

Aging and Disability Resource Network

A new “service framework”

Doing what we do...just better!

Streamlines service delivery

Increases Relevance with Partners

Existing & Diversified Funding

Expands Reach of Services

A new “service framework”

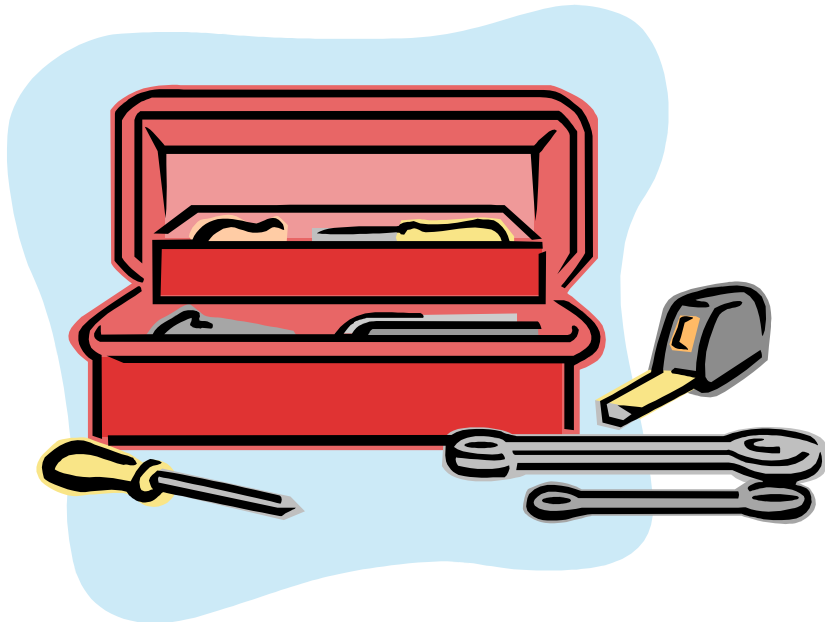
- The ADRN is NOT...
 - a program...
 - bricks and mortar...
 - exclusively the AAA’s...



- The ADRN IS...
 - a service/communication network...
 - diverse service providers...
 - a **Community Service Delivery System**...



Doing what we do...



- Case Management
- Elder Abuse
- Nutrition
- Senior Sites
- Money Management
- Transportation
- Housing/Assistance
- Care Transitions
- ...and more

...just better!

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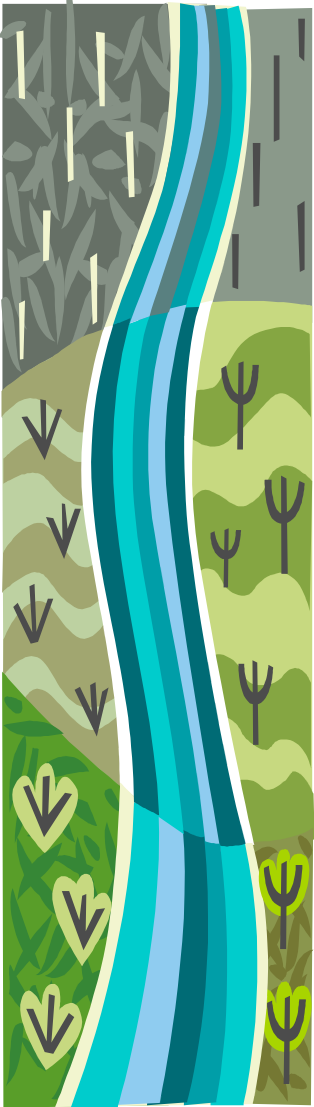
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Streamlines Service Delivery



- Single Point of Entry for Consumers
- Provides 1:1 Support
- Support through Services
- Reduces “gaps” in service
- Avoids getting lost in the system
- Gets people where they need to go...faster

Increases Relevance with Partners

- Advisory Board
 - Working partnerships with...
 - IDPH
 - Disability Services
 - Health Care
 - Mental Health Services
 - Legal Services
 - Marketing
 - Colleges/Universities
 - Center for Independent Living
 - Pharmacy



Building the Advisory Board

<u>Partner</u>	<u>Contact Person</u>	<u>Phone/E-mail</u>
IDPH	_____	_____
Disability Service(s)	_____	_____
Hospital	_____	_____
Home Health	_____	_____
Clinic(s)	_____	_____
Mental Health	_____	_____
Legal Services	_____	_____
Marketing	_____	_____
Colleges/Universities	_____	_____
CIL	_____	_____
Pharmacy	_____	_____
County CPC(s)	_____	_____

Existing & Diversified Funding



ADR N



ADRN/County CPC Partnership

Plan: Mental Health and Disability Plan
Program: Disability Program
Project: Aging and Disability Resource Network
Date: August 17, 2011

Purpose: County Social Services wants to establish a single phone number for centralized social service referral and dispatch. The existing social service system is fragmented. Agency roles, funding streams, covered population and geographic location all contribute to a fragmented social service system in Iowa. Hawkeye Valley Area Agency on Aging (HVAAA) received federal healthcare reform dollars to establish regional Aging and Disability Resource Centers to provide uniform access to aging and disability services. This presents an opportunity to combine resources, reduce duplication and more efficiently deliver social services to the community.

Legal: County Social Services is required under Iowa Code Chapter 331 to provide services to individuals with mental illness and disabilities while AAA are charged with coordinating access to service for disabled individuals 18 and over.

Policy: County Social Services will enter into an agreement with HVAAA to share case coordination staff and resources to develop a dispatch center for regional social service delivery.

Total Package Cost: \$635.00

Hospital Visit

- One hospital visit upon admission (\$24)
- One hospital visit to assist with discharge planning/education (\$24)

Home Visit

- One home visit within 48 hours of discharge (up to 2 hours: 48\$)
 - Social Assessment
 - Review Follow-up medical appointment schedule
 - Coordination of Home Health
 - Review medication needs (unless Home Health is involved)
- One home visit 7 – 14 days post discharge (up to 2 hours: 48\$)
 - Follow-up on Social Assessment
 - Review follow-up medical appointment schedule
 - Review medication needs (unless Home Health is involved)
 - Identify additional needs/barriers
- One home visit 15-21 days post discharge (up to 2 hours: 48\$)
 - Review medication needs (unless Home Health is involved)
 - Identify additional needs/barriers
 - Review discharge from Care Transition program
- One home visit 22 – 30 days post discharge (up to 2 hours: 48\$)
 - Discharge meeting

Nutrition

- Nutrition Assessment within 48 hours of discharge (\$25)
- Review for possible Nutrition Counseling
- Provide up to 5 meals per week for 30 days (as needed/requested) (\$6/meal, up to \$120/30days)

Case Coordination (\$24/hour, up to \$96)

- One hour per week (as needed)

Transportation (cost based upon location. Estimated \$2/trip, up to \$10)

- Up to 5 roundtrip vouchers for 30 days (as needed/requested)

Discharge Follow-Up (estimated 30 minutes/call @ 24 calls: \$144)

- One phone call per week 30 days post Care Transitions discharge to 120 post discharge

Expands Reach of AAA Services

- Take Services to the people...
 - The ADRN puts AAA services in a “sellable” package.
 - Creates a “menu” of available services
 - Easy to transport
 - Expansion of services within the network
 - Formalizes network policy and procedure
 - Opens Doors!

