funding	10	10	1.0	
Transportation	20	20	1.0	1 one-way trip
No Provider	20	20	1.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Generations Area Agency on Aging

SCOTT	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	7	28	4.0	1 one-way trip
Funding Inadequate	7	28	4.0	
Emergency Response Syst	1	1	1.0	1 client
Funding Inadequate	1	1	1.0	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Material Aide	4	7	1.8	1 client
Funding Inadequate	2	5	2.5	
No Funding	2	2	1.0	
Medication Management	7	217	31.0	1 client
No Provider	7	217	31.0	
Placement Service	1	1	1.0	1 hour
No Provider	1	1	1.0	
Respite	7	70	10.0	1 hour
Funding Inadequate	7	70	10.0	
Transportation	5	50	10.0	1 one-way trip
Funding Inadequate	5	50	10.0	
Visiting	7	35	5.0	1 visit
No Provider	7	35	5.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Heritage Area Agency on Aging

BENTON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	19	19	1.0	1 client
Funding Inadequate	10	10	1.0	
No Funding	9	9	1.0	
Home Repair	4	36	9.0	1 hour
Funding Inadequate	4	36	9.0	
Material Aide	11	16	1.5	1 client
Funding Inadequate	10	15	1.5	
No Funding	1	1	1.0	
Transportation	5	100	20.0	1 one-way trip
No Funding	5	100	20.0	
CEDAR	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	18	18	1.0	1 client
Funding Inadequate	6	6	1.0	
No Funding	12	12	1.0	
Material Aide	15	17	1.1	1 client
Funding Inadequate	14	16	1.1	
No Funding	1	1	1.0	
Personal Care	10	100	10.0	1 hour
Unable to Staff	10	100	10.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Heritage Area Agency on Aging

IOWA	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	43	215	5.0	1 hour
Funding Inadequate	43	215	5.0	
Emergency Response Syst	29	29	1.0	1 client
Funding Inadequate	27	27	1.0	
No Funding	2	2	1.0	
Home Repair	3	3	1.0	1 hour
Funding Inadequate	3	3	1.0	
Material Aide	11	15	1.4	1 client
Funding Inadequate	11	15	1.4	
Mental Health Outreach	14	68	4.9	1/4 hour
No Provider	14	68	4.9	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Heritage Area Agency on Aging

JOHNSON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	2	14	7.0	1 hour
Funding Inadequate	2	14	7.0	
Caregiver Support	1	20	20.0	1 hour
No Provider	1	20	20.0	
Chore	55	539	9.8	1 hour
Funding Inadequate	30	374	12.5	
No Provider	18	130	7.2	
Unable to Staff	7	35	5.0	
Congregate Meals	14	276	19.7	1 meal
Funding Inadequate	10	268	26.8	
No Funding	4	8	2.0	
Emergency Response Syst	14	113	8.1	1 client
Funding Inadequate	1	1	1.0	
No Funding	9	108	12.0	
No Provider	4	4	1.0	
Home Delivered Meals	24	1,106	46.1	1 meal
Funding Inadequate	24	1,106	46.1	
Home Repair	22	232	10.5	1 hour
Funding Inadequate	18	180	10.0	
No Funding	4	52	13.0	
Homemaker	38	254	6.7	1 hour
Funding Inadequate	38	254	6.7	
Material Aide	28	44	1.6	1 client
Funding Inadequate	27	43	1.6	
No Funding	1	1	1.0	
Medication Management	9	9	1.0	1 client
Funding Inadequate	9	9	1.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Heritage Area Agency on Aging

Mental Health Outreach	39	316	8.1	1/4 hour
Funding Inadequate	10	80	8.0	
No Funding	8	32	4.0	
No Provider	21	204	9.7	
Nutrition Counseling	4	16	4.0	1 session
No Provider	4	16	4.0	
Nutrition Education	4	16	4.0	1 session
No Provider	4	16	4.0	
Personal Care	4	40	10.0	1 hour
Funding Inadequate	4	40	10.0	
Reassurance	19	289	15.2	1 contact
No Funding	9	279	31.0	
No Provider	10	10	1.0	
Transportation	22	146	6.6	1 one-way trip
Funding Inadequate	22	146	6.6	

JONES

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	10	200	20.0	1 hour
No Provider	10	200	20.0	
Material Aide	2	2	1.0	1 client
Funding Inadequate	1	1	1.0	
No Funding	1	1	1.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Heritage Area Agency on Aging

LINN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Consumer Protection	1	15	15.0	1 hour
Funding Inadequate	1	15	15.0	
Adult Daycare	78	403	5.2	1 hour
Funding Inadequate	78	403	5.2	
Assisted Transportation	14	58	4.1	1 one-way trip
Funding Inadequate	10	10	1.0	
No Funding	4	48	12.0	
Chore	65	422	6.5	1 hour
Funding Inadequate	47	199	4.2	
No Funding	11	153	13.9	
No Provider	7	70	10.0	
Emergency Response Syst	247	247	1.0	1 client
Funding Inadequate	218	218	1.0	
No Funding	29	29	1.0	
Home Repair	9	18	2.0	1 hour
Funding Inadequate	1	1	1.0	
No Funding	8	17	2.1	
Homemaker	117	1,348	11.5	1 hour
Funding Inadequate	113	1,306	11.6	
No Funding	4	42	10.5	
Material Aide	207	237	1.1	1 client
Funding Inadequate	141	170	1.2	
No Funding	66	67	1.0	
Mental Health Outreach	90	380	4.2	1/4 hour
Funding Inadequate	72	236	3.3	
No Funding	8	64	8.0	
No Provider	10	80	8.0	
Personal Care	3	48	16.0	1 hour
Funding Inadequate	3	48	16.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Heritage Area Agency on Aging

Protective Payee Service	1	10	10.0	1 contact
Funding Inadequate	1	10	10.0	
Respite	48	1,540	32.1	1 hour
Funding Inadequate	48	1,540	32.1	
Transportation	279	3,059	11.0	1 one-way trip
Funding Inadequate	169	1,528	9.0	
No Funding	69	1,070	15.5	
No Provider	41	461	11.2	
Visiting	10	10	1.0	1 visit
Funding Inadequate	10	10	1.0	

WASHINGTON

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	10	50	5.0	1 hour
Funding Inadequate	10	50	5.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Aging Resources of Central Iowa

BOONE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	6	30	5.0	1 hour
Funding Inadequate	6	30	5.0	
Chore	11	66	6.0	1 hour
Funding Inadequate	10	60	6.0	
No Provider	1	6	6.0	
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Material Aide	8	24	3.0	1 client
Funding Inadequate	4	4	1.0	
No Funding	4	20	5.0	
Personal Care	12	150	12.5	1 hour
Funding Inadequate	12	150	12.5	
Respite	6	190	31.7	1 hour
Funding Inadequate	6	190	31.7	
Transportation	31	760	24.5	1 one-way trip
Funding Inadequate	31	760	24.5	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Aging Resources of Central Iowa

JASPER	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	11	34	3.1	1 hour
No Funding	11	34	3.1	
Chore	10	50	5.0	1 hour
No Funding	10	50	5.0	
Emergency Response Syst	26	38	1.5	1 client
No Funding	26	38	1.5	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Homemaker	26	267	10.3	1 hour
Funding Inadequate	1	7	7.0	
No Funding	25	260	10.4	
Material Aide	26	32	1.2	1 client
Funding Inadequate	1	1	1.0	
No Funding	25	31	1.2	
Medication Management	8	16	2.0	1 client
No Funding	8	16	2.0	
Mental Health Outreach	5	10	2.0	1/4 hour
No Funding	5	10	2.0	
Respite	5	170	34.0	1 hour
No Funding	5	170	34.0	
Transportation	31	248	8.0	1 one-way trip
No Funding	31	248	8.0	
Visiting	7	70	10.0	1 visit
No Funding	7	70	10.0	
MADISON				
	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	10	350	35.0	1 client
Funding Inadequate	10	350	35.0	
Preventive Health Promotio	2	360	180.0	1 contact
No Funding	2	360	180.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Aging Resources of Central Iowa

MARION	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	5	100	20.0	1 hour
No Funding	5	100	20.0	
Emergency Response Syst	38	38	1.0	1 client
Funding Inadequate	14	14	1.0	
No Funding	24	24	1.0	
Home Delivered Meals	5	204	40.8	1 meal
Funding Inadequate	5	204	40.8	
Homemaker	25	200	8.0	1 hour
Funding Inadequate	13	110	8.5	
No Funding	12	90	7.5	
Material Aide	33	57	1.7	1 client
Funding Inadequate	16	40	2.5	
No Funding	17	17	1.0	
Medication Management	3	6	2.0	1 client
Funding Inadequate	3	6	2.0	
Personal Care	30	400	13.3	1 hour
Funding Inadequate	20	300	15.0	
No Funding	10	100	10.0	
Transportation	4	240	60.0	1 one-way trip
Funding Inadequate	4	240	60.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Aging Resources of Central Iowa

POLK	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	13	95	7.3	1 hour
Funding Inadequate	10	50	5.0	
No Funding	3	45	15.0	
Advocacy	6	6	1.0	1 hour
No Funding	6	6	1.0	
Assisted Transportation	105	510	4.9	1 one-way trip
Funding Inadequate	74	338	4.6	
No Funding	31	172	5.5	
Chore	125	759	6.1	1 hour
Funding Inadequate	95	559	5.9	
No Funding	20	150	7.5	
No Provider	10	50	5.0	
Counseling	10	140	14.0	1 hour
Funding Inadequate	10	140	14.0	
Emergency Response Syst	229	229	1.0	1 client
Funding Inadequate	30	30	1.0	
No Funding	199	199	1.0	
Home Delivered Meals	172	5,081	29.5	1 meal
Funding Inadequate	65	1,495	23.0	
No Funding	101	3,400	33.7	
No Provider	6	186	31.0	
Home Repair	47	1,168	24.9	1 hour
Funding Inadequate	20	237	11.9	
No Funding	27	931	34.5	
Homemaker	176	2,206	12.5	1 hour
Funding Inadequate	88	864	9.8	
No Funding	88	1,342	15.3	
Legal Assistance	9	9	1.0	1 hour
No Funding	9	9	1.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Aging Resources of Central Iowa

Legal Education	1	2	2.0	1 contact
No Funding	1	2	2.0	
Material Aide	554	1,223	2.2	1 client
Funding Inadequate	281	756	2.7	
No Funding	273	467	1.7	
Medication Management	3	12	4.0	1 client
Funding Inadequate	3	12	4.0	
Mental Health Outreach	34	444	13.1	1/4 hour
Funding Inadequate	34	444	13.1	
Personal Care	17	405	23.8	1 hour
Funding Inadequate	17	405	23.8	
Respite	248	3,438	13.9	1 hour
Funding Inadequate	162	2,347	14.5	
No Funding	86	1,091	12.7	
Transportation	199	1,656	8.3	1 one-way trip
Funding Inadequate	164	1,365	8.3	
No Funding	35	291	8.3	
Visiting	10	150	15.0	1 visit
Funding Inadequate	10	150	15.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Aging Resources of Central Iowa

STORY	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	16	55	3.4	1 hour
Funding Inadequate	16	55	3.4	
Assisted Transportation	1	4	4.0	1 one-way trip
Funding Inadequate	1	4	4.0	
Caregiver Support	10	100	10.0	1 hour
No Provider	10	100	10.0	
Chore	28	338	12.1	1 hour
Funding Inadequate	11	110	10.0	
No Provider	17	228	13.4	
Emergency Response Syst	58	58	1.0	1 client
Funding Inadequate	46	46	1.0	
No Funding	12	12	1.0	
Home Delivered Meals	43	1,873	43.6	1 meal
Funding Inadequate	40	1,719	43.0	
No Funding	3	154	51.3	
Home Repair	1	10	10.0	1 hour
Funding Inadequate	1	10	10.0	
Homemaker	31	405	13.1	1 hour
Funding Inadequate	15	190	12.7	
No Funding	16	215	13.4	
Material Aide	13	13	1.0	1 client
Funding Inadequate	3	3	1.0	
No Funding	10	10	1.0	
Personal Care	3	45	15.0	1 hour
No Funding	3	45	15.0	
Respite	10	110	11.0	1 hour
Funding Inadequate	10	110	11.0	
Transportation	41	604	14.7	1 one-way trip
Funding Inadequate	29	300	10.3	
No Funding	12	304	25.3	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Aging Resources of Central Iowa

WARREN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Homemaker	7	76	10.9	1 hour
Funding Inadequate	7	76	10.9	
Personal Care	4	160	40.0	1 hour
Funding Inadequate	4	160	40.0	
Respite	11	250	22.7	1 hour
Funding Inadequate	11	250	22.7	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Southwest 8 Area Agency on Aging

CASS	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	6	6	1.0	1 client
No Funding	6	6	1.0	
Transportation	3	60	20.0	1 one-way trip
No Provider	3	60	20.0	
FREMONT	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	13	65	5.0	1 hour
No Provider	13	65	5.0	
Emergency Response Syst	4	4	1.0	1 client
No Funding	4	4	1.0	
Homemaker	6	36	6.0	1 hour
Funding Inadequate	6	36	6.0	
HARRISON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	2	2	1.0	1 hour
Funding Inadequate	1	1	1.0	
No Provider	1	1	1.0	
Emergency Response Syst	8	8	1.0	1 client
Funding Inadequate	8	8	1.0	
Visiting	14	14	1.0	1 visit
No Provider	14	14	1.0	
MILLS	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	13	52	4.0	1 hour
No Provider	13	52	4.0	
Material Aide	21	87	4.1	1 client
Funding Inadequate	6	72	12.0	
No Funding	15	15	1.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Southwest 8 Area Agency on Aging

MONTGOMERY	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	19	76	4.0	1 hour
No Provider	19	76	4.0	
Counseling	5	20	4.0	1 hour
No Funding	5	20	4.0	
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Material Aide	4	5	1.3	1 client
Funding Inadequate	2	3	1.5	
No Funding	2	2	1.0	
PAGE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	3	3	1.0	1 one-way trip
No Funding	3	3	1.0	
Chore	38	445	11.7	1 hour
Funding Inadequate	10	200	20.0	
No Provider	28	245	8.8	
Home Repair	23	42	1.8	1 hour
Funding Inadequate	8	17	2.1	
No Funding	3	4	1.3	
No Provider	12	21	1.8	
Homemaker	4	40	10.0	1 hour
Funding Inadequate	4	40	10.0	
Material Aide	5	8	1.6	1 client
Funding Inadequate	5	8	1.6	
Nutrition Counseling	1	1	1.0	1 session
No Provider	1	1	1.0	
Retired Service Volunteer P	8	32	4.0	1 placement
No Provider	8	32	4.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Southwest 8 Area Agency on Aging

POTTAWATTAMIE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	4	48	12.0	1 hour
No Provider	4	48	12.0	
Chore	10	37	3.7	1 hour
Funding Inadequate	7	7	1.0	
No Provider	3	30	10.0	
Home Delivered Meals	8	120	15.0	1 meal
Funding Inadequate	8	120	15.0	
Home Repair	2	2	1.0	1 hour
Funding Inadequate	2	2	1.0	
Homemaker	3	30	10.0	1 hour
Funding Inadequate	3	30	10.0	
Material Aide	17	17	1.0	1 client
Funding Inadequate	13	13	1.0	
No Funding	4	4	1.0	
Mental Health Outreach	16	110	6.9	1/4 hour
No Provider	16	110	6.9	
Respite	1	20	20.0	1 hour
Funding Inadequate	1	20	20.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Area XIV Agency on Aging

ADAIR	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	2	30	15.0	1 hour
No Provider	2	30	15.0	
Home Delivered Meals	10	200	20.0	1 meal
No Provider	10	200	20.0	
CLARKE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	14	100	7.1	1 hour
No Provider	14	100	7.1	
Respite	10	320	32.0	1 hour
Unable to Staff	10	320	32.0	
DECATUR	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	6	180	30.0	1 hour
Funding Inadequate	6	180	30.0	
Emergency Response Syst	5	5	1.0	1 client
Funding Inadequate	5	5	1.0	
Home Delivered Meals	5	310	62.0	1 meal
Funding Inadequate	5	310	62.0	
Homemaker	5	50	10.0	1 hour
Funding Inadequate	5	50	10.0	
Material Aide	6	300	50.0	1 client
Funding Inadequate	6	300	50.0	
Transportation	6	60	10.0	1 one-way trip
Funding Inadequate	6	60	10.0	
RINGGOLD	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	1	10	10.0	1 hour
No Provider	1	10	10.0	
Transportation	3	30	10.0	1 one-way trip
No Provider	3	30	10.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Area XIV Agency on Aging

TAYLOR	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	10	52	5.2	1 hour
Funding Inadequate	9	45	5.0	
No Provider	1	7	7.0	
Emergency Response Syst	9	9	1.0	1 client
Funding Inadequate	9	9	1.0	
Homemaker	9	180	20.0	1 hour
Funding Inadequate	9	180	20.0	
Transportation	10	60	6.0	1 one-way trip
Funding Inadequate	10	60	6.0	
UNION				
	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	67	1,032	15.4	1 hour
No Provider	67	1,032	15.4	
Home Repair	1	50	50.0	1 hour
No Funding	1	50	50.0	
Homemaker	1	30	30.0	1 hour
Unable to Staff	1	30	30.0	
Personal Care	7	52	7.4	1 hour
Funding Inadequate	7	52	7.4	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Seneca Area Agency on Aging

APPANOOSE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	7	210	30.0	1 hour
Funding Inadequate	7	210	30.0	
Emergency Response Syst	13	13	1.0	1 client
No Funding	13	13	1.0	
Home Delivered Meals	13	472	36.3	1 meal
Funding Inadequate	7	196	28.0	
No Funding	6	276	46.0	
Home Repair	4	4	1.0	1 hour
Funding Inadequate	2	2	1.0	
No Funding	2	2	1.0	
Homemaker	4	72	18.0	1 hour
Funding Inadequate	1	18	18.0	
No Funding	3	54	18.0	
Material Aide	13	13	1.0	1 client
Funding Inadequate	3	3	1.0	
No Funding	10	10	1.0	
DAVIS	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Homemaker	5	10	2.0	1 hour
Funding Inadequate	5	10	2.0	
Nutrition Education	17	17	1.0	1 session
No Provider	17	17	1.0	
JEFFERSON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	4	4	1.0	1 client
No Funding	4	4	1.0	
KEOKUK	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Seneca Area Agency on Aging

LUCAS

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	1	1	1.0	1 client
Funding Inadequate	1	1	1.0	

MONROE

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	7	7	1.0	1 client
No Funding	7	7	1.0	
Home Delivered Meals	6	65	10.8	1 meal
Funding Inadequate	5	50	10.0	
No Funding	1	15	15.0	
Home Repair	1	4	4.0	1 hour
No Funding	1	4	4.0	
Material Aide	1	1	1.0	1 client
No Funding	1	1	1.0	

VAN BUREN

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	7	140	20.0	1 one-way trip
Funding Inadequate	7	140	20.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Seneca Area Agency on Aging

WAPELLO

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	3	150	50.0	1 hour
No Provider	3	150	50.0	
Home Delivered Meals	1	9	9.0	1 meal
Funding Inadequate	1	9	9.0	
Home Repair	3	71	23.7	1 hour
Funding Inadequate	3	71	23.7	
Material Aide	49	420	8.6	1 client
Funding Inadequate	37	328	8.9	
No Funding	12	92	7.7	
Mental Health Outreach	4	4	1.0	1/4 hour
No Provider	4	4	1.0	
Nutrition Education	7	7	1.0	1 session
No Provider	7	7	1.0	

WAYNE

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	2	2	1.0	1 client
No Funding	2	2	1.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 4/30/2011

Southeast Iowa Area Agency on Aging

HENRY	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	4	4	1.0	1 one-way trip
No Funding	4	4	1.0	
Chore	4	4	1.0	1 hour
No Funding	4	4	1.0	
LEE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Delivered Meals	10	140	14.0	1 meal
Funding Inadequate	10	140	14.0	
LOUISA	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	3	3	1.0	1 one-way trip
No Provider	3	3	1.0	
Chore	5	5	1.0	1 hour
No Provider	5	5	1.0	